User Guide

Volume II

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Bulk Order Processing

This chapter provides information relevant to the Bulk Order Processing functionality available in LEX.

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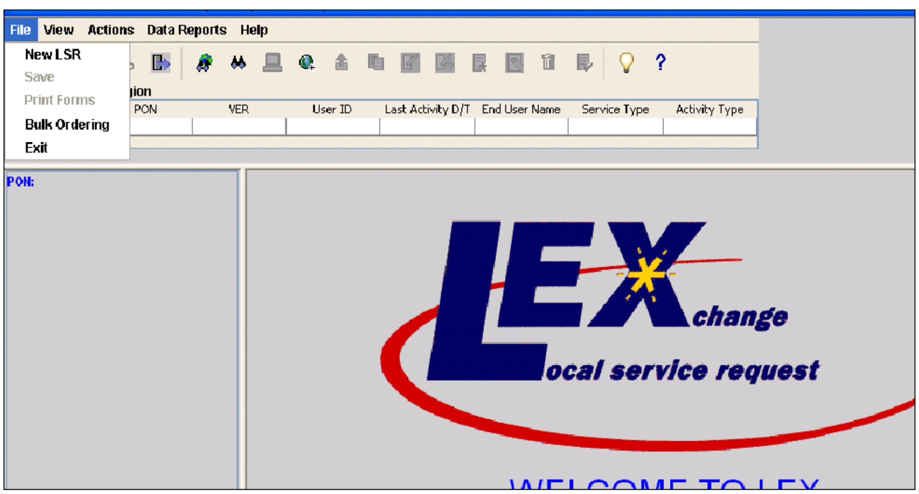
CHAPTER

Overview

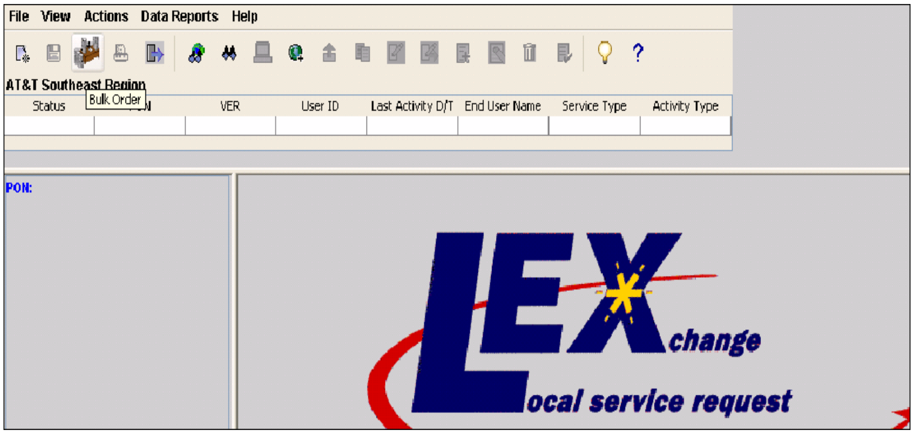
The **Bulk Order** functionality allows you to group all orders for a particular Requisition Type, Activity Type, and Type of Service and submit them in one transaction. These orders can be manually entered on the entry page or they can be uploaded from a file.

This is limited to Requisition Type E (Activity Types of Disconnect, Deny, Suspend, Restore, Conversion As Is) and Requisition Type M (Activity Type of Conversion As Is).

The **Bulk Order** functionality is accessed from the LEX workspace via the Menu option or an ICON:



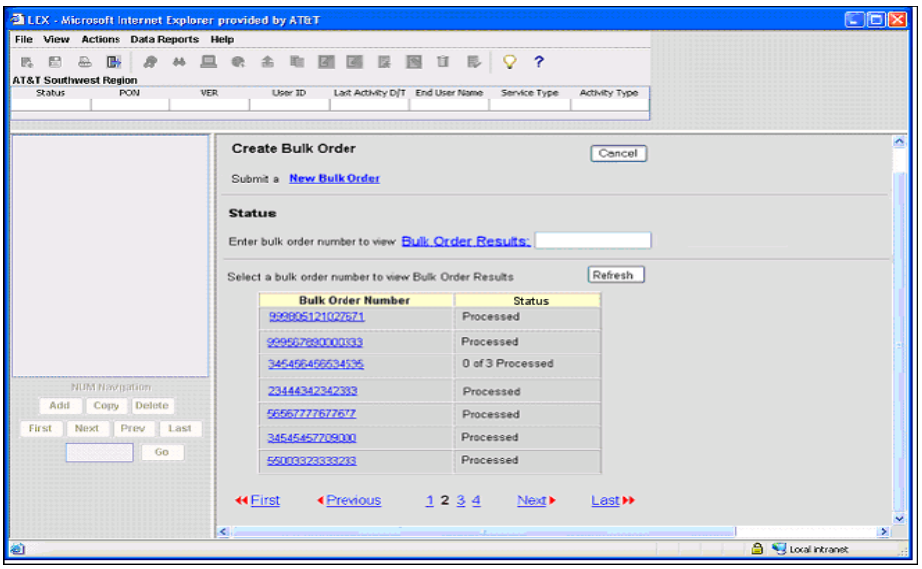
Overview



Bulk Order - Input Screen

At this point, the user can do the following:

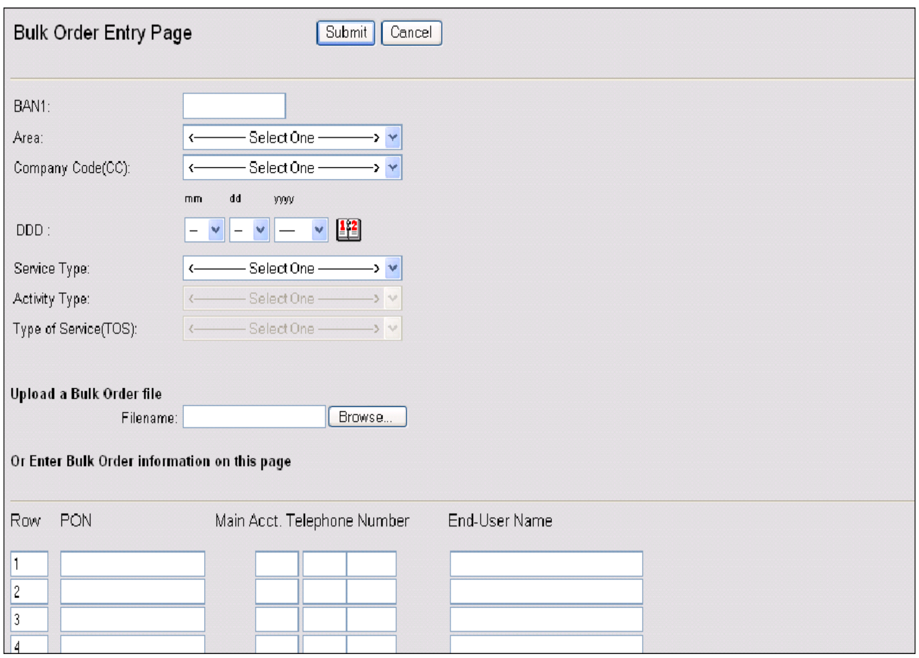
- Submit a new Bulk Order by clicking on the hyperlink.
- Status - Enter the Bulk Order Number to view results on that order. User is required to enter a Bulk Order Number and click on the Bulk Order results.
- Click on one of the Bulk Order Numbers listed below the Select a Bulk Order Number to view Bulk Order results as shown below:

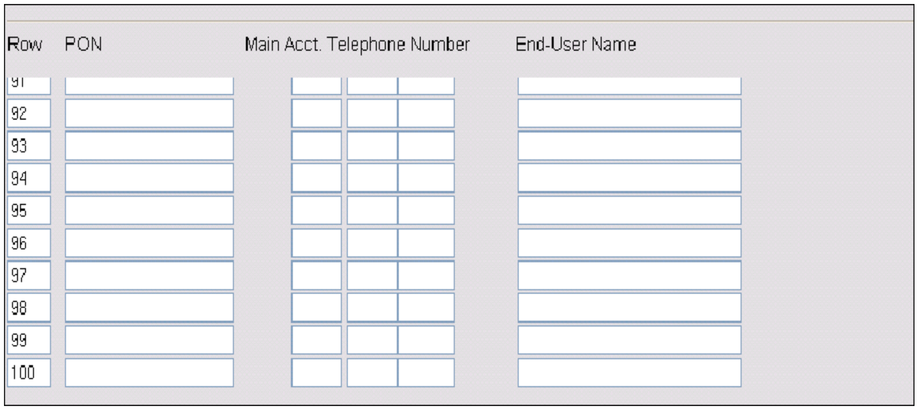


Create a Bulk Order

The user clicks on the Submit a New Bulk Order hyperlink:

- User can either retrieve a file upload to LEX or can manually enter the date.
  - Upload a file method has a maximum of 500 PONs. LEX will edit for format of the date and return any errors as applicable.
  - Manual entry method has a maximum of 100 PONs and requires entry of the following fields.
    - ROW (system generated by LEX as a counter as user enters data)
    - PON
    - Main Account Telephone Number
    - End User Name



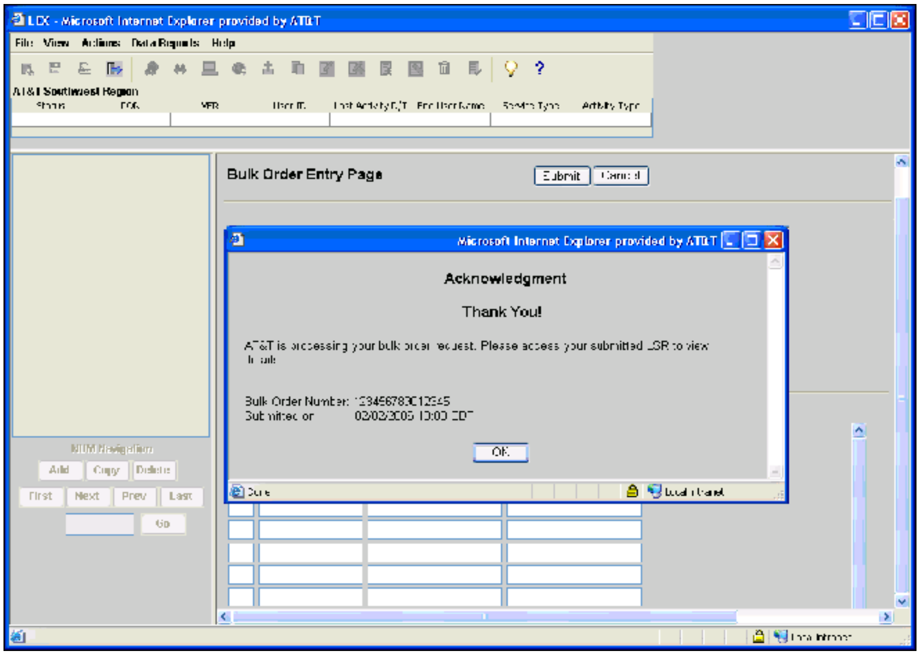


- The Bulk Order Entry Page will consist of the following fields:
  - Billing Account Number (BAN1)
  - Area
  - Company Code
  - Desired Due Date (DDD)
  - Service Type (either E or M)
  - Activity Type (value displayed based on selection of Service Type)
  - Type of Service (TOS)
- In either manual or uploading a file, the above fields must be completed prior to that.

Steps to Submitting Bulk Orders Manually

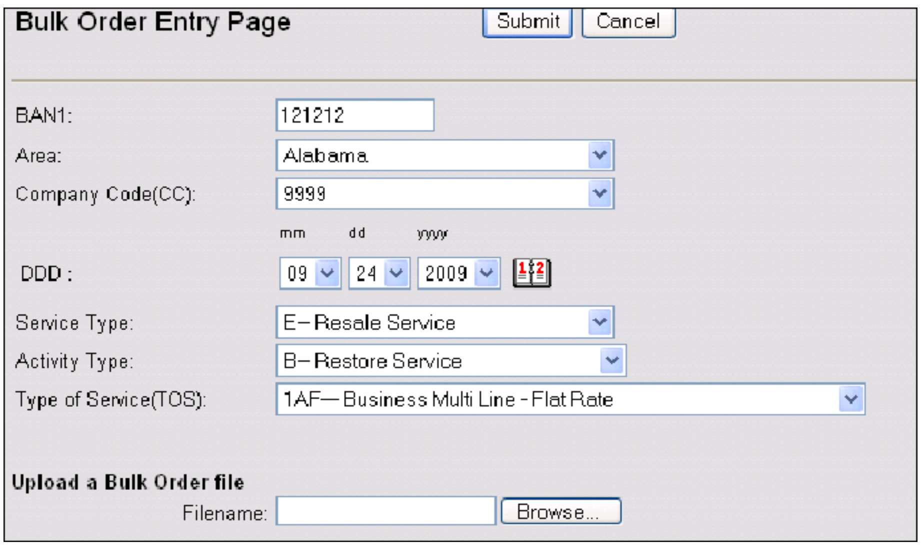
- Submit a New Bulk Order, click on link
- Complete the required fields on the Bulk Order page:
    - Billing Account Number (BAN1)
    - AREA
    - Company Code
    - Desired Due Date (DDD)
    - Service Type (either E or M)
    - Activity Type (value displayed based upon selection of Service Type)
    - Type of Service (TOS)
- Complete the following rows of data:
    - ROW (system generated by LEX as a counter as user enters data)
    - PON
    - Main Account Telephone Number
    - End User Name
- If data entered in the PON, Main Account Telephone Number, or End User fields do not match the format rules (Duplicate PON, Invalid TN format or Blank End User), then LEX will provide an error message to the user and allow the user to correct and resubmit. In addition, LEX checks to ensure that all applicable data is completed on the required fields.

- Once all the entered data is in correct format, the user can hit "Submit" and LEX will return an acknowledgment with the Bulk Order.

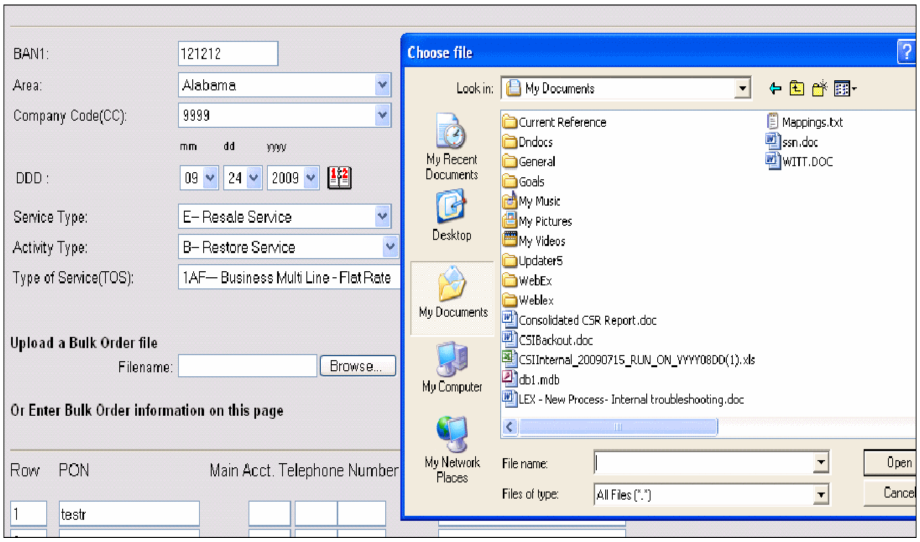


Steps to Submitting Bulk Orders - Uploading Order Files

- Submit a New Bulk Order, click on link.
- Complete the required fields on the Bulk Order page:
  - Billing Account Number (BAN1)
  - AREA
  - Company Code
  - Desired Due Date (DDD)
  - Service Type (either E or M)
  - Activity Type (value displayed based upon selection of Service Type)
  - Type of Service (TOS)

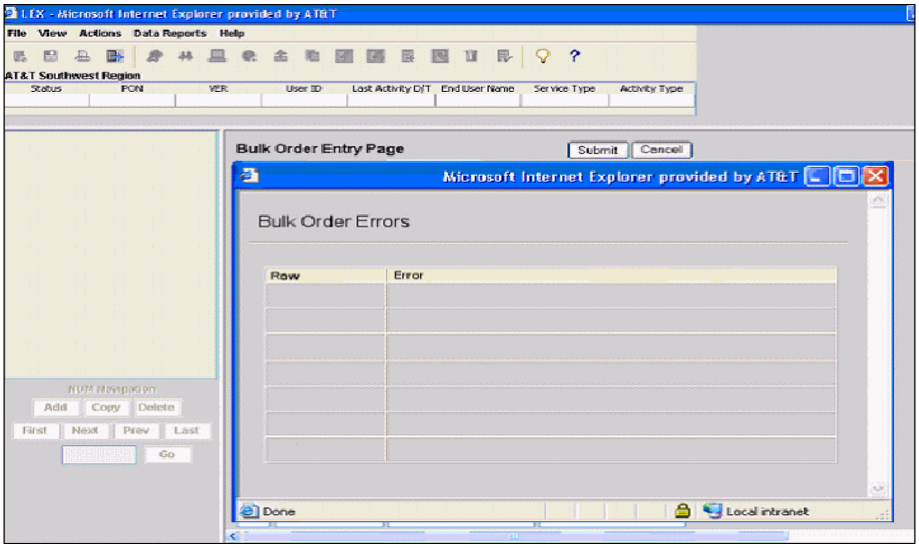


The user would either type the name and location of the file in the “Filename” field or click “Browse” as follows:



If data entered in the PON, Main Account Telephone Number or End User fields do not match the format rules (Duplicate PON, Invalid TN Format or Blank End User), then LEX will stop the file transfer and provide the user with an upfront error message prior to creating the LSRs. This error message will advise the user what needs to be corrected and allow the correction to be made in which the user can then re-submit the file transfer again. The error message should provide detailed information on what PON, MATN or End User Name needs to be corrected.

Error Message Example

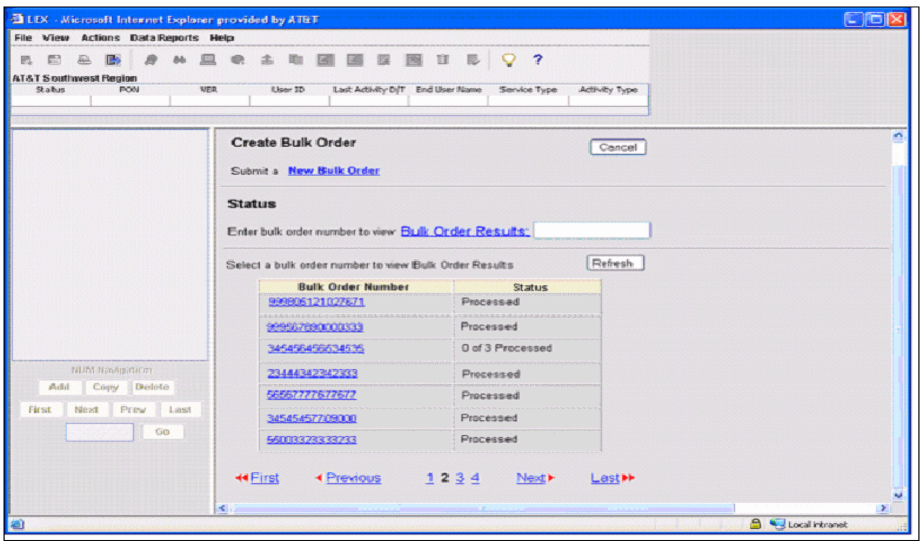


- A Bulk Order file has the following parameters:
  - Maximum of 500 PONs.
  - Must be in a text, tab delimited format.
  - Must contain a PON, Main Account Telephone Number, and End User Name for each order.
  - Should contain no headers, with the first column the PONs, second column the telephone numbers, and third column the End User Name.
- LEX/Verigate will perform a validation of the company code and the Main Account Telephone Number to confirm ownership and provide an error message where applicable on that particular account(s). If an error is encountered, the processing of that PON is stopped and a message returned, CLEC does not own this account.
- LEX/Verigate will perform an address validation on each Main Account Telephone Number to confirm valid address and provide an error message where applicable. If an error is encountered, the processing of that PON is stopped. This would be either an address that could not be validated or a telephone number not in a working status.

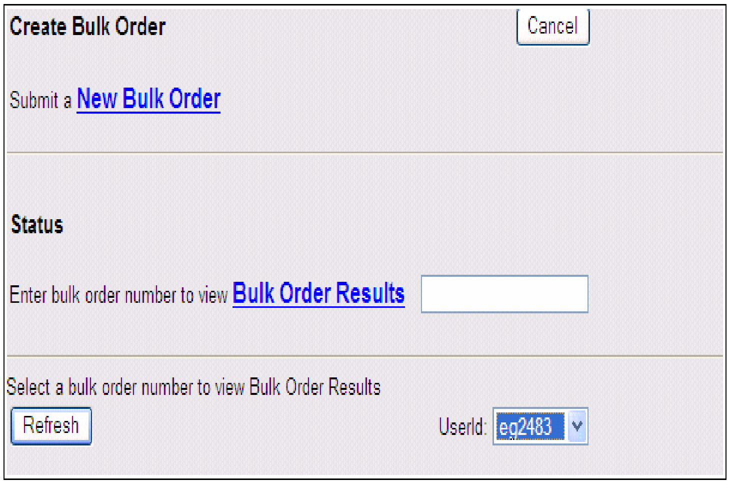
- After all of the validations are done, LEX will pre-populate all of the applicable LSR fields based upon the address validation, CLEC profile and other combinations.

Viewing Bulk Orders

A user can view Bulk Orders that have been submitted within the last 45 days and can either enter the Bulk Order Number to view or select one of the Bulk Orders listed in the area below the Status.



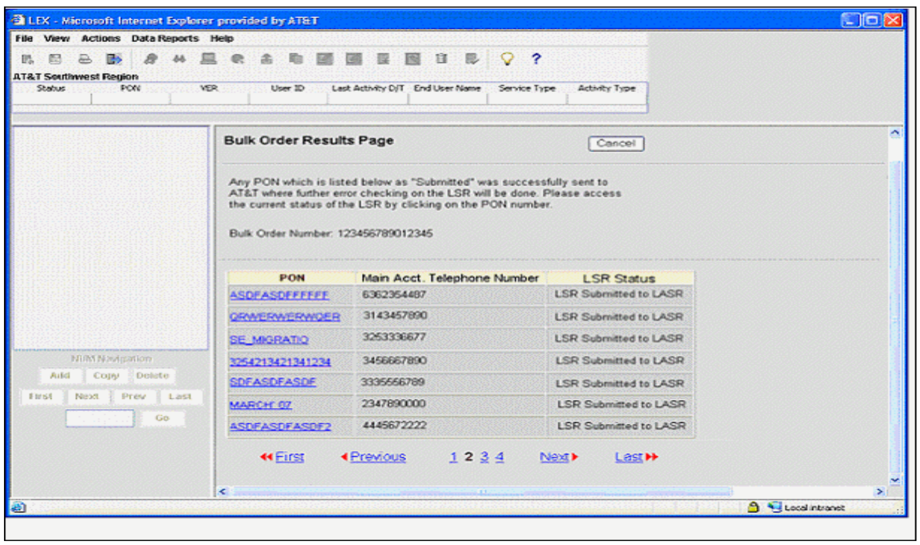
Bulk Orders can also be retrieved via the Userid drop down box. Any Bulk Order will be retrieved based upon the selected userid as shown below.



Upon either selection (entering a Bulk Order Number) or clicking on one of the Bulk Order Number hyperlinks, the following will be displayed.

Note:

Processed PONs is defined as requests which have successfully passed the Verigate validations and have been issued to LASR and/or PONs that failed Verigate validations and returned with errors for user to correct. Unprocessed PONs are reflected on the Create Bulk Order Status in the Number of Processed PONs.



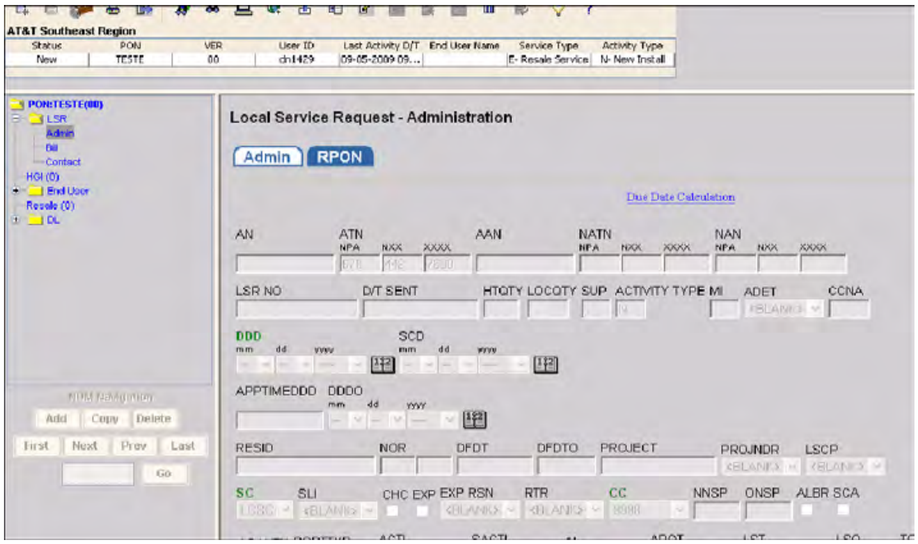
Note:

LEX will present the Search results with the individual PONs listed that were created in the Bulk Order process. Each processed PON will be presented as an active hyperlink to view the LSR by clicking on that hyperlink. Each unprocessed PON will be presented as an inactive hyperlink, unable to view that LSR at that time, until it changes status.

Note:

Additional statuses that may be shown are "Pending Pre-Order", in which Verigate is still processing the PON, and the hyperlink would be inactive. A Pre-order error reject message may also appear in the status column, indicating that Verigate could not process the PON, in which the hyperlink of the PON on the list would be active and the user could correct the PON and resubmit it individually.

Upon clicking on the hyperlink of the PON, the user will then be able to view the PON in its entirety as shown below:



Note:

The PON viewable in its entirety shows the latest status and is editable. All the functionality available to that PON, depending upon its status, are also available. Each PON in that Bulk Order package are treated as individual PONs and can be edited as needed.

Data Reports

This chapter describes the reports LEX provides to you for analyzing your company data. This chapter also explains how to generate reports.

7

CHAPTER

Overview

The LEX **Data Reports** option allows you to extract LSR data for the purpose of helping you manage your business. You might use **Data Reports** to track LSRs that need immediate attention or to track the history of a particular LSR. Or, you can use **Data Reports** to view the activity of certain LEX users.

To use **Data Reports**, select a report and enter criteria that describes the LSRs in which you're interested. LEX uses the criteria to find LSR data that matches your request. LEX then retrieves data from the currently selected region and subsequently opens it in Microsoft® Excel. Using Excel, you can view, save, arrange, and print the data.

The **Data Reports** feature is accessible while you perform other tasks in LEX. This means you have the flexibility to initiate a report request while editing or otherwise working with an LSR. After initiating the request, you are free to return to the task in progress while LEX simultaneously generates the report you've requested.

Report filenames

When you generate a data report, LEX assigns a name to the generated report file. The filename is comprised of the selected LEX report name and a timestamp denoting the time the report was run. This timestamp uniquely identifies the generated report file, distinguishing it from every other time you've run the report. Timestamps are precise to the second and are presented in military time. As an example, let's say you were to run the LSR-EU report at 4:06 pm on February 3, 2004. The resulting filename would be *LSR-EU-02-03-04-160600[1].xls*. (The *[1]* is automatically added by Internet Explorer.) You may change the generated filename, if you so choose, when you save the report to your computer's hard disk or other storage device.

How the reports are organized

Reports are categorized in LEX according to report type. On the **Data Reports** menu, you'll find several categories that reflect different report types. Each category is a sub-menu that contains related data reports. The sub-menus are:

Sub-Menu	Reports in This Category Provide...
LSR / Service Form Data	Data from the LSR and End User forms as well as various service forms.
Current Notifications	Data from notification forms, namely, the FOC, SOC, Error, and Jeopardy notifications.
Coordination	Data associated with transactions that may require coordination between your company and AT&T.
Historical Analysis	Information that can be used to analyze LSR and company data.
Usage Analysis	Data summarizing the activities of LEX users.

The table on the following page lists each report according to sub-menu. For a detailed description and summary of a report, turn to the corresponding page number.

Note:
Additional reports may be available with future versions of LEX.

Sub-Menu	Report Name	Page
LSR / Service Form Data	LSR-EU	7.15
	Loop Service	7.18
	Loop with NP Service	7.20
	Number Portability Service	7.22
	Port Service	7.23
	Port with Loop Service	7.25
	Resale Service	7.27
	Directory Listings	7.29
	Directory Service Request - EU	7.32
Current Notifications	FOCs Received	7.33
	SOCs Received	7.35
	Jeopardies Received	7.37
	Errors/Rejects Received	7.39
	Post to Bills Received	7.40
Coordination	Orders Due	7.43
	Orders Past Due	7.44
	Coordinated Hot Cuts	7.45
	Expedited Orders	7.46
Historical Analysis	LSR - Notification	7.47
	Jeopardy Analysis Summary	7.48
	Jeopardy Analysis Detail	7.49
	Error Analysis Summary	7.50
	Error Analysis Detail	7.51
	Error Turnaround Summary	7.52
	LSR NUM Summary	7.53
Usage Analysis	LSR Issuance - Status	7.54
	LSR - No Activity	7.55

Creating Reports

Report criteria

Data Reports allows you to use a specific set of criteria to analyze the data of LSRs throughout your company in the currently selected region. Each report provides a set of selection criteria that corresponds to fields found on LSRs and notifications. You specify the data to be included in a report by completing one or more of these criteria. Some fields are required. LEX compares your specifications to the data in fields of all LSR forms and notifications (except Provider Notifications) that have the same names as the report criteria fields. Later in this chapter, you'll find summaries of each data report. Included with each report are the report criteria available to you.

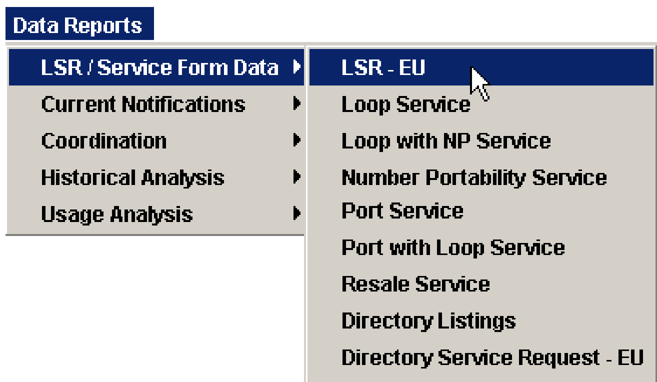
The default report criteria generate wide-ranging data reports. To define a more specific report request, carefully select your report criteria. The report criteria act as filters, reducing the report data that is located to a smaller, more precise set of results. Generally, the more criteria you select, the more specific your report request, and the fewer report results will be found.

Note:

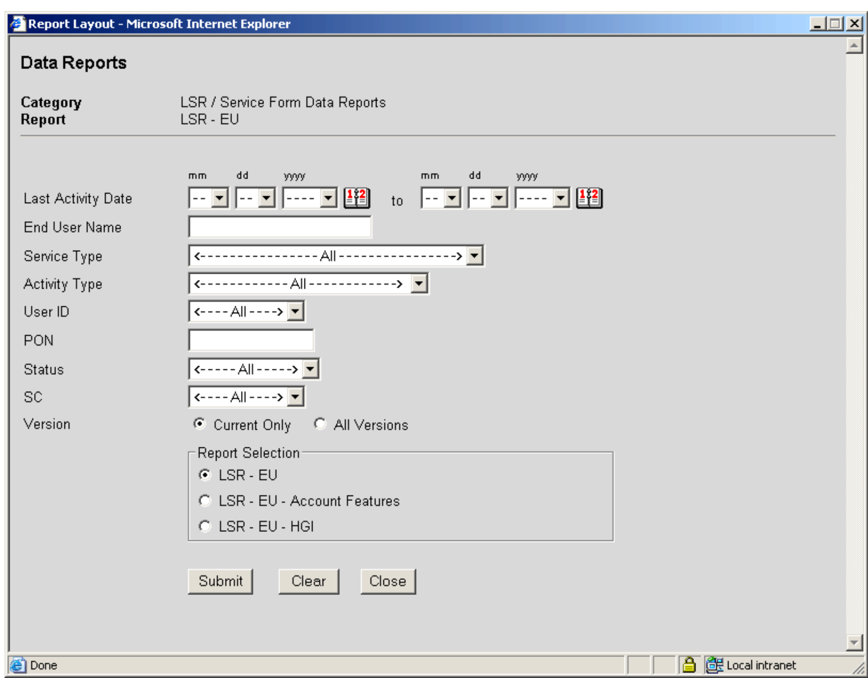
Be as specific as possible when defining report criteria. Specific requests ensure results that are more precise and more manageable. Wide-ranging requests can require extensive time to save and print. They also risk exceeding Microsoft® Excel's prescribed worksheet size (65,536 rows by 256 columns, at the time of this writing).

Generating a report

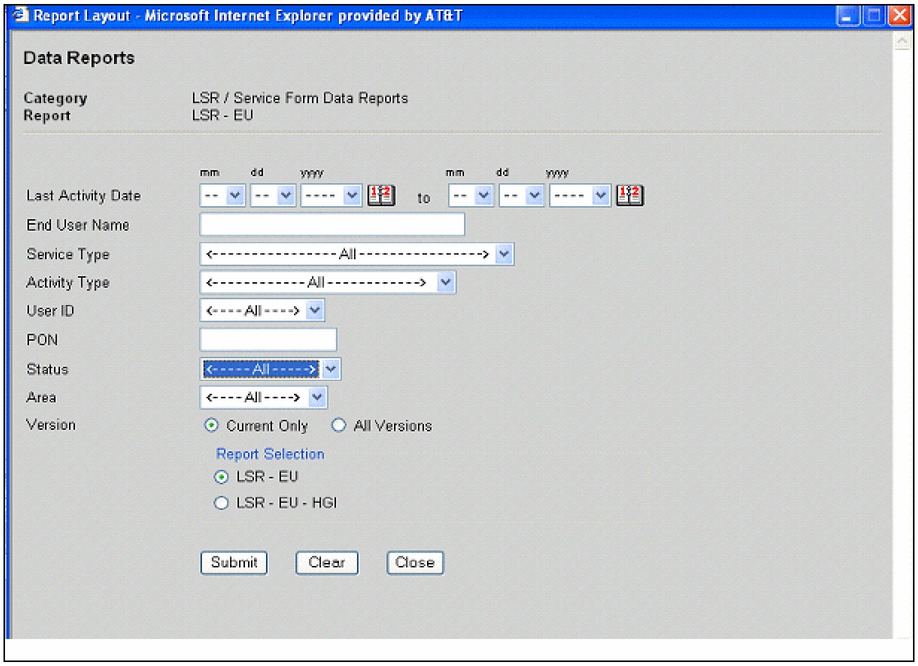
1. **From the Data Reports menu, select a report category. Then, select the report you want to run.**



2. **LEX presents the Data Reports window with selection criteria specific to the report you selected.**
   The illustration below is one example report criteria in the Data Reports window.



The illustration below is an example of the AT&T Southeast Region Data Reports Input Screen.



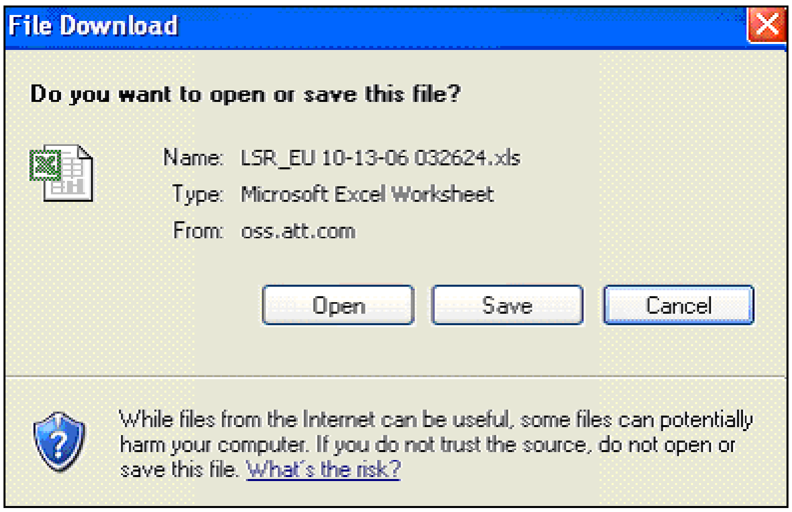
3. **Specify the report criteria by entering data in one or more fields. Be sure to complete all required fields.**
   The selection of report criteria is discussed in the preceding section. See *Report criteria* for more information.

4. **If the Data Reports window provides the Report Selection criterion, choose the option that corresponds to the data you want to view.**
   You will receive different report results based on the option you choose in **Report Selection**. The resulting Excel spreadsheet will contain different fields. To see the list of fields for any report selection, refer to the applicable report summary in the *Data Report Summaries* section of this chapter.

5. **Click Submit.**
   LEX begins searching the database for LSRs having data that match the criteria you've specified. While LEX generates the report, the message, "Please wait. Your report is running." displays in the **Data Reports** window. When the message no longer displays, you may initiate another data report request. If you attempt to initiate a new report request while LEX is generating a previous

request, the previous request will be canceled. You will receive report results for the second report request, but not for the first.

After locating matching data, LEX sends the report results from the database to your computer and presents you with a File Download message. However, if the system did not find any LSRs matching your criteria, it notifies you by displaying the message: “No records match the input criteria for this request.”

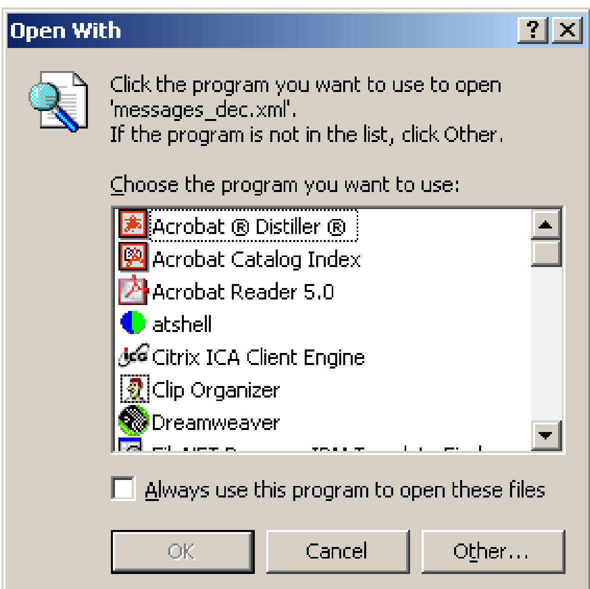


6. View or save the report results.
When the File Download message is displayed, you may choose to save the file directly to disk or to open and view the results:

- **Save**: If you choose to save the file, you will select a location and filename for the report results. You will then have the opportunity to view and customize the file. Or, you can end the reporting process, return to other tasks, and later view and customize the report file. See *Saving a report* for details.
- **Open**: If you want to immediately view the report results and customize the file, choose to open the file. Instructions for working with the report results are provided in *Viewing and customizing a report*.

  After you click **Open**, LEX downloads the report results to your computer. Microsoft Excel opens, displaying the data that matches the criteria you selected. If you were already working with one or more LEX reports in Excel, this newly generated report is opened as an additional worksheet; you will have two or more worksheet files open at the same time.

  If the system presents the following **Open With** window, Excel is not installed on your computer and the report results cannot be displayed. To successfully open the report, log on to a different computer on which Excel is already installed.



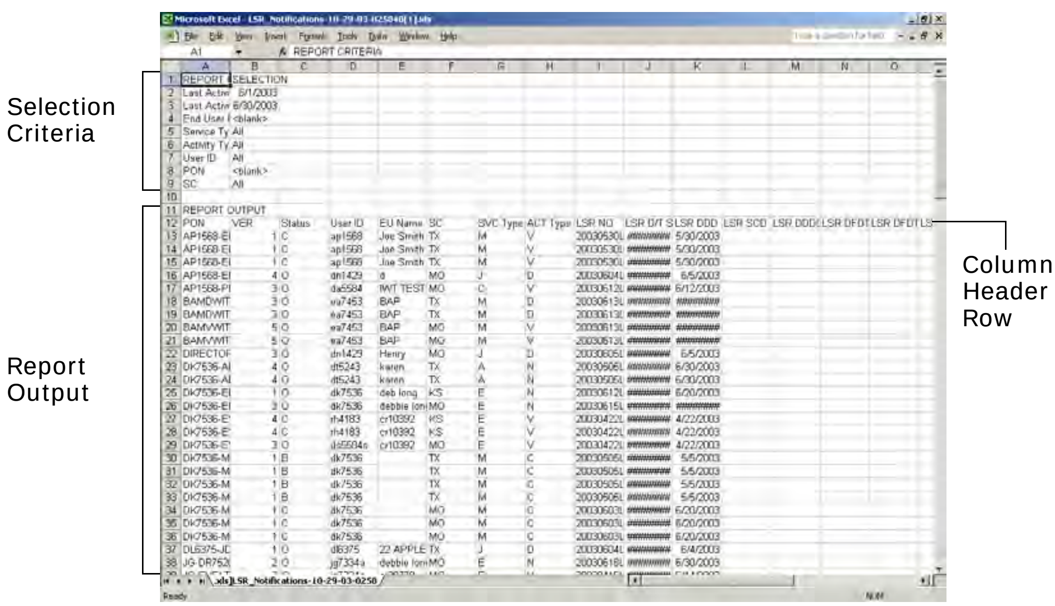
Viewing and customizing a report

Note:
Microsoft Excel is required to view reports. If Microsoft® Excel is not installed on your computer, you will be unable to successfully open a report.

1. Open a data reports file in Microsoft Excel.

- If you've previously saved the report file that you want to view, open the file using Excel's Open command or by opening it through Windows Explorer. See *Saving a report* for information about how to save a file when generating a data report.
- If you've just generated a LEX data report and chosen **Open** from the File Download dialog, the file will automatically be opened for you. See the previous section, *Generating a report*, for details.

Microsoft Excel opens, displaying the data that matches the criteria you selected. If you were already working with one or more LEX reports in Excel, this newly generated report is opened as an additional worksheet; you will have two or more worksheet files open at the same time.



2. **Check the integrity of the report results.**
Report requests with wide-ranging criteria risk exceeding Microsoft Excel's prescribed worksheet size, as discussed in the *Report criteria* section of this chapter. If the report results exceed the worksheet size, LEX places a warning in the last row with alert indicators in the row above it. For more information about checking a report, see *Checking your report results* later in this chapter.

3. **Customize the report as you choose.**
Customizing data reports requires understanding of Microsoft Excel and basic skills using the application. For detailed information and instructions on using Excel, refer to your Microsoft Excel user documentation or online help system. This user guide recommends the following customization approaches:

   - Separate your report criteria from the data rows to prevent the criteria from becoming intermingled with the data rows should you decide to sort or filter the worksheet. The criteria you selected to generate a report always appear at the top of the report results worksheet in the first several rows. Criteria labels are in the first column while selections are in the second column.
   - Create column headers for the report. You might choose the report field names to serve as the column headers. (Field names included with each report are provided in the *Data Report Summaries* of this chapter.) For the field names to be column headers, the row in which they reside should be the first row of the worksheet.

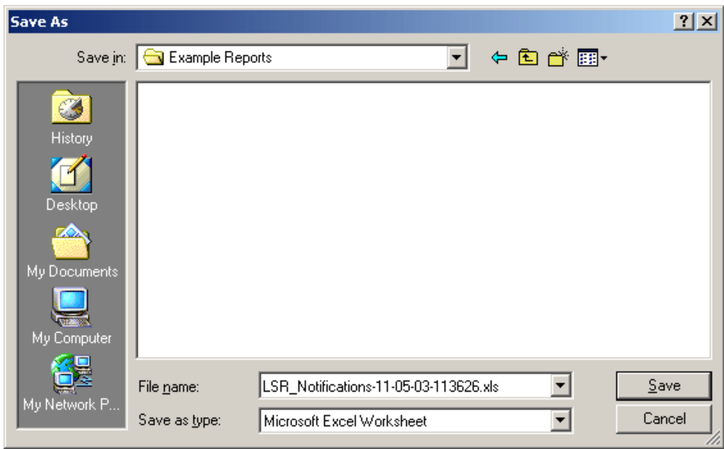
4. **Using the Save option in Excel, save the modified report results to your computer's hard disk or other storage device.**

5. **To print your completed report, use the Excel print option.**

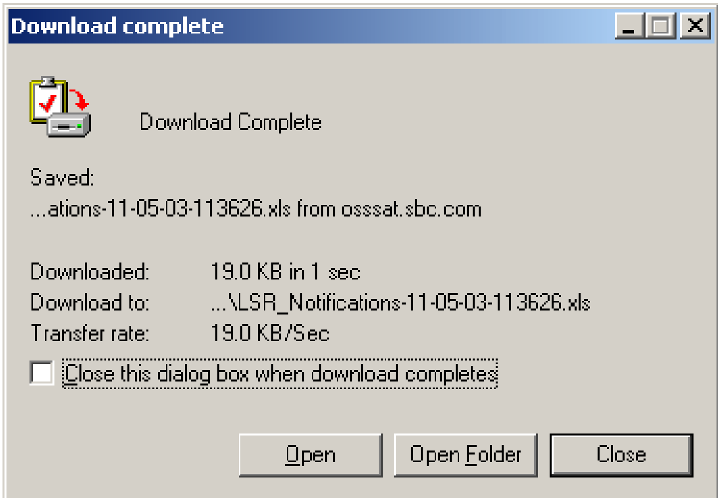
Saving a report

1. **Generate a report, as described in the section of this chapter entitled, *Generating a report*.**
   If you wish to view the file before you save it, refer to the instructions in the previous section, *Viewing and customizing a report.*

2. **When the File Download message displays, click Save.**
   The Windows **Save As** dialog is presented.



3. **Select a location on your computer's hard disk or other storage device where you want the report results to be saved. If you choose, you may rename the file by changing the default filename. Then, click Save.**
   The report results are downloaded from LEX to your computer. After they are saved to the location you selected, a Download Complete message displays.

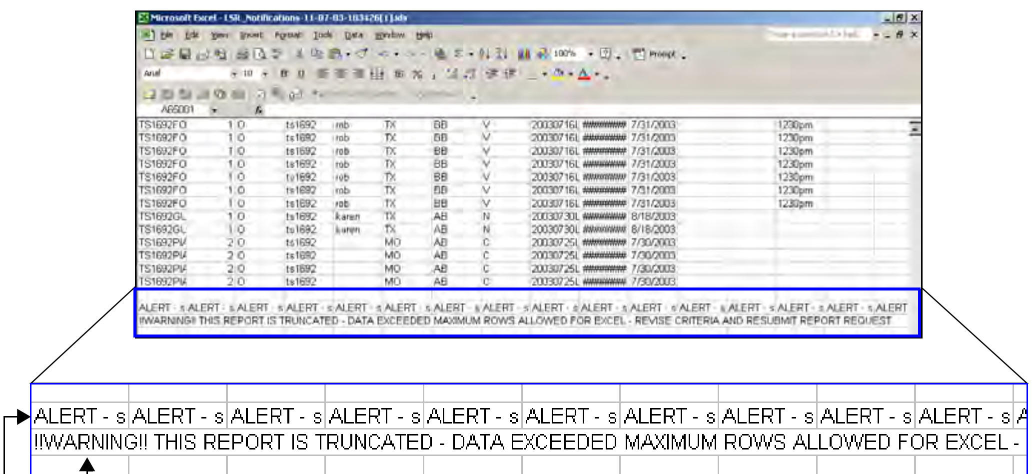


4. Select one of the following options.

- Click **Open** to view the saved report and customize it if you choose. The file will be opened in Microsoft Excel, displaying the data that matches the criteria you selected. If you were already working with one or more LEX reports in Excel, this newly generated report is opened as an additional worksheet; you will have two or more worksheet files open at the same time. Instructions for working with a report are provided in *Viewing and customizing a report*.
- Click **Open Folder** to open the folder in which you chose to save the file. A new browser window opens, listing all the files in the folder where you saved the report.
- Click **Close** to close the Download Complete message and finish working with the report. You may later open and customize the file in Excel, if you choose. Instructions for customizing a report are provided in *Viewing and customizing a report*.

Checking your report results

Report requests with wide-ranging criteria risk exceeding Microsoft Excel's prescribed worksheet size. As a result, data at the end of a report can be lost because Excel does not have enough rows or columns to store all the data you requested. To help you manage situations in which data might be lost, LEX tracks the size of each report it generates. If the report exceeds the worksheet size that Excel can manage, LEX will present a message in the **Data Reports** window and place a warning in the last row of the Excel worksheet containing your report results. However, if you've continued working with different LEX windows or other software applications during the generation of the report, the **Data Reports** window is not visible, and you might miss the message. For this reason, it's a good idea to check the report results for the warning each time you generate a report. Scroll to the last row of data on the results worksheet. If the report results exceeded Excel's prescribed worksheet size, you will find a warning in the last row of the worksheet. In the row above the warning, "Alert" is placed in each column. The Alert indicators can be seen as filter options if you choose to filter the results. These Alert indicators serve as a further means of helping you identify the warning.



A warning in the last row of your report results indicates that report data has been truncated.

Alert indicators are in each column of the row above the warning.

Data Report Summaries

The following pages provide summaries of each data report. Reports are grouped by category in the same manner as the category sub-menus in LEX. All reports that reside on a **Data Reports** sub-menu are summarized in the same section. Each report summary includes:

1. **Report Title**
2. **Description**
3. **Report Criteria**. Here, the selection criteria available to you for generating the report are listed. Criteria LEX requires for generation of the report are designated by an asterisk (*).
4. **Fields in Report**. This row lists the data fields provided in the results of the report. In some instances, field names in the report results differ somewhat from their LEX counterparts. When this is true, a field name is followed by its LEX equivalent in brackets [ ].

   Values returned in report results are generally the values stored in the LEX database. However, some field values are abbreviated. Fields that return abbreviated values are indicated by the dagger symbol (†). You'll find translations for each of these fields in the section *Field Value Reference*, beginning on page 7.56 of this chapter. For more information about fields not listed in the *Field Value Reference*, refer to your AT&T LSOR.

   Some data reports, such as LSR-EU, offer a Report Selection that generates different report results based on the choice you make. In the summaries of such report, you will find a Fields in Report section for each report option.

1 *EXAMPLE: REPORT TITLE*

Description	2	Describes the report and provides general background on its usage.
Report Criteria (*Required Field)	3	* Criterion A Criterion B Criterion C
Fields in Report (†Values provided in the section *Field Value Reference*.)	4	FIELD A FIELD B [LEX Field Name] FIELD C FIELD D †

LSR / Service Form Data reports

Reports in this category provide data from the LSR and End User forms as well as various service forms.

LSR-EU Report

Description	Retrieves and displays data from the LSR and End User forms. If you choose, you may instead generate a report of Account Feature Details or Hunt Group Information (HGI) by selecting the appropriate option from Report Selection. Duration of the LSR-EU report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON Status SC * Version * Report Selection

Fields in Report—LSR-EU Selection
If you choose *LSR-EU* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.) (*AT&T Southeast Region Only Field.)

LSR-EU REPORT

PON	RTR	EATN
VER [Version]	NNSP	AN*
Status	ONSP	AAN*
User ID	ALBR	NATN*
Last Activity D/T	AGAUTH	NAN*
EU Name [End User Name]	ACTL	HTQTY*
SC	SACTL	MI*
SVC Type [Service Type]†	LST	CCNA*
ACT Type [Activity Type]†	SPEC	PROJNDR*
LSR NO	CC	LSCP*
D/T SENT	NC	SCA*
ATN	NCI	PORTTYP*
ADET	SECNCI	AI*
DDD	LSP AUTH	APOT*
TOS	REMARKS	LSO*
SCD	NPDI	BCS*
APPTIMEDDD	NENA/ECC	MEU*
DDDO	ATR	PBT*
NOR	RPON	RCC*
DFDT	RORD	CIC*
DFDTO	QRYNBR	BOPI*
PROJECT	BAN1	CUST*
SLI	BAN2	BI1*
CHC	EBP	BI2*
EXP	VTA	ACNA*
EXP RSN	INIT	NOTYP*

Fields in Report—Account Features Selection

If you choose *LSR-EU—Account Features* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	SVC Type [Service Type]†
VER [Version]	ACT Type [Activity Type]†
Status†	LSR NO
User ID	D/T SENT
Last Activity D/T	AFA
EU Name [End User Name]	ACCOUNT FEATURE
SC	ACCOUNT FEATURE DETAIL

Fields in Report—HGI Selection

If you choose *LSR-EU—HGI* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

LSR-EU REPORT

PON	D/T SENT
VER [Version]	HNUM
Status†	HA
User ID	HID
Last Activity D/T	TLI
EU Name [End User Name]	HNTYP
SC	HLA
SVC Type [Service Type]†	HTSEQ
ACT Type [Activity Type]†	HTN
LSR NO	

Loop Service Report

Description	Retrieves and displays data from the Loop Service and LSR forms. If you so choose, you may instead generate a summary of the Transfer of Calls data associated with the Loop form using the Report Selection option. Duration of the report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON Status SC * Version * Report Selection

Fields in Report—Loop Service Selection
If you choose *Loop Service* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.) (*AT&T Southeast Region Only Field.)

LOOP SERVICE REPORT

PON	CHAN/PAIR	RELAY RACK4
VER [Version]	CBCID2	SHELF4
Status	CHAN/PAIR2	SLOT4
User ID	SSCFA	AREA*
Last Activity D/T	VCI	CMA*
EU Name [End User Name]	VPI	BTRL*
SC	RECCKT	TNT*
SVC Type [Service Type]†	OECCKT	SAN*
ACT Type [Activity Type]†	CODE SET	CABLE ID2*
LSR NO	DISC NBR	NIDR*
DDD	TERS	TER*
TOS	CTI	LEAN*
LNUM	RELAY RACK	LEATN*
LNA	SHELF	SCFA*
SLTN	SLOT	JK CODE*
LMT	CTI2	JK NUM*
CKR	RELAY RACK2	JK POS*
TSP	SHELF2	JR*
ECCKT	SLOT2	IWT*
CFA	CTI3	IWJK*
CCEA	RELAY RACK3	IWJQ*
CBCID	SHELF3	IWTQ*
CABLE ID	SLOT3	TC FR*
SYSTEM ID	CTI4	

Fields in Report—Transfer of Calls Selection

If you choose *Loop Service—Transfer of Calls* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	SC	TC PER
VER [Version]	SVC Type [Service Type]†	TCID
Status†	ACT Type [Activity Type]†	TC TO PRI
User ID	LSR NO	TC NAME
Last Activity D/T	LNUM	PRIMARY
EU Name [End User Name]	TC OPT	

Loop with NP Service Report

Description	Retrieves and displays data from the Loop with NP Service and LSR forms. If you so choose, you may instead generate a summary of the Transfer of Calls data associated with the Loop with NP form using the Report Selection option. Duration of the report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON Status SC * Version * Report Selection

Fields in Report—Loop with NP Service Selection
If you choose *Loop with NP* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.) (*AT&T Southeast Region Only Field.)

PON	TSP	CHAN/PAIR*
VER [Version]	ECCKT	CHAN/PAIR 2*
Status	CFA	TNP*
User ID	CCEA	CFTN*
Last Activity D/T	PORTED NBR	NIDR*
EU Name [End User Name]	DISC NBR	LEAN*
SC	TERS	LEATN*
SVC Type [Service Type]†	NPT	JK CODE*
ACT Type [Activity Type]†	RTI	JK NUM*
LSR NO	NPTG	JK POS*
DDD	LOCNUM*	JR*
TOS	SAN*	IWT*
LNUM	SYSTEM ID*	IWJK*
NPI	CABLE ID*	IWJQ*
LNA	SHELF*	IWTQ*
LMT	SLOT*	
CKR	RELAY RACK*	

LOOP WITH NP SERVICE REPORT

Fields in Report—Transfer of Calls Selection
If you choose *Loop with NP—Transfer of Calls* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	SC	TC PER
VER [Version]	SVC Type [Service Type]†	TCID
Status†	ACT Type [Activity Type]†	TC TO PRI
User ID	LSR NO	TC NAME
Last Activity D/T	LNUM	PRIMARY
EU Name [End User Name]	TC OPT	

NUMBER PORTABILITY SERVICE REPORT

Description	Retrieves and displays data from the Number Portability Service and LSR forms. Duration of the report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON Status SC * Version

Fields in Report
(†Values provided in the section *Field Value Reference*.)

PON	LSR NO
VER [Version]	DDD
Status	TOS
User ID	LNUM
Last Activity D/T	LNA
EU Name [End User Name]	PORTED NBR
SC	NPT
SVC Type [Service Type]†	RTI
ACT Type [Activity Type]†	NPTG

PORT SERVICE REPORT

Description	Retrieves and displays data from the Port Service and LSR forms. If you so choose, you may instead generate a summary of the Transfer of Calls or Feature Details data associated with the Port form using the Report Selection option. Duration of the report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON Status SC * Version * Report Selection

Fields in Report—Port Service Selection

If you choose *Port Service* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.) (*AT&T Southeast Region Only Field.)

PON	PIC	RELAY RACK*
VER [Version]	LPIC	SGNL*
Status	TSP	SSIG*
User ID	CKR	PULSE*
Last Activity D/T	ECCKT	LEAN*
EU Name [End User Name]	OECCKT	LEATN*
SC	CFA	SDI*
SVC Type [Service Type]†	CCEA	NIDR*
ACT Type [Activity Type]†	ISPID	TLI*
LSR NO	BA	JK CODE*
DDD	BLOCK	JK NUM*
TOS	AREA*	JK POS*
LNUM	LNEX*	JR*
NPI	LOCNUM*	IWJK*
LST	LNECLSSVC*	IWJQ*
LNA	MATN*	IWT*
TNS	FPI*	IWTQ*
TERS	SYSTEM ID*	TC FR*
S	SHELF*	
OTN	SLOT*	

PORT SERVICE REPORT

Fields in Report—Transfer of Calls Selection

If you choose *Port Service—Transfer of Calls* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	SC	TC PER
VER [Version]	SVC Type [Service Type]†	TCID
Status†	ACT Type [Activity Type]†	TC TO PRI
User ID	LSR NO	TC NAME
Last Activity D/T	LNUM	PRIMARY
EU Name [End User Name]	TC OPT	

Fields in Report—Features Selection

If you choose *Port Service—Features* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	EU Name [End User Name]	LNUM
VER [Version]	SC	FA
Status†	SVC Type [Service Type]†	FEATURE
User ID	ACT Type [Activity Type]†	FEATURE DETAIL
Last Activity D/T	LSR NO	

PORT WITH LOOP SERVICE REPORT

Description	Retrieves and displays data from the Port with Loop Service and LSR forms. Duration of the report may span up to 14 consecutive days. This differs from the typical 31-day range of many data reports due to the high volume of transactions associated with this service. If you prefer, you may generate a summary of the Transfer of Calls or Feature Details data associated with the Port with Loop form using the Report Selection option. When either of these report options is selected, the report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (14 or 31-day maximum. See above.) End User Name Service Type Activity Type User ID * PON Status SC * Version * Report Selection

Fields in Report—Port with Loop Service Selection
If you choose *Port with Loop Service* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.) (*AT&T Southeast Region Only Field.)

Port with Loop Service Report

PON	PIC	RELAY RACK*
VER [Version]	LPIC	SGNL*
Status	TSP	SSIG*
User ID	CKR	PULSE*
Last Activity D/T	ECCKT	LEAN*
EU Name [End User Name]	OECCKT	LEATN*
SC	CFA	SDI*
SVC Type [Service Type]†	CCEA	NIDR*
ACT Type [Activity Type]†	ISPID	TLI*
LSR NO	BA	JK CODE*
DDD	BLOCK	JK NUM*
TOS	AREA*	JK POS*
LNUM	LNEX*	JR*
NPI	LOCNUM*	IWJK*
LST	LNECLSSVC*	IWJQ*
LNA	MATN*	IWT*
TNS	FPI*	IWTQ*
TERS	SYSTEM ID*	TC FR*
S	SHELF*	
OTN	SLOT*	

Fields in Report—Transfer of Calls Selection

If you choose *Port with Loop Service—Transfer of Calls* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	SC	TC PER
VER [Version]	SVC Type [Service Type]†	TCID
Status†	ACT Type [Activity Type]†	TC TO PRI
User ID	LSR NO	TC NAME
Last Activity D/T	LNUM	PRIMARY
EU Name [End User Name]	TC OPT	

Fields in Report—Features Selection

If you choose *Port with Loop Service—Features* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	EU Name [End User Name]	LNUM
VER [Version]	SC	FA
Status†	SVC Type [Service Type]†	FEATURE
User ID	ACT Type [Activity Type]†	FEATURE DETAIL
Last Activity D/T	LSR NO	

RESALE SERVICE REPORT

Description	Retrieves and displays data from the Resale Service and LSR forms. If you choose, you may instead generate a summary of the Transfer of Calls, Feature Details, or IW Jacks data associated with the Port form using the Report Selection option. Duration of the report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON Status SC * Version * Report Selection

Fields in Report—Resale Service Selection
If you choose *Resale Service* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.) (*AT&T Southeast Region Only Field.)

PON	TNS	JR
VER [Version]	TERS	NIDR
Status†	S	LNEX*
User ID	OTN	LOCNUM*
Last Activity D/T	ISPID	LNECLSSVC*
EU Name [End User Name]	TSP	FPI*
SC	ECCKT	LEAN*
SVC Type [Service Type]†	CFA	LEATN*
ACT Type [Activity Type]†	PIC	SDI*
LSR NO	LPIC	MATN*
DDD	SSIG	TLI*
TOS	BA	TC FR*
LNUM	BLOCK	IWT*
NPI	JK CODE	IWTQ*
LST	JK NUM	
LNA	JK POS	

RESALE SERVICE REPORT

Fields in Report—Transfer of Calls Selection
If you choose *Resale Service—Transfer of Calls* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	SC	TC PER
VER [Version]	SVC Type [Service Type]†	TCID
Status†	ACT Type [Activity Type]†	TC TO PRI
User ID	LSR NO	TC NAME
Last Activity D/T	LNUM	PRIMARY
EU Name [End User Name]	TC OPT	

Fields in Report—Features Selection
If you choose *Resale Service—Features* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	EU Name [End User Name]	LNUM
VER [Version]	SC	FA
Status†	SVC Type [Service Type]†	FEATURE
User ID	ACT Type [Activity Type]†	FEATURE DETAIL
Last Activity D/T	LSR NO	

Fields in Report—IW Jacks Selection
If you choose *Resale Service—IW Jacks* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	EU Name [End User Name]	LNUM
VER [Version]	SC	IWJK
Status†	SVC Type [Service Type]†	IWJQ
User ID	ACT Type [Activity Type]†	
Last Activity D/T	LSR NO	

DIRECTORY LISTINGS REPORT

Description	Retrieves and displays data from the Directory Listings section of the Directory Listings form. By default, this report includes all data from the following form sections: Listing Control, Listing Indicators, Listing Instructions, and SLU Indent. You may choose to include one or all of these sections using the check boxes in Report Selection. Or, if you so choose, you may instead generate a report of Delivery and Advertising data by selecting the corresponding option from Report Selection. Duration of the Directory Listings report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON Status SC * Version * Report Selection

Fields in Report—Directory Listings Selection
If you choose *Directory Listings* from **Report Selection**, you may choose one or more of the Directory Listing options: *Listing Control*, *Listing Instructions*, *Listing Indicators*, or *SLU Indent*. At least one selection is required. Regardless of which option(s) you choose, your report will include the following fields.
(†Values provided in the section *Field Value Reference*.)
(*AT&T Southeast Region Only Field.)

PON	SVC Type [Service Type]†	SHTN*
VER [Version]	ACT Type [Activity Type]†	HS*
Status	LSR NO	FAINFO*
User ID	DDD	FATN*
Last Activity D/T	DLNUM	SO*
EU Name [End User Name]	DLQTY	LTXNUM*
SC	EOS*	
	DIRNAME*	

DIRECTORY LISTINGS REPORT

Additional fields are added to the report based upon the Directory Listing options you choose. Below, each option is listed with the fields that are added to the report when it is selected.

☑ Listing Control option		
LACT	LTY	DOI
ALI	STYC	WPP
RTY	TOA	
☑ Listing Indicators option		
LTN	TITLE2	LASD
NSTN	TLD	LASN
OMTN	TITLE 1D	LATH
LEX	TITLE 2D	LASS
DNA	NICK	LALO
LNPL	PLA	LALOC
LNLN	ADI	LAST
LNFN	DNO	LAZC
DES	LAPR	LTXTY
TL	LANO	LPHRASE
TITLE1	LASF	LTEXT
☑ Listing Instructions option		
DML	STR	DIRSUB
BRO	DLNM	OMSD
ADV	DIRIDL	
☑ SLU Indent option		
LVL0	LVL	SO
PLS0	PLS	FAINFO
PLINFO0	PLINFO	FATN
PLTN0	PLTN	

DIRECTORY LISTINGS REPORT

Fields in Report—Delivery / Advertising Selection
If you choose *Delivery/Advertising* from **Report Selection**, your report will provide the following information. (†Values provided in the section *Field Value Reference*.)

PON	DACT	DACT02
VER [Version]	DDAPR	DDAPR02
Status	DDANO	DDANO02
User ID	DDASF	DDASF02
Last Activity D/T	DDASD	DDASD02
EU Name [End User Name]	DDASN	DDASN02
SC	DDATH	DDATH02
SVC Type [Service Type]†	DDASS	DDASS02
ACT Type [Activity Type]†	LD1	LD102
LSR NO	LV1	LV102
DDD	LD2	LD202
DIRQTY	LV2	LV202
DIRTYP	LD3	LD302
DIRQTYA	LV3	LV302
DIRQTYNC	AAI	AAI02
DIRTYP2	CITY	CITY02
DIRQTYA2	STATE	STATE02
DIRQTYNC2	ZIP	ZIP02
DIRTYP3		SIC
DIRQTYA3		YPH
DIRQTYNC3		

DIRECTORY SERVICE REQUEST - EU REPORT

Description	The Directory Service Request-EU report retrieves and displays data from the LSR and End User forms of Directory Service requests (Requisition Type J LSRs). Although the LSR-EU report also provides similar data, it is specific to non-Requisition Type J LSRs. The Directory Service Request-EU report, by contrast, has been designed to accommodate the End User content of Directory Service requests, which differs from that of other LSRs.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON Status SC * Version

Fields in Report
(†Values provided in the section *Field Value Reference*.)

PON	LOCNUM	LOCNUM002
VER [Version]	SAPR	SAPR002
Status	SANO	SANO002
User ID	SASF	SASF002
Last Activity D/T	SASD	SASD002
EU Name [End User Name]	SASN	SASN002
SC	SATH	SATH002
SVC Type [Service Type]†	SASS	SASS002
ACT Type [Activity Type]†	LD1	LD1002
LSR NO	LV1	LV1002
AFT	LD2	LD2002
LCON	LV2	LV2002
TEL NO	LD3	LD3002
ACC	LV3	LV3002
WSOP	AAI	AAI002
CPE MFR	CITY	CITY002
CPE MOD	STATE	STATE002
ELT	ZIP	ZIP002
NCON		
EATN		

Current Notifications reports

Reports in this category provide data from notification forms, namely, the FOC, SOC, Error, and Jeopardy notifications.

FOCs Received Report

Description	Generates a list of LSRs and related data in which the current version of each LSR is in FOC status. Circuit Details information is included. Also, for LSRs having multiple order numbers, each ORD is provided. Duration of the report may span up to 31 consecutive days.		
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID Include Circuit Details		
Fields in Report - AT&T 12-State Regions (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† FOCNUM User ID Last Activity D/T EU Name [End User Name] SC SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO D/T SENT	TEL NO CHC FDT APPTIME DDD FOC_DD [DD on FOC notification] DOR ORD NUM NAME NUM NBR ECCKT TNS ISPID CFA	CCEA CBCID CABLE ID CHAN/PAIR CD-ORD [ORD] ORDL NPORD PORTED NBR RTI DISC NBR SLTN FECCKT RECCKT

FOCs Received Report

Fields in Report - AT&T Southeast Region (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† FOCNUM User ID Last Activity D/T EU Name [End User Name] SC SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO D/T SENT AAN AN ATN BAN1 BAN2 BI1 BI2 BOPI CC CCNA CHC TEL NO DD/CD DSG CON DSGCON-TEL NO EAN EATN EBD FDT IBT INIT INIT-TEL NO ISA-PARTNER-ID IWBAN LEAN	LEATN LSR NO LST NAN NATN NNSP NOR ORD OTN PONKEY REP REP-TEL NO RESID STATUS-CODE STATUS-MSG TER TEST-PROD INDICATOR TRANS-ACK-TYPE TRANS-SET-ID CODE TRANS-SET-PURPOSE CODE FOC/CN CABLE ID CABLE ID2 CFA CHAN/PAIR CHAN/PAIR2 DNUM ECCKT ISPID LNEX LOCNUM L-ORD MATN NOTYP NPORD PID PORTED NBR RELAY RACK SAT SHELF	SLOT SLTN SYSTEM ID TERS TNSSCFA CKR DO TGN TKID ALI DLNUM DLORD DOI LACT LPHRASE LTY NSTN STYC TOA WPP LISTADR LISTNM LTEXT CKR DISC NBR RTI DTGN HA HID HNUM HTN HTSEQ LOCNUM TLI LTN LTXNUM LTXTY

SOCs Received Report

Description	Generates a list of LSRs and related data in which the current version of each LSR is in Complete status. Listing Details information is included. Also, for LSRs having multiple order numbers, each ORD is provided. Duration of the report may span up to 45 consecutive days.		
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 45 days) End User Name Service Type Activity Type User ID		
Fields in Report - AT&T 12-State Regions (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU Name [End User Name] SC SVC Type [Service Type]† ACT Type [Activity Type]†	LSR NO ATN D/T SENT FOC_DD [DD on FOC notification] SOC_CD [CD on SOC notification] DOR ORD NO [Order Number] DLNUM	ALI LTN NSTN LACT LTY STYC TOA DOI LISTNM LISTADR

SOCs Received Report

Fields in Report - AT&T Southeast Region (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU Name [End User Name] SC AREA SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO AAN AN ATN BAN1 BAN2 BI1 BI2 BOPI CC CCNA CHC D/T SENT DD/CD DSGCON DSGCON-TEL NO EAN EATN EBD FDT IBT INIT INIT-TEL NO ISA-PARTNER-ID IWBAN LEAN	LEATN LSR NO LST NAN NATN NNSP NOR ORD OTN PONKEY REP REP-TEL NO RESID STATUS-CODE STATUS-MSG TER TEST-PROD INDICATOR TRANS-ACK-TYPE TRANS-SET-ID CODE TRANS-SET-PURPOSE CODE FOC/CN CABLE ID CABLE ID2 CFA CHAN/PAIR CHAN/PAIR2 CKR DNUM ECCKT ISPID LNEX LNUM LOCNUM L-ORD MATN NOTYP NPORD PID PORTED NBR	RELAY RACK SAT SHELF SLOT SLTN SYSTEM ID TERS TNS SCFA DISC NBR DO LOCNUM TGN TKID HA HID HNUM HTSEQ TLI ALI DLNUM DLORD DOI LACT LPHRASE LTY NSTN STYC TOA WPP LISTADR LISTNM LTEXT RTI DTGN HTN LTN LTXNUM LTXTY

JEOPARDIES RECEIVED REPORT

Description	Generates a list of LSRs and related data in which the current version of each LSR is in Jeopardy status. Duration of the report may span up to 31 consecutive days.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID	
Fields in Report - AT&T 12-State Regions (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID EU NAME [End User Name] SC SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO D/T SENT ORD ORDL	NPORD RCODE RDET ESDD APPTIME ECCKT TNS CFA CCEA CBCID CABLE ID CHAN/PAIR

JEOPARDIES RECEIVED REPORT

Fields in Report - AT&T Southeast Region (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID EU NAME [End User Name] SC AREA AAN AN ATN BAN1 BAN2 BI1 BI2 BOPI CC CCNA CHC D/T SENT DD/CD EAN EATN EBD	FDT IBT INIT INIT-TEL NO IWBAN ORD OTN NAN NATN NOR PID SAT PORTED NBR DLORD L-ORD TRANS-ACK-TYPE TRANS-SET-ID CODE TRANS-SET-PURPOSE CODE FOC/CN REMARKS REP REP-TEL NO STATUS-CODE STATUS-MSG

Errors / Rejects Received Report

Description	Generates a list of LSRs and related data in which the current version of each LSR is in either Fatal Error or Super Fatal status. Information about each returned error is provided. Duration of the report may span up to 31 consecutive days.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID EU Name [End User Name] SC	SVC Type [Service Type]† ACT Type [Activity Type]† D/T SENT Error Code Num Name/Nbr Error Message

POST TO BILLS RECEIVED REPORT

Description	Generates a list of LSRs and related data in which the current version of each LSR is in Post to Bill status. Duration of the report may span up to 31 consecutive days.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU Name [End User Name] SC SVC Type [Service Type]†	ACT Type [Activity Type]† LSR NO D/T SENT EC VER CC RT PD

BILLING COMPLETION NOTICES RECEIVED REPORT

Description	Generates a list of LSRs and related data in which the current version of each LSR is in Billing Completion Notice status. Duration of the report may span up to 31 consecutive days.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID
Fields in Report - AT&T Southeast Region (†Values provided in the section *Field Value Reference*.)	

BILLING COMPLETION NOTICES RECEIVED REPORT

PON	NATN	RTI
VER [Version]	NNSP	SAT
Status†	NOR	SHELF
User ID	ORD	SLOT
Last Activity D/T	OTN	SLTN
EU Name [End User	PON	SYSTEM ID
Name]	PONKEY	TERS
SVC Type [Service Type]†	REP	TNS
ACT Type [Activity Type]†	REP-TEL NO	DISC NBR
AREA	RESID	DO
AAN	STATUS-CODE	DTGN
AN	STATUS-MSG	TGN
ATN	TER	TKID
BAN1	TEST-PROD INDICATOR	HA
BAN2	TRANS-ACK-TYPE	HID
BI1	TRANS-SET-ID CODE	HNUM
BI2	TRANS-SET-PURPOSE	HTSEQ
BOPI	FOC/CN	TLI
CC	CABLE ID	ALI
CCNA	CABLE ID2	DLNUM
CHC	CFA	DLORD
D/T Sent	CHAN/PAIR	DOI
DD/CD	CHAN/PAIR2	LACT
DSGCON	CKR	LPHRASE
DSGCON-TEL NO	DNUM	LTN
EAN	ECCKT	LTXNUM
EATN	ISPID	LTXTY
EBD	LNEX	LTY
FDT	LNUM	NSTN
IBT	LOCNUM	STYC
INIT	L-ORD	TOA
INITS-TEL NO	MATN	WPP
IWBAN	NOTYP	LISTADR
LEAN	NPORD	LISTNM
LEATN	PID	LTEXT
LSR NO	PORTED NBR	
LST	RELAY RACK	

Coordination reports

Reports in this category provide data associated with transactions that may require coordination between your company and AT&T.

ORDERS DUE REPORT

Description	Generates a list of confirmed LSRs having a current or upcoming Due Date (DD). To be included in the report, an LSR must have reached FOC status and have a FOC DD that occurs during the date range you select. As the starting date, you may select any date beginning with today's date up to one year from today's date. The ending date must be no more than 31 days from the starting date. Any selected date range may include only one day up to a total of 31 consecutive days. LSRs in Complete, Post to Bill, or Cancel FOC Status are excluded from the report.
Report Criteria (*Required Field)	* FOC DD Range (Maximum future date range of 31 days) End User Name Service Type Activity Type User ID
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU NAME SC SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO TOS REMARKS DDD FOC_DD [DD on FOC notification]

ORDERS PAST DUE REPORT

Description	Generates a list of confirmed LSRs having a Due Date (DD) during the past 31 days. To be included in the report, an LSR must have reached FOC status and have a FOC DD that occurred during the date range you select. The date range may span from yesterday's date up to 31 days in the past or any number of consecutive days during the selected 31-day range. LSRs in Complete, Post to Bill, or Cancel FOC Status are excluded from the report.
Report Criteria (*Required Field)	* FOC DD Range (Maximum date range of 31 days) End User Name Service Type Activity Type User ID
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU NAME SC SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO TOS REMARKS DDD FOC_DD [DD on FOC notification]

COORDINATED HOT CUTS REPORT

Description	Generates a list of LSRs in which the most recent version has a checked CHC (Coordinated Hot Cut) field. To be included in the report, an LSR must have not only a checked CHC field, but also a Last Activity Date that occurred during the date range you select. The date range may span from yesterday's date up to 31 days in the past or any number of consecutive days during the selected 31-day range.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU NAME SC SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO D/T SENT CHC TOS	DDD FOC_DD [DD on FOC notification] SOC_CD [CD on SOC notification] APPTIMEDDD DDDO NOR DFDT DFDTO PROJECT RPON RORD REMARKS

Expedited Orders Report

Description	Generates a list of LSRs in which the most recent version has a checked EXP (Expedite) field. To be included in the report, an LSR must not only have a checked EXP field, but also a Last Activity Date that occurred during the date range selected. The date range may span from yesterday's date up to 31 days in the past or any number of consecutive days during the selected 31-day range.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU Name SC SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO D/T SENT EXP EXP RSN	TOS DDD FOC_DD [DD on FOC notification] SOC_CD [CD on SOC notification] APPTIMEDDD DDDO NOR DFDT DFDTO PROJECT RPON RORD REMARKS

Historical Analysis reports

Reports in this category provide information that can be used to analyze LSR and company data.

LSR - NOTIFICATION REPORT

Description	Generates a list of LSRs and related data in which the current version of each LSR is in either FOC, Complete, or Post to Bill status. Included are fields that are common to several different forms. It retrieves and displays data from the LSR and End User forms and from the FOC, SOC, and Post to Bill notifications. Some field names are preceded by the name of the form from which the field has been retrieved. For example, *LSR DDD* indicates the *DDD* field from the *LSR* form. Where applicable, data at the NUM level is included. Duration of the report may span up to 31 consecutive days.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID PON SC	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID EU NAME SC SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO LSR D/T SENT DDD SCD DDDO DFDT	DFDTO CHC RT Response D/T Sent FOCNUM FOC FDT [FDT on FOC] FOC_DD [DD on FOC] FOC DOR [DOR on FOC] ORD FOC ECCKT [ECCKT on FOC] SOC_CD [CD on SOC] SOC DOR [DOR on SOC] PTB PD [PD on Post to Bill]

JEOPARDY ANALYSIS SUMMARY REPORT

Description	Generates a summary of Jeopardy data your company has received during a date range you select. Duration of the report may span up to 31 consecutive days. This report displays one row of data for each RCODE (Reason Code) your company has received on LSRs that match the selected criteria. Since an RCODE may be associated with different RDET (Reason Detail) descriptions, RCODE is repeated for each RDET with which it was returned. For example, if you received RCODE *1E*, RDET might be "End user not ready" or "Premises not ready." Each combination is listed on a separate row. Included in the row is a count of the total number of times your company received that particular RCODE-RDET combination. However, an RCODE-RDET combination is only counted once for each version of a PON, even if the combination occurred multiple times across different NUMs associated with that version.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID
Fields in Report (†Values provided in the section *Field Value Reference*.)	RCODE RDET SVC Type [Service Type]† ACT Type [Activity Type]† SC Count

JEOPARDY ANALYSIS DETAIL REPORT

Description	Generates a list of LSRs that received a Jeopardy on any version. The current status of an LSR does not need to be Jeopardy in order for the LSR to be included in the report. Instead, an LSR is included even if the Jeopardy was returned on a past version. If an LSR received multiple Jeopardies, each is listed on a separate row. Additional details are also provided for each LSR in the report. Duration of the report may span up to 31 consecutive days.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID RCODE	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] User ID Last Activity D/T EU Name [End User Name] SC	SVC Type [Service Type]† ACT Type [Activity Type]† D/T SENT RCODE ESDD TOS

ERROR ANALYSIS SUMMARY REPORT

Description	Generates a summary of Error data your company has received during a date range you select. Duration of the report may span up to 31 consecutive days. This report displays one row of data for each Error Code your company has received on LSRs that match the selected criteria. Since an Error Code may be associated with different Error Messages, the Error Code is repeated for each Error Message with which it was returned. For example, if you received Error Code *LS1234*, you might receive the Error Message "Invalid Feature ABC" or "Invalid Feature MOMO." Each combination is listed on a separate row. Included in the row is a count of the total number of times your company received that particular Error Code-Error Message combination. However, an Error Code-Error Message combination is only counted once for each version of a PON, even if the combination occurred multiple times across different NUMs associated with that version.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID
Fields in Report (†Values provided in the section *Field Value Reference*.)	Error Code Error Message SVC Type [Service Type]† ACT Type [Activity Type]† SC Count

ERROR ANALYSIS DETAIL REPORT

Description	Generates a list of LSRs that received a Fatal Error or Super Fatal Error on any version. The current status of an LSR does not need to be in error order for the LSR to be included in the report. Instead, an LSR is included even if an Error was returned on a past version. Because an Error Code may be associated with different Error Messages, the Error Code is repeated for each Error Message with which it was returned. For example, if you received Error Code *LS1234*, you might have received the Error Message "Invalid Feature ABC" or "Invalid Feature MOMO." Each combination is listed on a separate row. Additional details are also provided for each LSR in the report. Duration of the report may span up to 31 consecutive days.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID Error Code	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU Name [End User Name] SC	SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO D/T SENT Error Code Error Message

ERROR TURNAROUND SUMMARY REPORT

Description	Provides summary data of LSRs in Fatal Error or Super Fatal status. Included for each LSR in the summary is the processing time between when the LSR was placed in error status and the time when a higher version is created through processing errors. This difference is the turnaround time. If Version 1 of any LSR encounters an error, the Error Turnaround Summary will not include turnaround time for Version 1. Not until a version reaches Worked status, indicating that errors have been processed, will an LSR version have a turnaround time. By contrast, turnaround time will be provided for any version in which the status has changed to Worked. Duration of the report may span up to 31 consecutive days.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU Name [End User Name] SC SVC Type [Service Type]†	ACT Type [Activity Type]† LSR NO Reject Date Create Date D/T Sent Turnaround Time

LSR NUM SUMMARY REPORT

Description	This report totals the line numbers of LSRs of a selected type during a specified date range. General information is provided about each PON that meets the criteria you select. To provide the line number information, a column is added to the report for each type of line number associated with the service type criterion you select. For example, the form for the service type ISDN PRI Port is comprised of four sections—DS1, Trunk Groups, B&D Channels, and PRI TNS—each a separate NUM type. Thus, an LSR NUM Summary report for ISDN PRI Port would contain the following four columns: FNUM, TGLNUM, CNUM, TNNUM. The NUM columns added contain the total of each line-number type for every PON in the report. For example, if two line numbers were added to the DS1 section of a PON in the example described above, the FNUM column would contain a value of 2. Duration of the report may span up to 31 consecutive days, except for Port with Loop reports. LSR NUM Summary reports for Port with Loop may span up to 14 consecutive days. This differs from the typical date range due to the high volume of transactions associated with this service.	
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name * Service Type Activity Type User ID PON Status SC * Version	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER Status† User ID Last Activity D/T EU Name SC	SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO TOS DDD One or more NUM columns

Usage Analysis reports

Reports in this category provide data summarizing the activities of LEX users.

LSR Issuance - Status Report

Description	This report provides issuance and productivity information over a 31-day date range. Based upon the criteria you select, it summarizes the current statuses of matching LSRs. It lists each unique combination of User ID, Status, Service Type, Activity Type, and State in a separate row. The total number of LSRs having that combination of characteristics is displayed in the Count column. Status is the status of the current version (highest version) of an LSR.
Report Criteria (*Required Field)	* Last Activity Date (Maximum date range of 31 days) End User Name Service Type Activity Type User ID SC
Fields in Report (†Values provided in the section *Field Value Reference*.)	User ID Status† SVC Type [Service Type]† ACT Type [Activity Type]† SC Count

LSR - No Activity Report

Description	Generates a list of LSRs that haven't had any activity during a selected number of days. LSRs included in the report are those that have not been updated or modified by any user and have not received notifications from any downstream system during the specified time frame. LSRs in any of the following statuses are excluded from the report: Template, Supplement, Worked, Post to Bill, and Cancel FOC. When selecting your report criteria, you may choose to create a list of LSRs without activity during the last 7, 14, 21, or 31 days. The day you generate the report counts as one day in the chosen time frame. For example, if you select the last 7 days, your report includes LSRs without any activity today and for the 6 days prior to today.	
Report Criteria (*Required Field)	End User Name Service Type Activity Type User ID PON SC * No Activity Within Last	
Fields in Report (†Values provided in the section *Field Value Reference*.)	PON VER [Version] Status† User ID Last Activity D/T EU Name [End User Name] SC	SVC Type [Service Type]† ACT Type [Activity Type]† LSR NO DDD FOC_DD [DD on FOC notification] TOS

Field Value Reference

Values returned in report results are the values stored in the LEX database. You will recognize most values as values you typically see in LEX. However, there are exceptions. Some field values are stored in the database as abbreviations, making them less recognizable. This section of the user guide lists fields you'll find included in report results. For each field, every possible value is listed with a description. Fields are alphabetized.

Note:
For more information about fields not listed here in the Field Value Reference, refer to your AT&T LSOR.

Activity Type field

Value	Description
B	Restore Service
C	Change
D	Disconnect
N	New Install
R	Record Change
S	Suspend Service
T	Outside Move
V	Conversion with Change
W	Conversion As Is
Y	Deny/Short Term Suspension

Service Type field

Value	Description
2B	ISDN PRI Port
3B	Digital Trunking Port
AB	Loop
BB	Loop Service with Number Portability
CB	Number Portability
EB	Resale Service
FB	Unbundled Local Switching (Port)
JB	Directory Service Request
KB	Resale Private Line
MB	Port with Loop
PB	Centrex Resale Service
RB	Digital Trunking Resale
SB	Digital Trunking Port with Loop
TB	DID/PBX Resale
UB	DID/PBX Port
VB	Centrex Port
WB	DID/PBX Port with Loop
XB	Centrex Port with Loop
YB	ISDN PRI Port with Loop
ZB	ISDN PRI Resale

Status field

Value	Description
B	Post To Bill
C	Complete
D	Cancel FOC
F	Fatal Error
G	AT&T Cancel
I	Issued
J	Jeopardy
N	New
O	FOC
P	Pending
Q	Super Fatal
R	Processed
S	Supplement
T	Template
W	Worked

Glossary

This glossary defines many of the terms used in this user guide, the LEX application, and its online help.

A

APPENDIX

A

AT&T 12-State

Name used in LEX and this user guide to collectively refer to the AT&T ILECs Southwestern Bell Telephone, L.P., d/b/a AT&T Oklahoma, AT&T Missouri, AT&T Kansas, AT&T Arkansas and AT&T Texas; Nevada Bell Telephone Company, d/b/a AT&T Nevada; Pacific Bell Telephone Company, d/b/a AT&T California; Illinois Bell Telephone Company, d/b/a AT&T Illinois; Indiana Bell Telephone Company Incorporated, d/b/a AT&T Indiana; Michigan Bell Telephone Company, d/b/a AT&T Michigan; Ohio Bell Telephone Company, d/b/a AT&T Ohio; and Wisconsin Bell, Inc., d/b/a AT&T Wisconsin.

AT&T Midwest Region

Name used in LEX and this user guide to collectively refer to the AT&T ILECs Illinois Bell Telephone Company, d/b/a AT&T Illinois; Indiana Bell Telephone Company Incorporated, d/b/a AT&T Indiana; Michigan Bell Telephone Company, d/b/a AT&T Michigan; Ohio Bell Telephone Company, d/b/a AT&T Ohio; and Wisconsin Bell, Inc., d/b/a AT&T Wisconsin.

AT&T Southeast Region

Name used in LEX and this user guide to collectively refer to the AT&T ILECs of AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, and AT&T Tennessee.

AT&T Southwest Region

Name used in LEX and this user guide to collectively refer to the AT&T ILEC Southwestern Bell Telephone, L.P., d/b/a AT&T Oklahoma, AT&T Missouri, AT&T Kansas, AT&T Arkansas, and AT&T Texas.

AT&T West Region

Name used in LEX and this user guide to collectively refer to the AT&T ILECs Nevada Bell Telephone Company, d/b/a AT&T Nevada; and Pacific Bell Telephone Company, d/b/a AT&T California.

ATDS

See Digital Trunking Port.

B

Bundled Services

Local services, such as business or residential lines.

C

Centrex Port

A competitive local exchange telecommunications service that provides access to functionality within the End Office switch, as well as to the various line-side features of the switch. It can also provide access to a trunk-side port connection, by which a variety of trunk port types may be accessed.

Centrex Port with Loop

A variation of Centrex Port service, Centrex Port with Loop provides the Telecommunications Carrier with the existing combination of Network Elements used to provide the end user with the transmission and switching of digital and analog signals.

Centrex Resale

A competitive local exchange telecommunications service in which the equipment controlling the switching is located in a telephone company's central office. It provides for the transmission and switching of digital and analog signals, where technology and facilities permit.

CLEC

See Competitive Local Exchange Carrier.

CLEC Online Web Site

A Web site that provides support information to CLECs who have access to AT&T OSSs. The URL of the CLEC Online site is https://clec.att.com/clec.

Competitive Local Exchange Carrier (CLEC)

A company that sells local service to end users.

Customer

Any individual, partnership, association, corporation, governmental agency, or any other entity that subscribes to the services offered to provide exchange telecommunications services for its use or for the use of its customers.

D

DID

Direct Inward Dialing.

DID/PBX Port

A competitive local exchange telecommunications service that offers a loop start line-side facility that includes PBX service. DID Trunk Port permits calls dialed from the public network to reach a specific number served by end user premises equipment without the assistance of an attendant or otherwise provides for unique identification of the call based on digits sent to the end user premises equipment by the central office.

DID/PBX Port with Loop

A variation of DID/PBX Port service that provides the Telecommunications Carrier with the existing combination of Network Elements used to provide the end user with DID trunks and to allow calls from the exchange network to bypass a PBX attendant and ring directly to a specific station or PBX trunks that are used to connect CPE with the switched network.

DID/PBX Resale

A competitive local exchange telecommunications service in which Direct Inward Dialing (DID) trunks allow calls from the exchange network to bypass a PBX attendant and ring directly to a specific station. DID allows many telephone numbers to be associated with a few trunks.

PBX Trunks are central office lines used to connect customer premises equipment (CPE) such as switchboards or consoles with the switched network.

Digital Trunking Port (ADTS)

A competitive local exchange telecommunications service that provides integrated digital trunk access via a 1.544 Mbps central office termination. This arrangement furnishes the equivalent of 24 terminations and is offered in a base capacity of 24.

Digital Trunking Port with Loop

A variation of Digital Trunking Port with Loop service. It provides the telecommunications carrier with the existing combination of network elements used to provide the end user with digital trunking between an end user's premises and a wire center where facilities are provided for PBX, DID, or WATS services.

Digital Trunking Resale

A competitive local exchange telecommunications service that provides for digital trunk access via a DS1 (1.544 Mbps) circuit. This arrangement gives the equivalent of 24 network access lines between an end user's premises and a wire center where facilities are available for use as PBX, DID, or WATS service. ADTS-E provides digital (DS1) connectivity of AT&T services from the central office switch to the telecommunication carrier's end-user location.

Directory Listing (DL)

A request containing the information required for ordering directory listing and assistance.

Directory Service Request

A request containing the information required for ordering directory service for end users.

DL

See Directory Listing.

E

EDI

See Electronic Data Interchange.

Electronic Data Interchange (EDI)

An electronic system that allows Local Service Providers to mechanically send local service requests to AT&T. Information regarding EDI processing may be found on the Internet or by contacting the EDI technical support group at your Internet Service Provider.

End User

A consumer of telecommunications services who is a customer of a CLEC. Also, the name of a form that provides location and access information for the end user and provides other provisioning details that are necessary to provide the requested service.

F

Firm Order Confirmation (FOC)

An order status that indicates that an order has passed edits, been distributed to the Telecommunications Carrier’s downstream systems, and has been assigned a due date.

FOC

See Firm Order Confirmation.

H

HGI Form

Hunting Group Information form. This form in the LEX system allows you to enter information particular to the hunting service for an LSR.

I

ILEC

Incumbent Local Exchange Carrier.

ISDN

Integrated Service Digital Network.

ISDN Prime Port

A digital telecommunication service that allows CPE PBX and Host Computer access to a wide variety of switched services. These switched services include local voice calling, WATS, 800 Service and Circuit Switched Data.

ISDN Prime Port with Loop

A variation of ISDN PRIME Port that provides the telecommunications carrier with the existing combination of network elements that are used to provide service to the end user.

ISDN Prime Resale

A digital business service in which the telecommunications carrier provides customer premises equipment (PRI-equipped), such as PBX equipment, and computer access to a variety of services. ISDN Prime allows access to local voice calling, OutWATS, customer 800 service, packet switched data and circuit switched data via a single central office location.

L

Local Service Center (LSC)

A business office staffed by service representatives who process Local Service Requests received from CLECs.

Local Service Ordering Guidelines (LSOG)

Industry guidelines issued to describe the various ordering forms used to request local service.

Local Service Ordering Requirements (LSOR)

A document created to aid the CLEC in requesting Unbundled Network Elements (UNEs) and Resale Services (RS) from AT&T Inc.

Local Service Provider

See Competitive Local Exchange Carrier.

Local Service Request (LSR)

Information required to order local service for end users.

Local Wholesale Customer

See Competitive Local Exchange Carrier.

Loop (LS)

Loop (Unbundled Local Loop) is a two-way transmission path that connects an end user's premises with a central office (CO).

Loop with NP (LSNP)

Loop with NP combines Loop (Unbundled Local Loop) with Number Portability (NP). Loop is a two-way transmission path that connects an end user's premises with a central office (CO), while NP allows an end user to retain, at the same location, existing telephone numbers without impairment of quality, reliability, or convenience when switching from one telecommunications carrier to another.

Loss Notification

See Provider Notification.

LRAF

See Remote Access Facility (RAF).

LSC

See Local Service Center.

LSOG

See Local Service Ordering Guidelines.

LSOR

See Local Service Ordering Requirements.

N

Network Provider

A company that sells bundled or unbundled services to the service provider.

Number Portability (NP)

Represents the ability of an end user who has converted to a facility-based local wholesale representative to retain his current telephone number without impairment of quality, reliability, or convenience when switching from one telecommunication's carrier to another. If the end user is located in an area which has put Local Number Portability into effect, the end user may connect to the facility-based CLEC's network using his current telephone number.

O

Operational Support System (OSS)

One of the component systems that distribute service requests to the necessary business units, coordinate installation and provisioning of ordering activities, and provide tracking throughout the service order process.

P

Port

A line or trunk-side connection from the switch of an AT&T company, cross-connected to a frame. Port connectivity is also known as Unbundled Local Switching.

Port with Loop

A Port that is a line- or trunk-side connection from the switch of an AT&T company, cross-connected to a Loop. *See also* Unbundled Local Loop.

Provider Notification

A message sent by AT&T OSSs to notify CLECs that a customer has moved from one Local Service Provider (LSP) to a different LSP. The old LSP receives the Provider Notification from the old Network Service Provider (NSP).

Purchase Order Number (PON)

The format for these numbers is not restricted. A PON may not be reused. Only one service address, type of service, activity type, desired due date and/or end user may be associated with a single PON.

Note:

All PONs with a Last Activity D/T greater than two years old are automatically removed from the LEX database during regular monthly maintenance. Removed PONs will not be located by LSR searches.

R

Remote Access Facility (RAF)

Any one of several dedicated facilities that provide Competitive Local Exchange Carriers (CLECs) with an entry point to access the functions of AT&T Operational Support Systems (OSSs). It is through a RAF that CLECs access connectivity to AT&T uniform interfaces.

Resale Private Line

A category of analog services (Series 1000, 2000, and 3000) that primarily address a variety of voice, data, and signals communication needs. These services are on dedicated facilities and can be two point or multi-point.

Resale Services

Bundled services in which the service provider is different from the network provider.

Retail Services

Bundled services in which the service provider and the network provider are the same company.

Route Index

Identifies the routing index to be used by the provider's switching equipment to forward/port the provider's telephone number to the customer's non-RCF trunk group.

S

Service Order Completion (SOC)

The status of "Complete," which indicates that the telecommunications carrier has completed the work associated with a LSR.

SOC

See Service Order Completion.

U

Unbundled Local Elements

See Port.

Unbundled Local Loop

A two-way transmission path that connects an end user's premises to a central office (CO) of a telecommunications carrier (i.e., an AT&T local exchange company). The CLEC leases the transmission facilities from the telecommunications carrier to provide local service to its end users.

Unbundled Local Switching

Connection from the switch to the line side of the main distribution frame, including the seven-digit line, dial tone, and associated vertical features. Unbundled Local Switching is also known as Port connectivity.

Unbundled Network Elements (UNE)

Individual services or components marketed separately between an AT&T local exchange company and a CLEC Service Center.

V

Verigate

An AT&T software application that allows CLECs to submit accurate LSRs. It is a graphical user interface (GUI) giving real-time access to AT&T OSSs, making it possible to view pre-order information in a Windows environment. For access to Verigate, contact your Account Manager.

Version Identification

The field labeled **Ver** that identifies an LSR's version number. It uniquely identifies each request and/or supplement from each previous version. LEX automatically assigns the value for this field. An LSR may have up to 99 versions.

Administrator IDs

This appendix explains how to obtain an Administrator ID and perform administrative tasks, such as reassigning LSRs.

B

APPENDIX

Obtaining an Administrator ID

LEX has two types of user IDs: standard and administrator. Contact your Account Manager to secure the appropriate user ID form to have a user ID set up as an Administrator ID or to change a user ID from standard to administrative. This form is also available by accessing the CLEC Online Web Site.

Reassigning LSRs

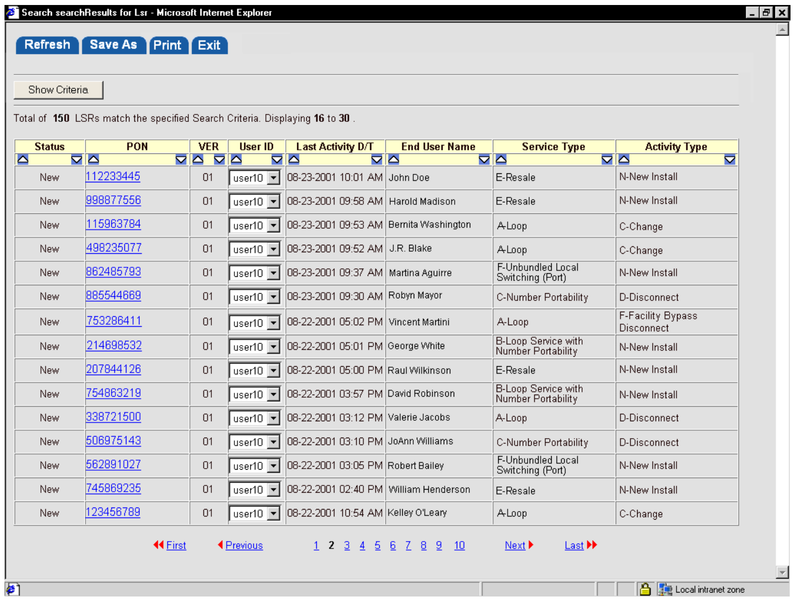
Users with LEX Administrator IDs can reassign any LSR in their company from one User ID to another. Before you can reassign LSRs, you must first perform a search to locate those LSRs you wish to reassign.

This reassign function is useful for any number of scenarios, including reassigning LSRs when an employee resigns, reassigning LSRs with a specific status to one user in your company, or reassigning work while employees are on vacation.

Warning:

Do not exit LEX using the* Close (X) *button in the upper corner of the LEX browser window. When LEX is closed this way, browser constraints prevent LEX from checking for unsaved data. As a result, reassignments that have not been saved will be lost.

1. **Locate the LSR(s) that you want to reassign using the LEX Search option.**
   See *Using LEX's Search Option* in Chapter 5, *Processing Local Service Requests*, for search instructions.


Search searchResults for Lsr - Microsoft Internet Explorer

Refresh Save As Print Exit

Show Criteria

Total of **150** LSRs match the specified Search Criteria. Displaying **16** to **30** .

Status	PON	VER	User ID	Last Activity D/T	End User Name	Service Type	Activity Type
New	112233445	01	user10	08-23-2001 10:01 AM	John Doe	E-Resale	N-New Install
New	998877556	01	user10	08-23-2001 09:58 AM	Harold Madison	E-Resale	N-New Install
New	115963784	01	user10	08-23-2001 09:53 AM	Bernita Washington	A-Loop	C-Change
New	498235077	01	user10	08-23-2001 09:52 AM	J.R. Blake	A-Loop	C-Change
New	862485793	01	user10	08-23-2001 09:37 AM	Martina Aguirre	F-Unbundled Local Switching (Port)	N-New Install
New	885544669	01	user10	08-23-2001 09:30 AM	Robyn Mayor	C-Number Portability	D-Disconnect
New	753286411	01	user10	08-22-2001 05:02 PM	Vincent Martini	A-Loop	F-Facility Bypass Disconnect
New	214698532	01	user10	08-22-2001 05:01 PM	George White	B-Loop Service with Number Portability	N-New Install
New	207844126	01	user10	08-22-2001 05:00 PM	Raul Wilkinson	E-Resale	N-New Install
New	754863219	01	user10	08-22-2001 03:57 PM	David Robinson	B-Loop Service with Number Portability	N-New Install
New	338721500	01	user10	08-22-2001 03:12 PM	Valerie Jacobs	A-Loop	D-Disconnect
New	506975143	01	user10	08-22-2001 03:10 PM	JoAnn Williams	C-Number Portability	D-Disconnect
New	562891027	01	user10	08-22-2001 03:05 PM	Robert Bailey	F-Unbundled Local Switching (Port)	N-New Install
New	745869235	01	user10	08-22-2001 02:40 PM	William Henderson	E-Resale	N-New Install
New	123456789	01	user10	08-22-2001 10:54 AM	Kelley O'Leary	A-Loop	C-Change

First Previous 1 2 3 4 5 6 7 8 9 10 Next Last

Local intranet zone

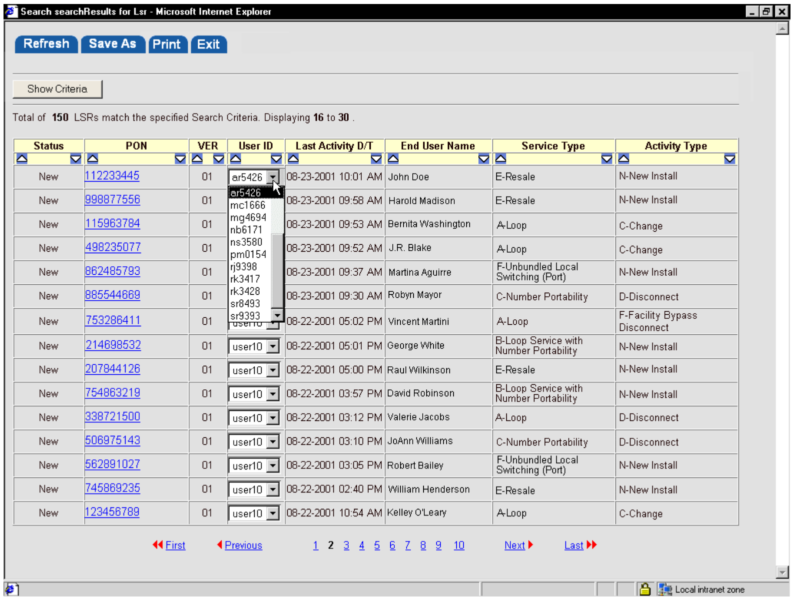
2. **In the Search Results window, select a new user ID for each LSR you want to reassign.**
Notice, each row in the **Search Results** window provides a drop-down list in the **User ID** column. This list contains the user IDs of all the LEX users in your company. If the **User ID** column does not contain drop-down lists, your user ID is set up as a standard user rather than an administrative user. Contact the IS Call Center at 314-235-7225 for assistance.

You may reassign one or more LSRs. To prepare to reassign an LSR, select the new owner from the **User ID** column in the LSR's row. When you select a new owner, the background of **User ID** becomes blue. LEX changes the background color of each user ID you change to help you keep track of which LSRs you've chosen to reassign.

When reassigning more than one LSR, you are not restricted to selecting the same ID for each one. Instead, you can select different IDs for different LSRs. In fact, you can set each LSR to a different user ID, if necessary.

Note:

LSRs in the search results list are not reserved for your exclusive use. Other users may continue to modify or delete any LSR you choose to reassign.



3. **When you've finished selecting all the necessary user IDs, click Save at the top of the Search Results window.**
   LEX processes your selections and updates the database. The user IDs of the applicable LSRs are changed to the IDs you specified.

4. **If you receive a message that an LSR could not be reassigned for one or more of the following reasons, correct the situation(s) indicated and, if applicable, try reassigning the LSR again.**
   - **Another user is currently editing an LSR you chose to reassign.**
     When a user edits an LSR, it is locked for their exclusive use. Other users may not change it, only view it. Similarly, an LSR may not be reassigned while it is in edit mode. If another user is editing an LSR at the time you choose to reassign it, LEX will present a message and automatically refresh your search results list. LEX will then set the user ID of the LSR back to its original owner and outline the user ID in yellow. You will be unable to reassign the LSR until the other user is finished and closes edit mode. Try reassigning the LSR again later.

- **An LSR you chose to reassign has had recent activity.**
  Any activity that causes a change to an LSR you chose to reassign will prevent LEX from completing the reassignment. Such activity may include modifications by another user, the receipt of notifications from downstream systems, status changes, etc. If an LSR you chose to reassign has had any such activity since you initiated your search or since your search results were last refreshed, the system will present a message and automatically refresh your search results list. During the refresh, LEX will set the user ID of the LSR back to its original owner and mark it for review by outlining the user ID in yellow. You should review the recently modified LSR to verify whether it still needs to be reassigned. If it does, return to Step 2.
- **An LSR you chose to reassign has been deleted from the system.**
  LEX cannot reassign deleted LSRs. If an LSR you chose to reassign has been deleted since you initiated your search or since your search results were last refreshed, LEX will present a message and automatically refresh your search results list. The deleted LSR will be removed from the list, as it is no longer available in the system.

CLEC Profile Utility

This appendix provides information relevant to the CLEC Profile Utility functionality available in LEX.

C

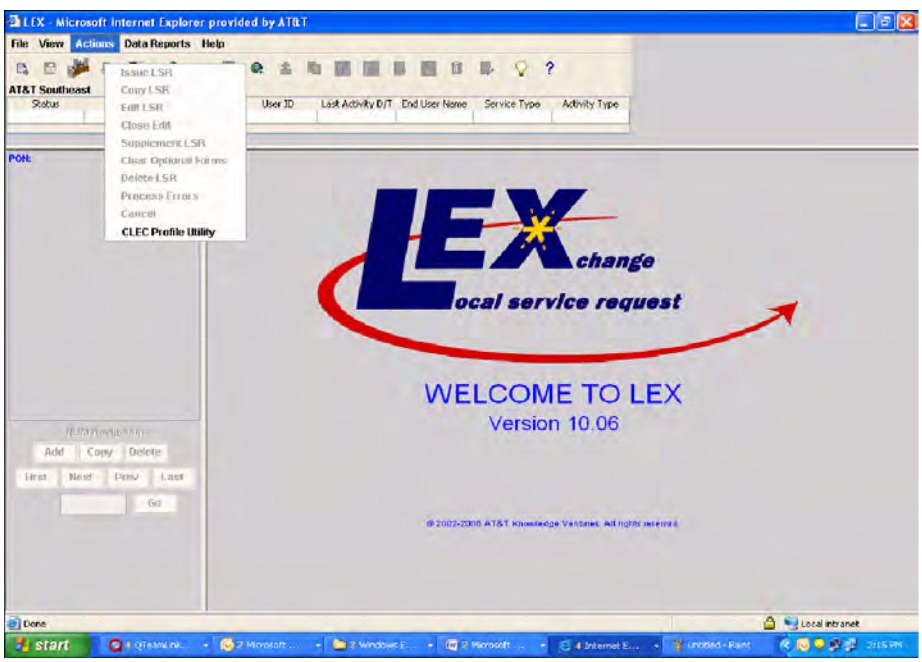
APPENDIX

Overview

The CLEC Profile Utility allows users the ability on a company code basis to maintain the data required to pre-populated designated fields on the applicable LSR forms. This functionality is only for CLECs within the AT&T Southeast Region. If a user has multiple company codes, then data would be associated with each company code and may be uniquely different.

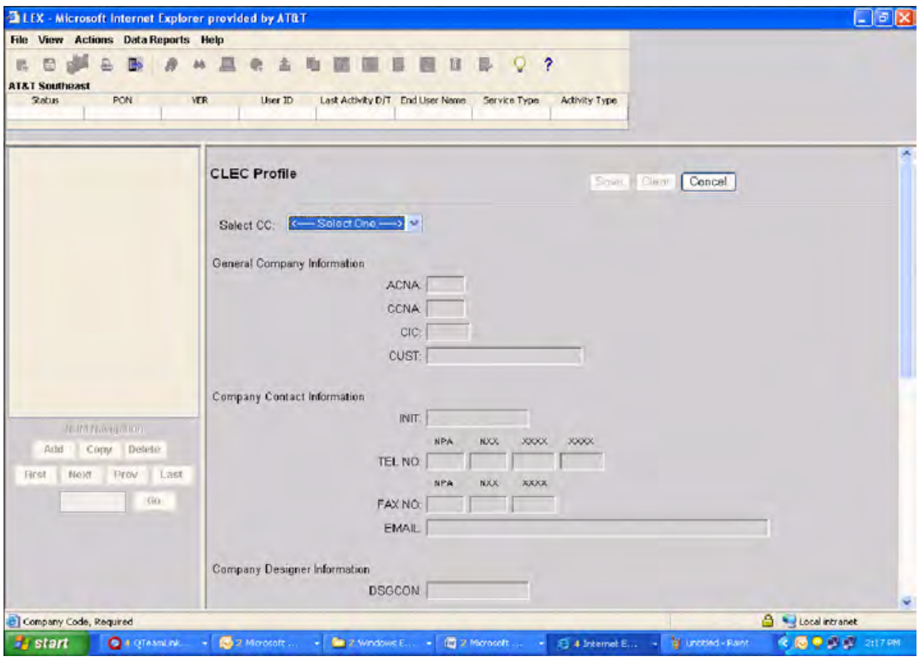
This can be accessed by any userid within a company; however, it is recommended that a company designates certain userids to both access and perform updates through this utility. Access to this utility is via the Actions Menu on the LEX LSR workspace.

The CLEC Profile Utility is data provided on a company code basis and designed to provide basic pre-populated information on the LSR for all users within that company. Therefore, it is recommended that a company designates a single contact(s) for updating this company code information that applies to all users.

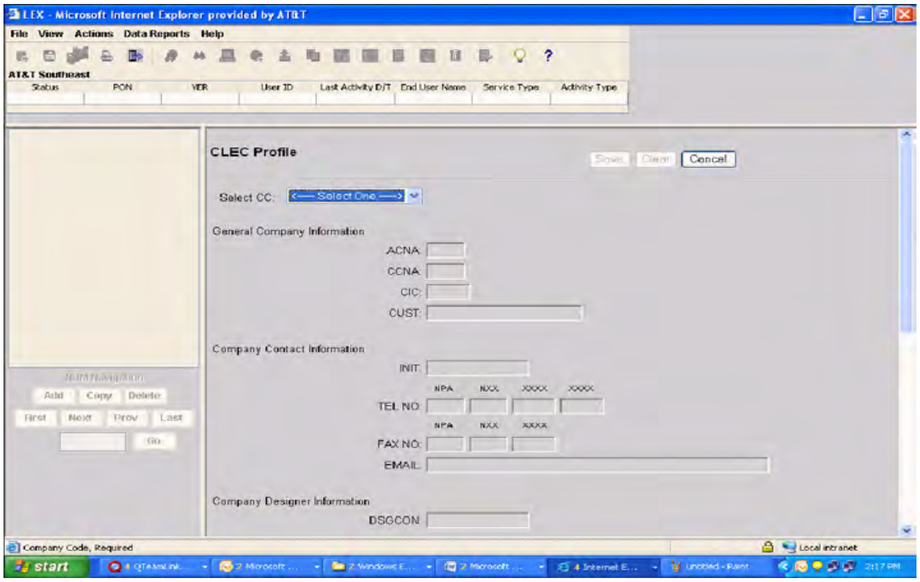


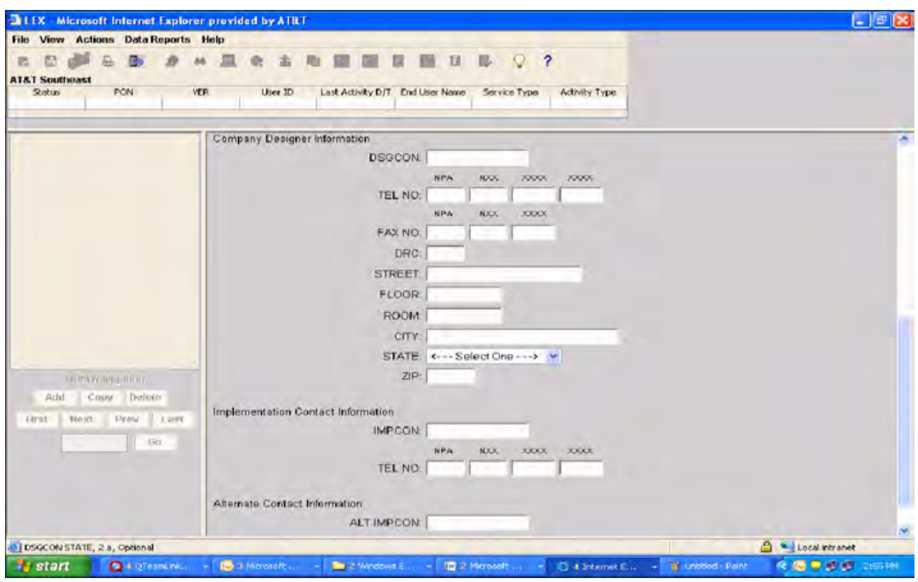
The user selects the CLEC Profile Utility from the Actions Menu, and LEX will open the CLEC Profile Utility window. Until a company code is selected, all fields are null and gray.

Initial CLEC Utility Profile screen prior to selecting a Company Code



CLEC Utility Profile screens once a Company Code is selected





The following is a complete list of fields contained within the Profile:

LEX FIELD	LEX FIELD NAME
General Company Information	
ACNA	Access Carrier Name Abbreviation
CCNA	Customer Carrier Name Abbreviation
CIC	Carrier Identification Code
CUST	Customer Name
Company Contact Information	
INIT	Initiator Identification
TEL NO	Telephone Number (INIT)
FAX NO	Facsimile Number
EMAIL	Email (INIT)
Company Designer Information	
DSGCON	Design / Engineering Contact
TEL NO	Telephone Number (DSGCON)
FAX NO	Facsimile Number (DSGCON)
DRC	Design Routing Code
STREET	Street Address (DSGCON)
FLOOR	Floor (DSGCON)
ROOM	Room (DSGCON)
CITY	City (DSGCON)
STATE	State (DSGCON)
ZIP	Zip (DSGCON)
Implementation Contact Information	
IMPCON	Implementation Contact
TEL NO	Telephone Number (IMPCON)
Alternate Contact Information	
ALT IMPCON	Alternate Implementation Contact
TEL NO	Telephone Number (ALT IMPCON)

Note:
For the above fields, based on a company code, these fields are pre-populated on the Create LSR Process. Once the user enters the applicable information, such as PON, Service Type, Activity, Company Code, etc. and clicks OK on that screen, LEX will automatically pre-populate these fields to the appropriate fields on the LSR forms.

Note:
Updates to the CLEC Profile occur real time and are effective as soon as a SAVE is done. Those performing the updates for a company need to ensure that this is done at a time when there is no LSR activity.

Note:
All the fields that are pre-populated from the CLEC Profile remain editable and can be changed by the user as needed for that particular LSR.

With the CLEC Profile Utility screen, a list of company codes is displayed that are associated with that userid. The user is expected to select one of the values contained in the list.

The user's general course of action within this utility is as follows:

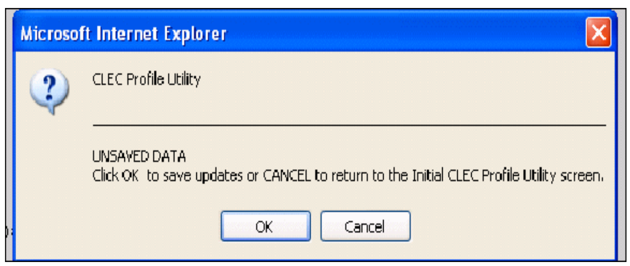
- The Select CC field shows "<Select One>", with the SAVE and CLEAR buttons disabled. The user is expected to select one of the company codes within the CC field.
- With the selection of a company code value, all the available field data for the selected company are shown and editable. The SAVE, CANCEL, and CLEAR buttons are active.
- The user updates the applicable fields as needed. Where no field is to be populated, then the user would leave the applicable field(s) blank.
- The user should SAVE data on a frequent period throughout the updating process. Each time a SAVE is done, LEX will return a message indicating "X Record(s) have been saved".

- Use of SAVE, CANCEL, CLEAR:
  - SAVE - LEX will save the number of records that have been updated at that point and return a message, “X Record(s) have been saved”.
  - CLEAR - LEX will present the user a message to either click OK to save updates or CANCEL to return to initial CLEC Profile Utility screen. If user clicks OK, then any updates are saved. If user clicks CANCEL on the message box, LEX returns the user to the initial CLEC Profile Utility screen and the updated fields are cleared.
  - CANCEL - LEX will present the user a message to either click OK to save updates or CANCEL to return to previous workspace. If user clicks OK, then any updates are saved. If user clicks CANCEL on the message box, LEX returns user to the LEX workspace and any updated fields are not saved.
- If the user opens the CLEC Profile Utility and views the fields and does no updating, then a SAVE is not needed as no records were updated. If CLEAR is selected on the Profile window, and there are no records to be updated, then it returns the user to the CLEC Profile Utility screen. If CANCEL is selected on the Profile window, then LEX returns the user to the LEX workspace.
- When the user selects another company code from the selected CC field, then the previous processes outlined above become applicable.

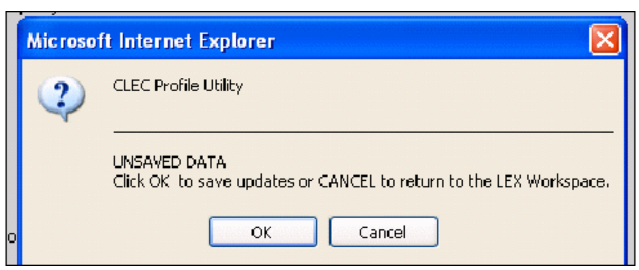
Message Examples

SAVE BUTTON

CLEAR BUTTON



CANCEL BUTTON



LEX NPA Split Conversions

This appendix provides information relevant to database conversions for NPA splits.

D

APPENDIX

Note:

The illustrations in this appendix are intended to help you learn how to use the LEX user interface and to demonstrate how to perform LEX procedures. For information regarding the use and availability of the illustrated forms and/or fields, consult the most current AT&T LSOR for business requirements.

LEX NPA Split Conversions

When an NPA split occurs in any of the twenty-two states listed below, a LEX database conversion is scheduled in the applicable AT&T region, following the issuance of an Accessible Letter. This appendix provides a summary of the data that is converted by the LEX NPA Split Database Conversion program.

AT&T NPA Conversion States	
Alabama	Mississippi
Arkansas	Missouri
California	Nevada
Florida	North Carolina
Georgia	Ohio
Illinois	Oklahoma
Indiana	South Carolina
Kansas	Tennessee
Kentucky	Texas
Louisiana	Wisconsin
Michigan	

Which LSRs are converted?

LSRs are selected for conversion according to status. The following table lists the statuses of LSRs for which data will and will not be converted. If the final status of an LSR is Complete, Cancel FOC, Post To Bill, Billing Completion Notice, or AT&T Cancel, the earlier versions of that LSR will ***not*** be converted. Otherwise, all versions of an LSR are converted.

Converted	Not Converted
New	Complete
Pending	Cancel FOC
Issued	Template
Processed	Post to Bill
Fatal Error	Billing Completion Notice
Super Fatal	AT&TCancel
Supplement	
Worked	
FOC	
Jeopardy	

Note:
If subsequent versions of a Supplement or Worked LSR are deleted, then these LSRs change back to their previous status. This is the only reason Supplement or Worked statuses are included in the conversion.

Are Template LSRs converted?

Notice in the preceding table that Template LSRs are not converted. CLECs are responsible for converting their own templates.

Which fields are converted?

Fields that will be converted include:

- All fields that contain telephone number data
- Fields that are sometimes in a telephone number format (such as **ECCKT**)
- Fields that are simply NPA-NXX data

Fields meeting these criteria are converted when they reside on the **LSR** form, the **End User** form, or on a service or directory form. **Remarks** fields are ***not*** converted.

Warning:
If a field that is eligible for conversion contains data in an invalid format, the data in that field will not be converted.

Are notifications converted?

When the status of an LSR qualifies it for conversion, some of the LSR's notifications are converted also. Included are the **FOC** and **Jeopardy** notifications. As with other LSR forms, fields on these notifications are converted as described in the preceding section, *Which fields are converted?* By contrast, notifications related to the completion of an LSR (**SOC, Post to Bill,** and **Billing**

Completion Notice notifications) are not converted. Review the table below for a summary of notifications that are and are not eligible for conversion.

Converted	Not Converted
FOC Jeopardy	Error SOC Post to Bill Billing Completion Notice Provider Notifications

LEX Forms

This appendix illustrates and describes each of the forms available in LEX. Service forms and notifications are included.

E

APPENDIX

Note:

Due to the historical nature of its contents, this appendix has not been updated to reflect current AT&T branding conventions. Instead, each section has been preserved as originally documented for the applicable LSOG conversion.

LSR Form

The **LSR** (Local Service Request) form contains sections for administrative, billing, and contact information regarding a particular LSR.

The sections are as follows:

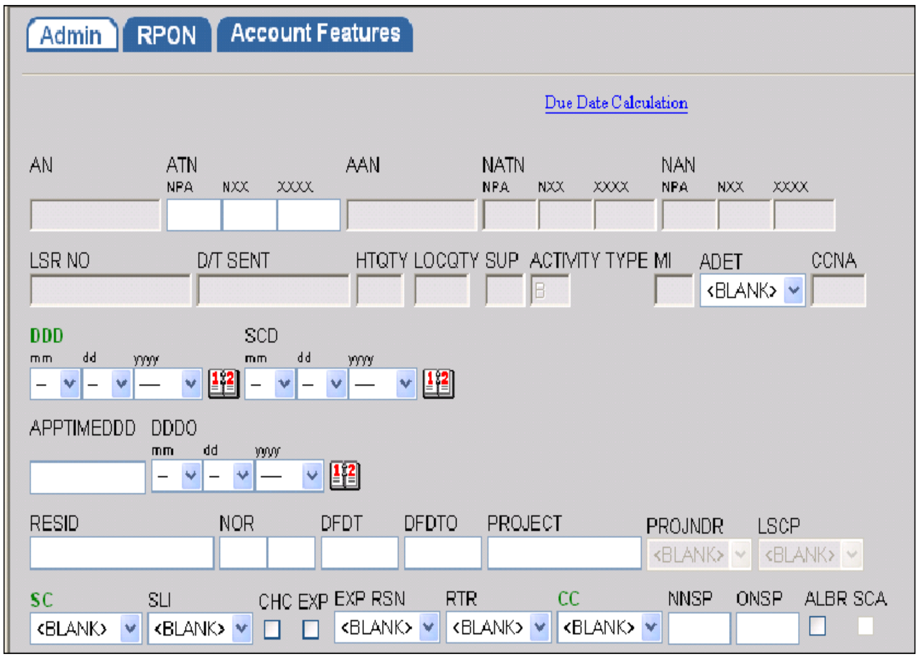
- LSR Admin
- Bill
- Contact

Descriptions and screen samples for each of these sections appear on the following pages.

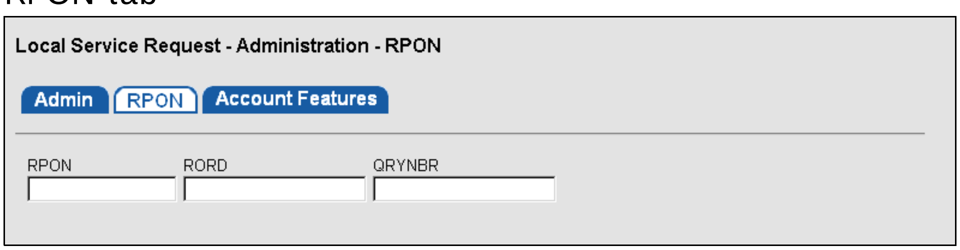
LSR Admin section

The **LSR Admin** section in the **LSR** form contains general information about the LSR, as well as CLEC-specific information. It's made up of three tabs: **Admin**, **RPON**, and **Account Features**.

Admin tab



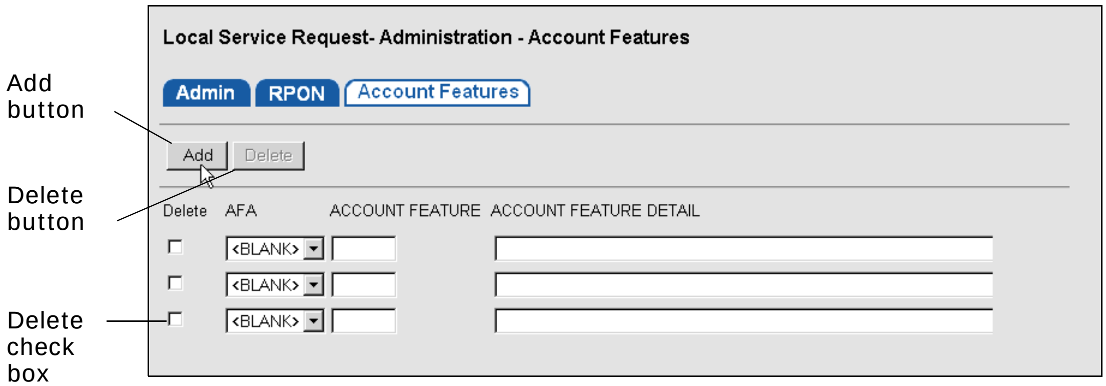
RPON tab



Account Features tab

Using the **Account Features** tab, you can add multiple lines of account features.

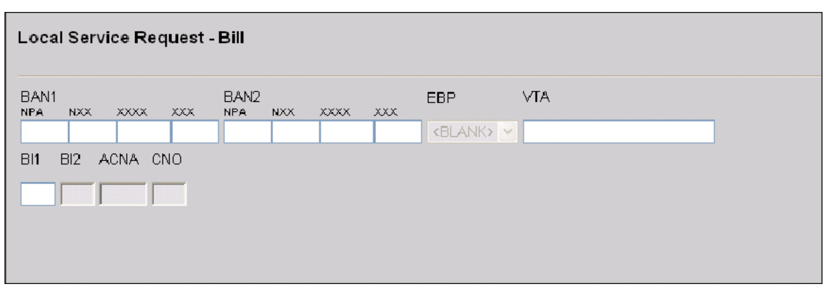
- To add a feature, click the **Add** button and complete the details.
- To delete one or more features, mark the **Delete** check box next to each feature you want to delete. When all the correct lines are marked, click the **Delete** button.



> **Note:**
> *Not applicable for the AT&T Southeast Region.*

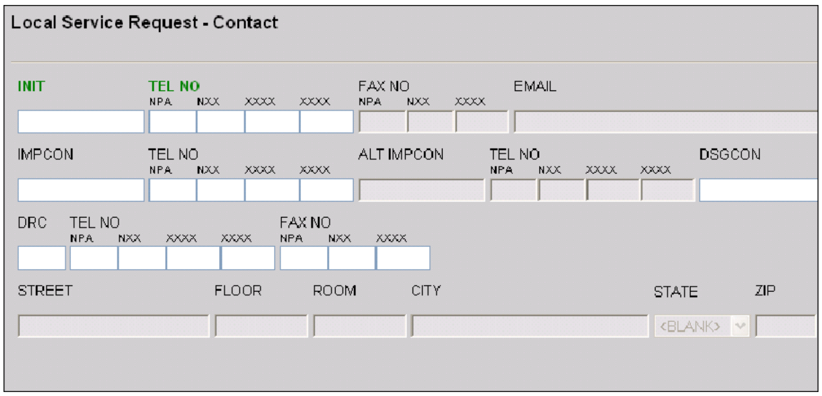
Bill section

The **Bill** section in the **LSR** form contains information regarding who will be billed by AT&T for the ordered service.



Contact section

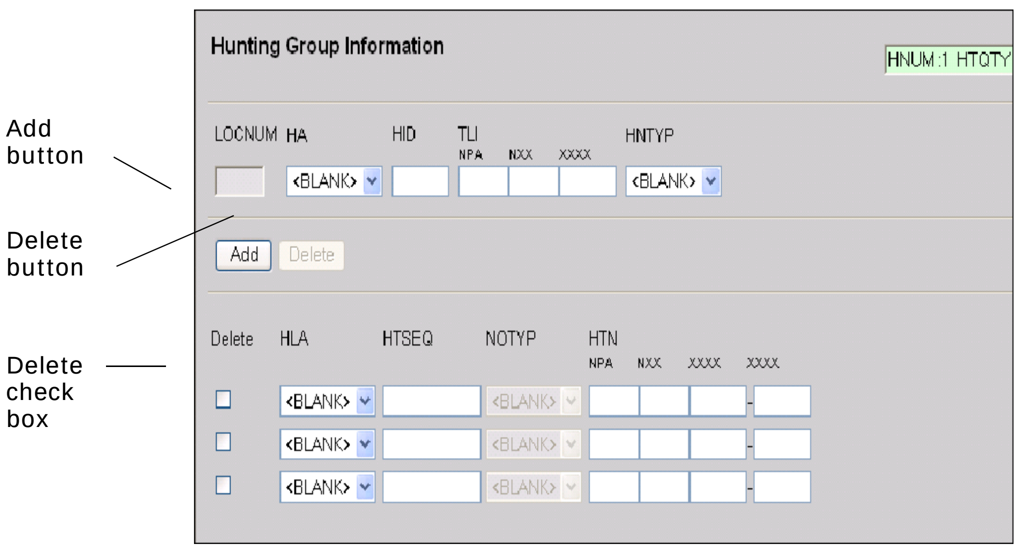
The **Contact** section in the **LSR** form contains contact information for the CLEC. AT&T will call these contacts if there are questions about the LSR.



HGI Form

The **HGI** (Hunting Group Information) form allows you to enter information particular to the hunting service for an LSR. This information is saved as an HNUM.

- To add a line of hunt group activity, click the **Add** button. Then, complete the necessary information.
- To delete one or more lines of activity, mark the **Delete** check box next to each line you want to delete. When all the correct lines are marked, click the **Delete** button.



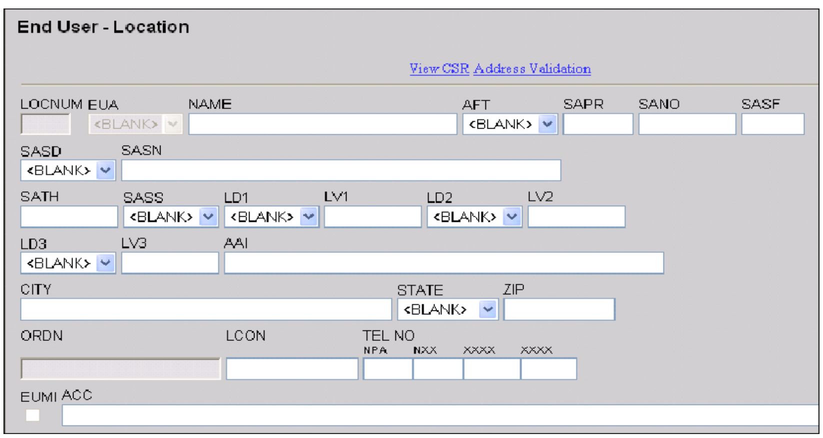
End User Form

The **End User** form provides location and access information about the actual customer affected by this LSR. The **End User** form contains two sections: **Location** and **Disconnect**. Descriptions and illustrations of the sections follow.

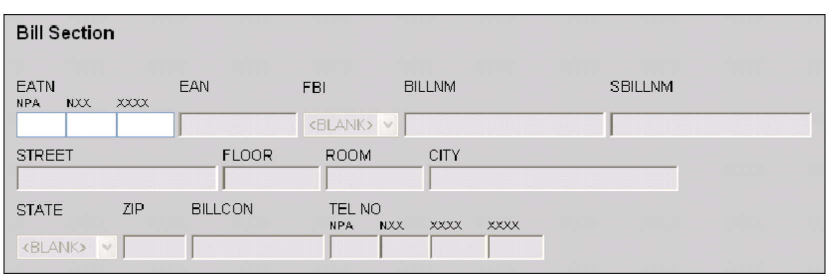
Location section

The **Location** section in the **End User** form supplies address and access-related information about the end user. It also includes the **Bill** subsection where you'll find the end-user's billing telephone number.

Typical End User, Location

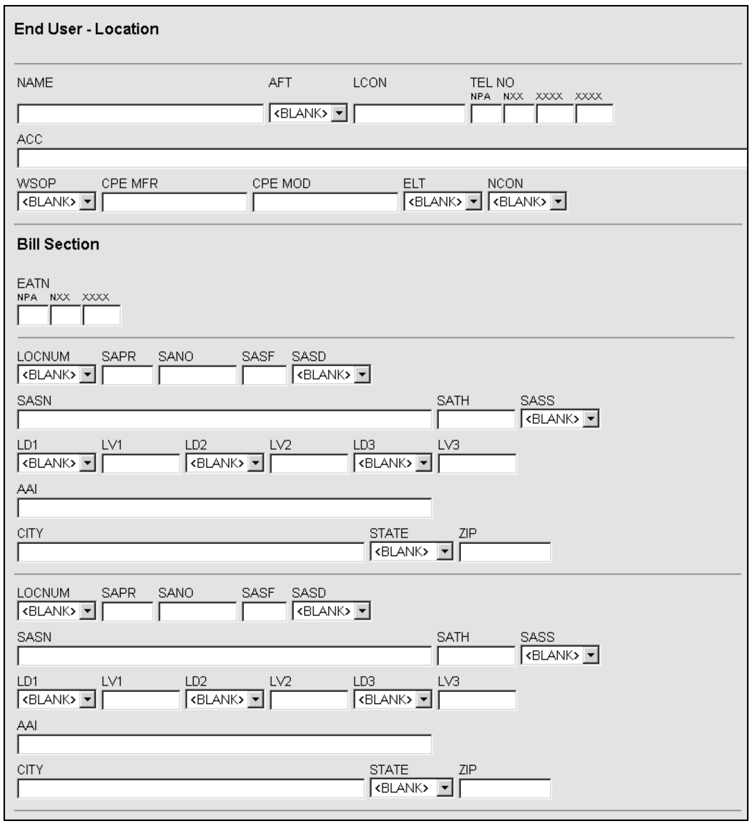


Typical End User, Bill section



In the case of Requisition Type J LSRs, you may need up to two end user locations. To accommodate this situation, LEX customizes the **Location** section for Requisition Type J. An illustration of the Reqtyp J **Location** section is pictured below.

Reqtyp J End User, Location section



End User - Location

NAME | AFT <BLANK> | LCON | TEL NO (NPA NXX XXXX XXXX)

ACC

WSOP <BLANK> | CPE MFR | CPE MOD | ELT <BLANK> | NCON <BLANK>

Bill Section

EATN (NPA NXX XXXX)

LOCNUM <BLANK> | SAPR | SANO | SASF | SASD <BLANK>

SASN | SATH | SASS <BLANK>

LD1 <BLANK> | LV1 | LD2 <BLANK> | LV2 | LD3 <BLANK> | LV3

AAI

CITY | STATE <BLANK> | ZIP

LOCNUM <BLANK> | SAPR | SANO | SASF | SASD <BLANK>

SASN | SATH | SASS <BLANK>

LD1 <BLANK> | LV1 | LD2 <BLANK> | LV2 | LD3 <BLANK> | LV3

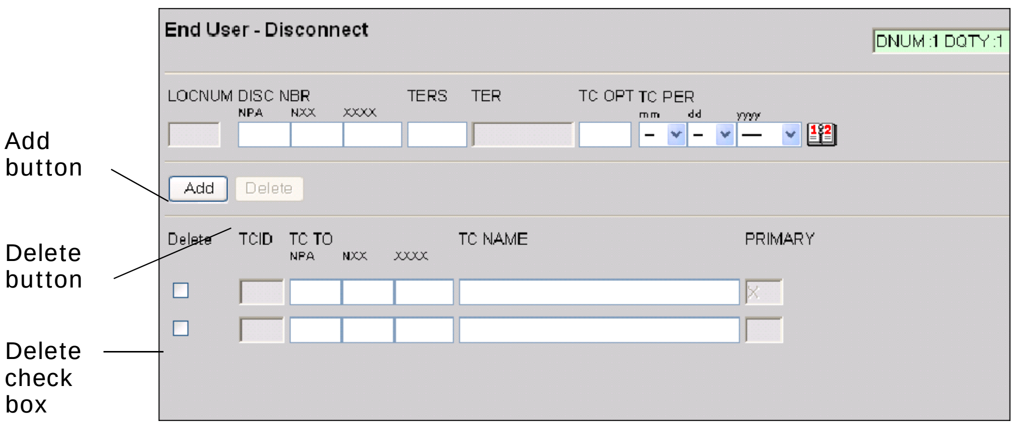
AAI

CITY | STATE <BLANK> | ZIP

Disconnect section

The **Disconnect** section in the **End User** form contains the number(s) to be disconnected and other relevant information, including transfer-of-call details.

- To add a transfer-of-call telephone number, click the **Add** button. Then, complete the needed information.
- To delete one or more transfer-of-call numbers, mark the **Delete** check box next to each telephone number you want to delete. When all the correct numbers are marked, click the **Delete** button.



Directory Listings Form

The **Directory Listings** form contains the information necessary to set up or change the directory assistance and directory listing information associated with a particular LSR or customer.

The **Directory Listings** sections are as follows:

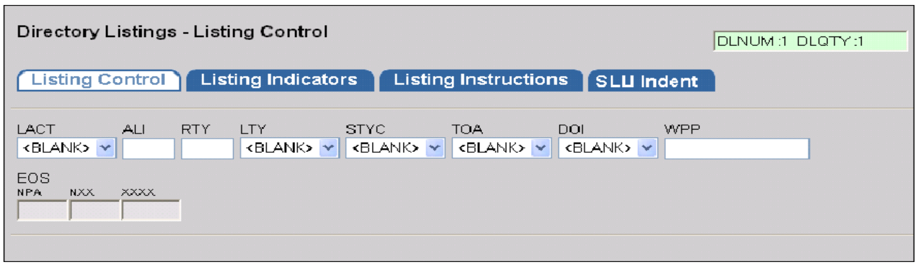
- Directory Listings
- Delivery
- Advertising

Descriptions and illustrations for each of these sections appear on the following pages.

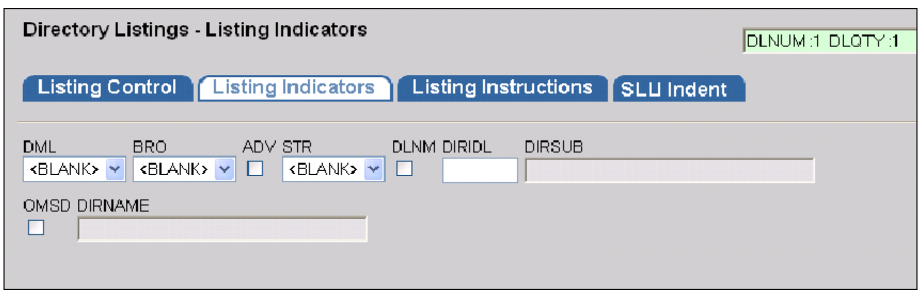
Directory Listings section

The **Directory Listings** section on the **Directory Listings** form contains general information about the **Directory Listings** form. It's made up of four tabs: **Listing Control**, **Listing Indicators**, **Listing Instructions**, and **SLU Indent**.

Listing Control tab



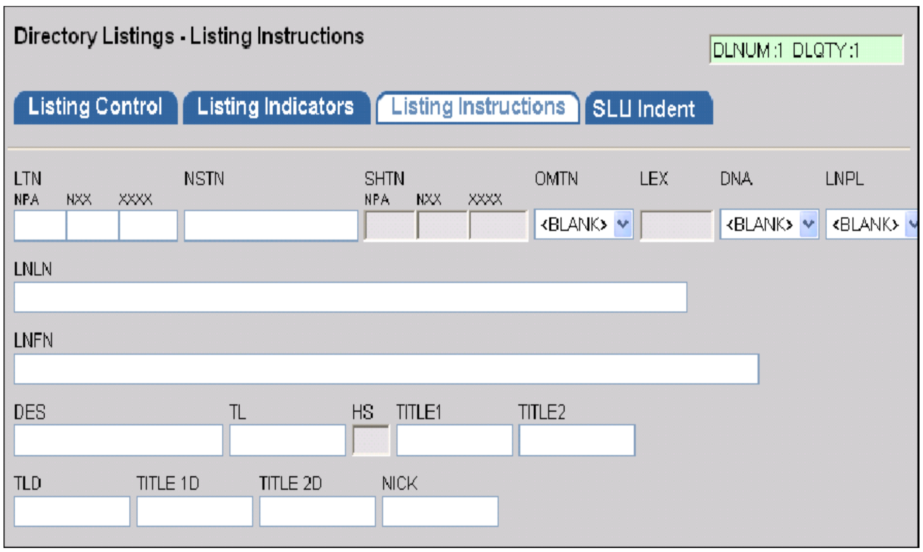
Listing Indicators tab

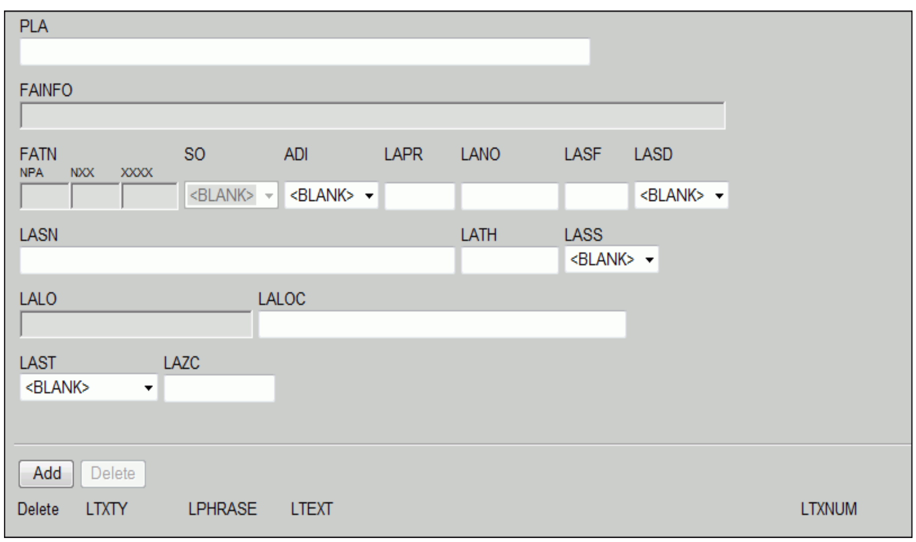


Listing Instructions tab

Using the **Listing Instructions** tab, you can add multiple lines of text to a listing.

- To add a line, click the **Add** button and complete the applicable information.
- To delete lines of listing text, mark the **Delete** check box next to each line you want to delete. When all the correct lines are marked, click the **Delete** button.

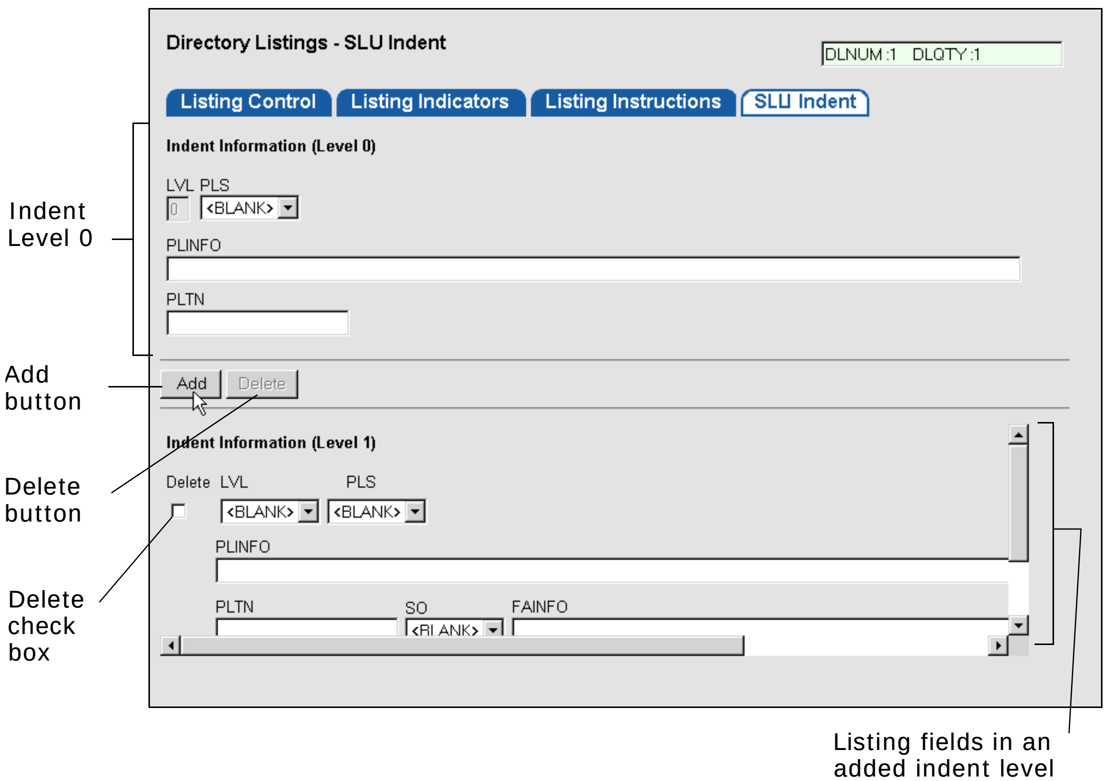




SLU Indent tab

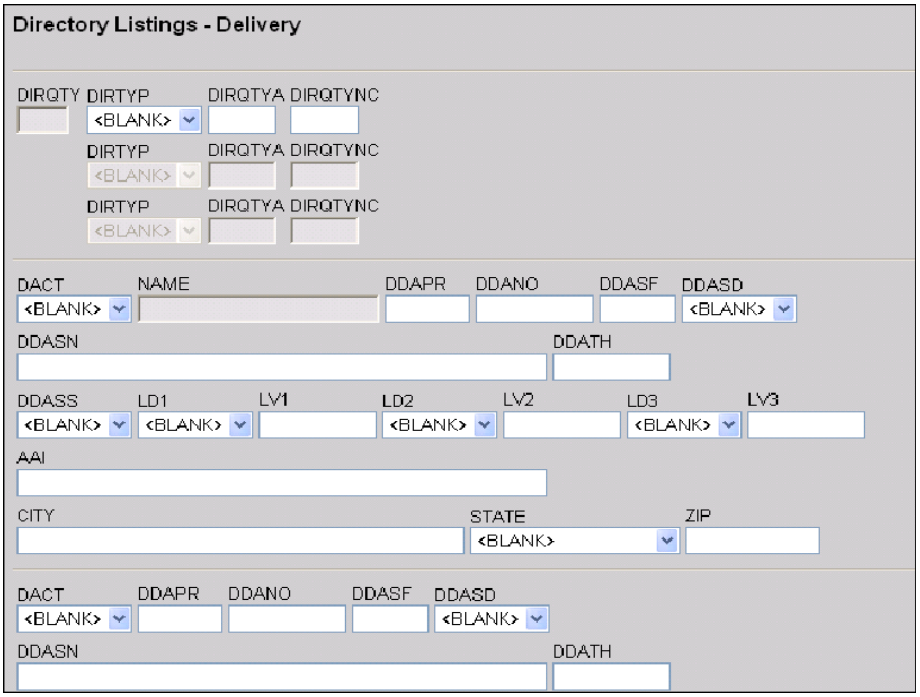
The **SLU Indent** tab initially presents one level of listing indent information—Level 0. In addition to Level 0, you can add other indent levels. In the example below, one level has been added—Level 1. Each additional level is numbered in succession (i.e., Level 2, Level 3, etc.).

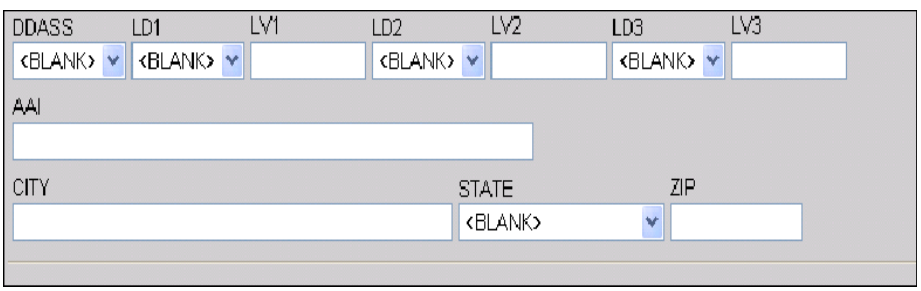
- To add a level, click the **Add** button and complete the set of fields provided. Each time you click **Add** another set of listing fields are added to the **SLU Indent** tab, each consecutively numbered.
- To delete one or more levels, mark the **Delete** check box next to each level you want to delete. When all the correct levels are marked, click the **Delete** button. (You cannot delete Level 0.)



Delivery section

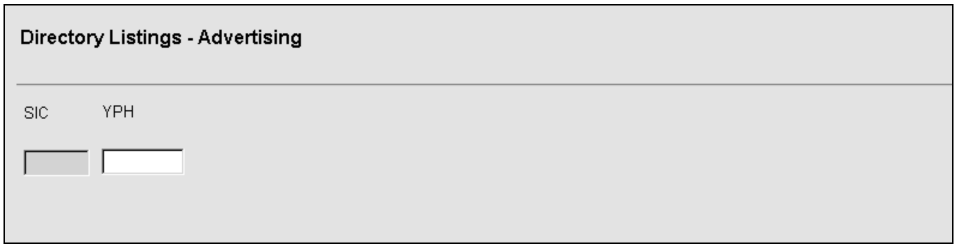
The **Delivery** section in the **Directory Listings** form contains specific information regarding the delivery of telephone books, including the delivery address and the quantity and types of books that are needed.





Advertising section

The **Advertising** section in the **Directory Listings** form provides advertising information about the end user's directory listing.



Service Forms

For any LSR you create, the LSR Tree includes service forms based upon the LSR's Service Type and Activity Type. The service forms are represented as branches in the LSR Tree. Clicking a service form in the Tree opens it in the LSR Workspace so that you can enter the appropriate service details.

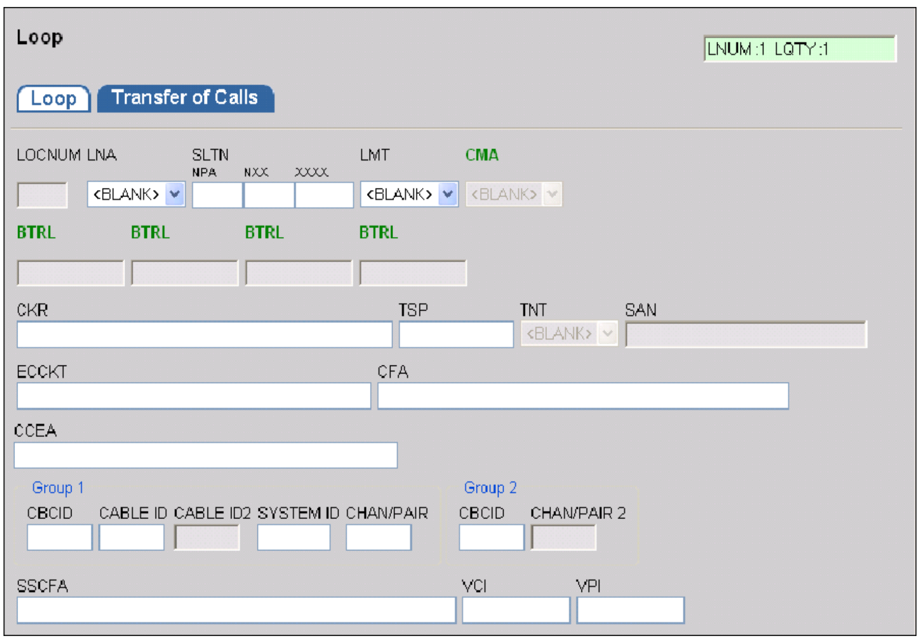
The Service forms, listed below, contain information about the type of service that you are requesting. The form sections in each form vary depending on the service type for the particular LSR you are viewing. The fields on each service form contain information specific to the type of service requested.

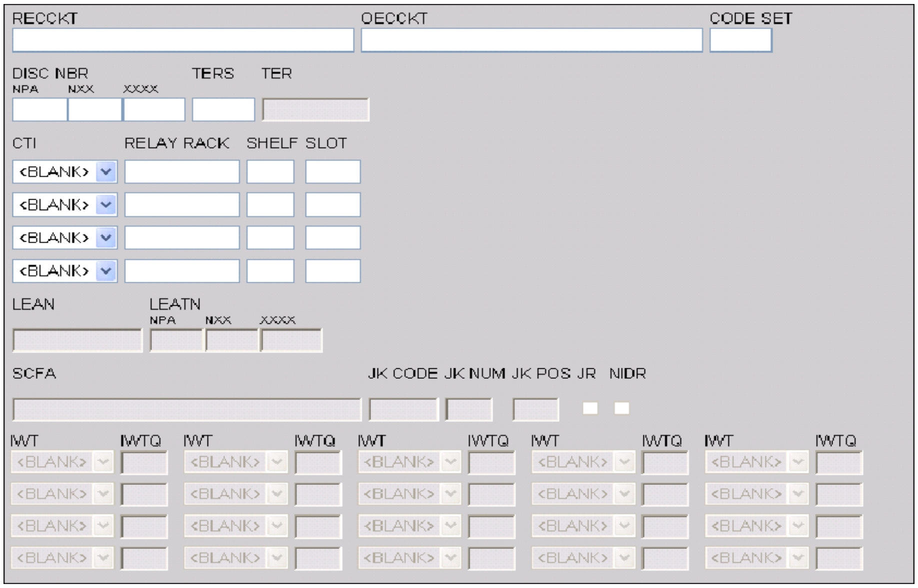
Subsequent pages of this appendix provide descriptions and examples of each service form. To locate a particular service form, refer to the page listed with the service above. If the form is made up of multiple sections, an example of each section is also provided.

Loop form

The **Loop** form allows you to enter information particular to this type of service. A Loop (Unbundled Local Loop) is a two-way transmission path that connects an end user's premises to a central office (CO).

The **Loop** form contains two tabs: **Loop** (pictured below) and **Transfer of Calls**. For more information about the **Transfer of Calls** tab, see the section *Common Service Tabs* in this appendix.




RECCKT OECCKT CODE SET

DISC NBR (NPA NXX XXXX) TERS TER

CTI RELAY RACK SHELF SLOT

<BLANK>
<BLANK>
<BLANK>
<BLANK>

LEAN LEATN (NPA NXX XXXX)

SCFA JK CODE JK NUM JK POS JR NIDR

IWT IWTQ IWT IWTQ IWT IWTQ IWT IWTQ IWT IWTQ

<BLANK> <BLANK> <BLANK> <BLANK> <BLANK>
<BLANK> <BLANK> <BLANK> <BLANK> <BLANK>
<BLANK> <BLANK> <BLANK> <BLANK> <BLANK>
<BLANK> <BLANK> <BLANK> <BLANK> <BLANK>

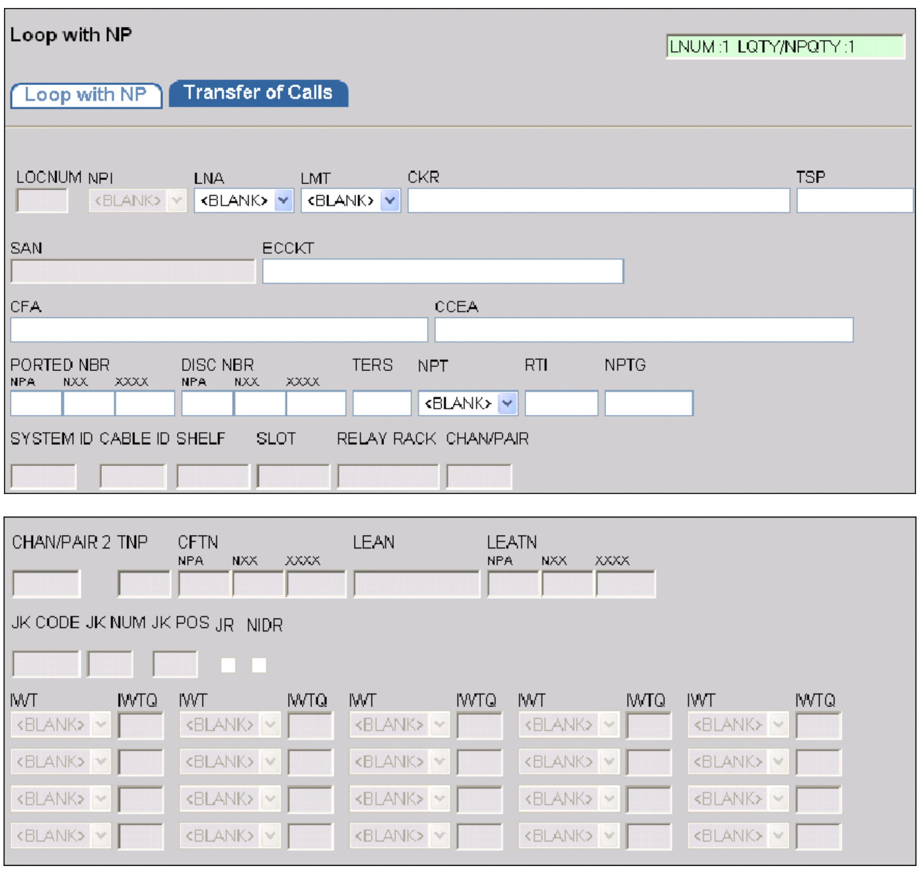
Note:

The proper completion of the CABLE ID, CBCID, and CHAN/PAIR fields is essential to ensure valid editing. CABLE ID and CBCID are mutually exclusive within Group 1. If you require either CABLE ID or CBCID, complete the field in Group 1 with its associated CHAN/PAIR. However, if CABLE ID and CBCID are both required, complete the CABLE ID with its associated CHAN/PAIR in Group 1 and CBCID with its associated CHAN/PAIR in Group 2.

Loop with NP form

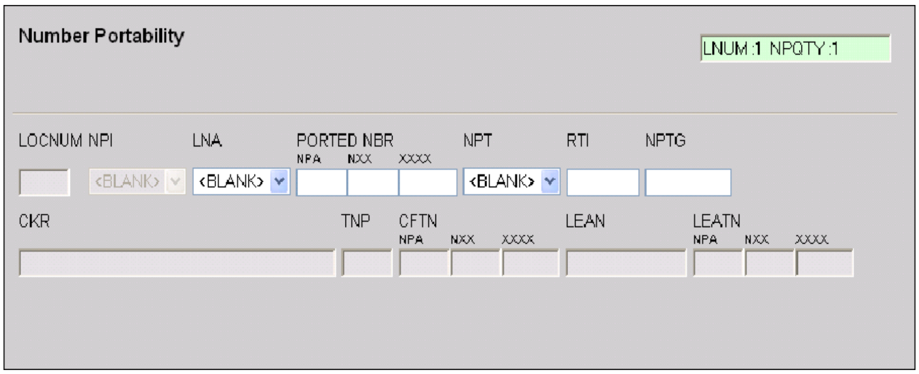
The **Loop with NP** form allows you to enter information particular to this type of service. A Loop (Unbundled Local Loop) is a two-way transmission path that connects an end user's premises to a central office (CO). Number Portability (NP) allows an end user to retain, at the same location, existing telephone numbers without impairment of quality, reliability, or convenience when switching from one telecommunications carrier to another.

The **Loop** form contains two tabs: **Loop with NP** (pictured below) and **Transfer of Calls**. For more information about the **Transfer of Calls** tab, see the section *Common Service Tabs* in this appendix.



NP form

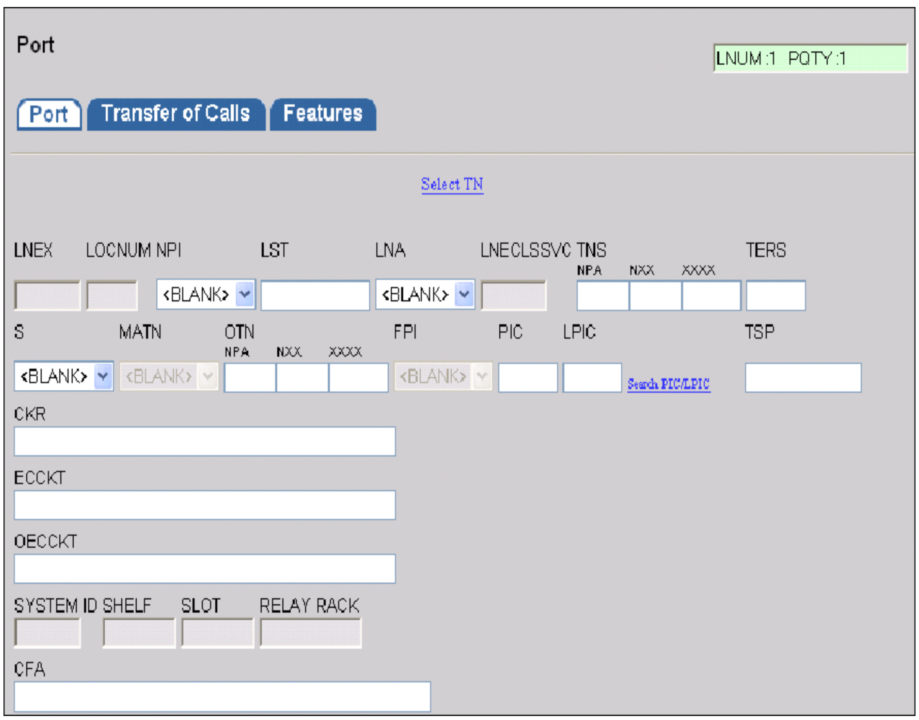
The **NP** form allows you to enter information particular to this type of service. Number Portability (NP) allows an end user to retain, at the same location, existing telephone numbers without impairment of quality, reliability, or convenience when switching from one telecommunications carrier to another.

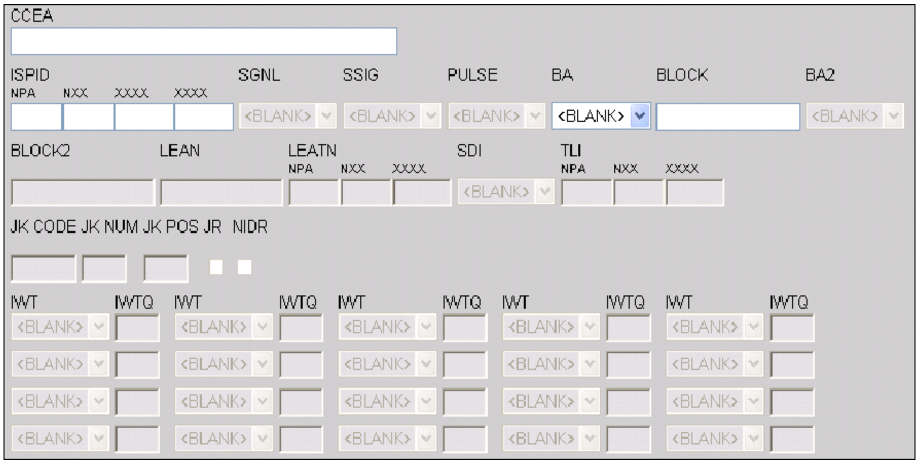


Port form

The **Port** form allows you to enter information particular to this type of service. Port (Unbundled Local Switching) is the connection from the switch to the line side of the main distribution frame, including the seven-digit line, dial tone, and associated vertical features.

The **Port** form contains three tabs: **Port** (pictured below), **Transfer of Calls**, and **Features**. For more information about the **Transfer of Calls** and **Features** tabs, see the section *Common Service Tabs* in this appendix.





CCEA

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BLOCK2 | LEAN | LEATN NPA NXX XXXX | SDI <BLANK> | TLI NPA NXX XXXX

JK CODE JK NUM JK POS JR NIDR

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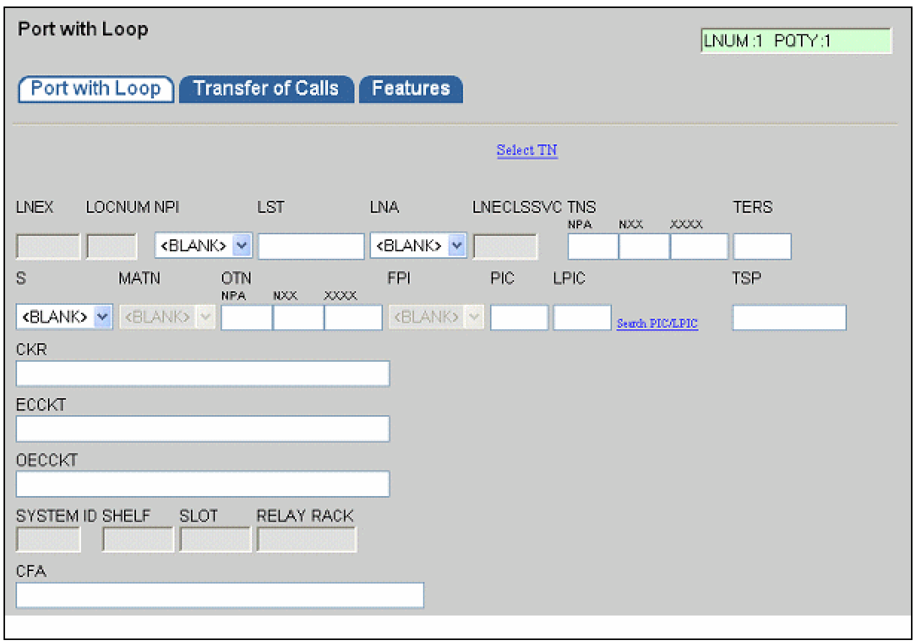
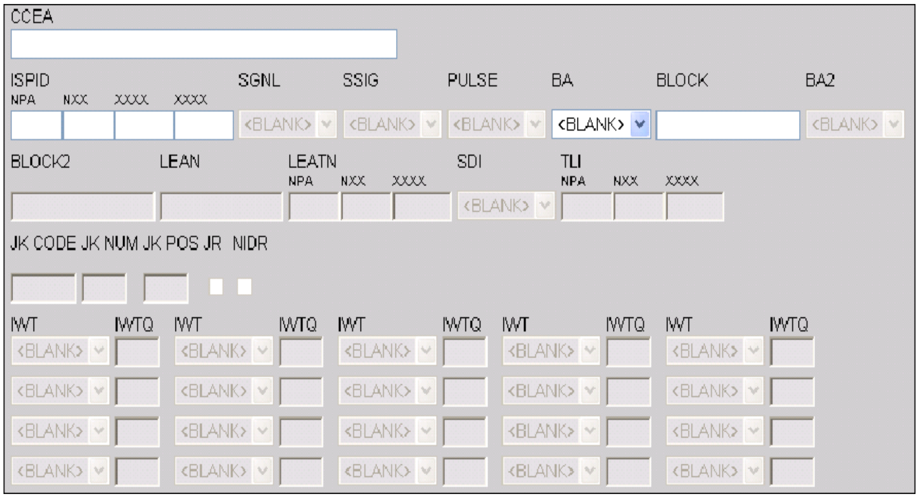
Port with Loop form

The **Port with Loop** form allows you to enter information particular to this type of service. A Loop (Unbundled Local Loop) is a two-way transmission path that connects an end user's premises to a central office (CO). Port (Unbundled Local Switching) is the connection from the switch to the line side of the main distribution frame, including the seven-digit line, dial tone, and associated vertical features.

The **Port with Loop** form contains three tabs: **Port with Loop** (pictured below), **Transfer of Calls**, and **Features**. For more information about the **Transfer of Calls** and **Features** tabs, see the section *Common Service Tabs* in this appendix.

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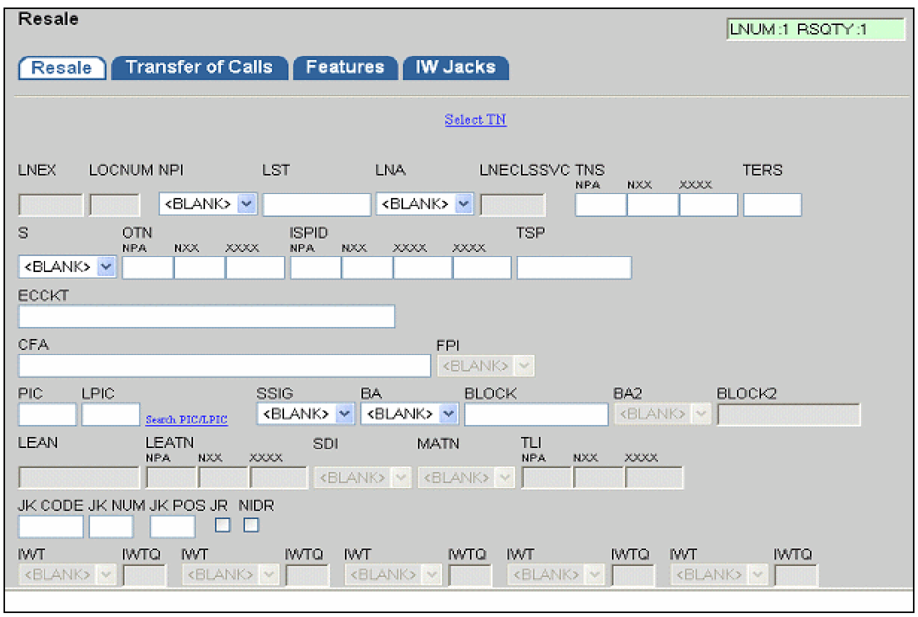
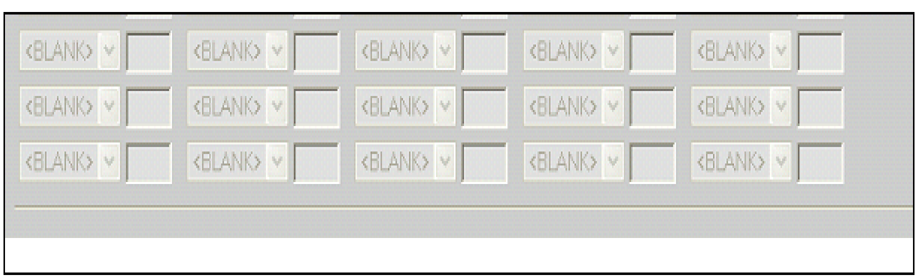
SDI
TLI
NPA NXX XXXX
JK CODE JK NUM JK POS JR NIDR
IWT
IWTQ

Resale form

The **Resale** form allows you to enter information particular to this type of service. Resale services are bundled services where the local Service Provider is different from the Network Provider. Resale allows a CLEC to purchase AT&T retail services in order to resell these services to its own end user.

The **Resale** form contains four tabs: **Resale** (pictured below), **Transfer of Calls**, **Features**, and **IW Jacks**. For more information about the **Transfer of Calls**, **Features**, and **IW Jacks** tabs, see the section *Common Service Tabs* in this appendix.

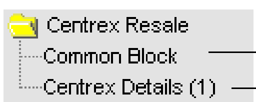


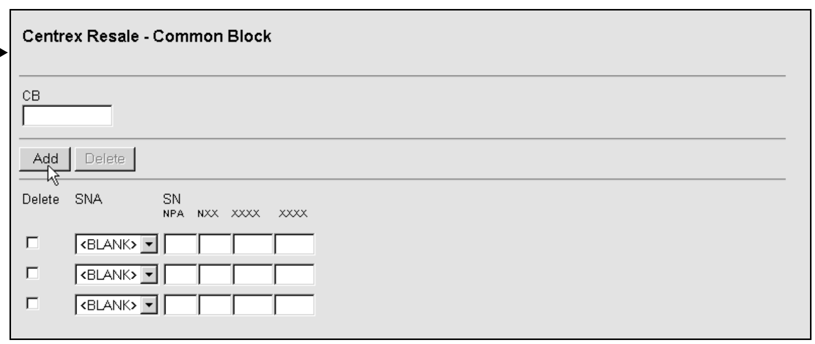


Centrex Resale form

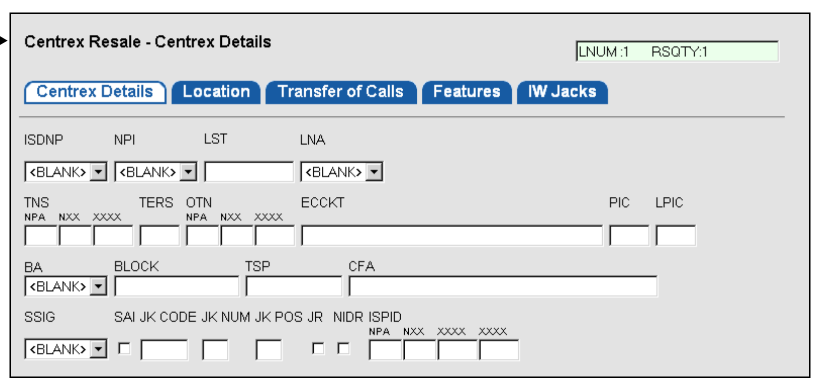
The **Centrex Resale** form allows you to enter information particular to this type of service. Centrex Resale is a competitive local exchange telecommunications service in which the equipment controlling the switching is located in a telephone company's central office. It provides for the transmission and switching of digital and analog signals, where technology and facilities permit. The **Centrex Resale** form is made up of two sections: **Common Block** and **Centrex Details**.

- To add a station number to a common block, click the **Add** button in the **Common Block** section. Then, complete the needed information.
- To delete a station number, mark the **Delete** check box next to each line you want to delete. Then, click the **Delete** button.





The **Centrex Details** section includes five tabs: Centrex Details, Location, Transfer of Calls, Features, and IW Jacks.

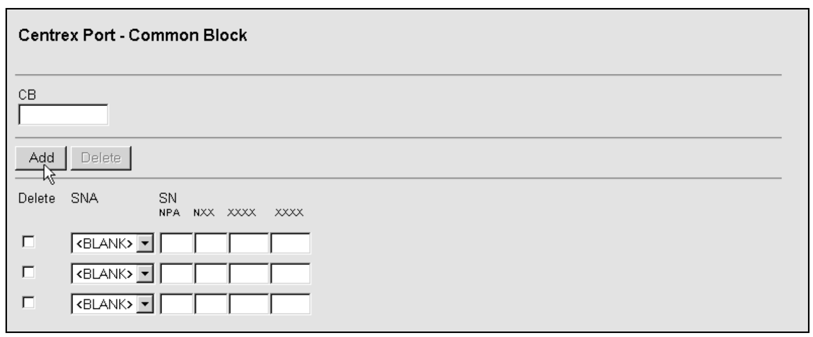


For more information about the **Location**, **Transfer of Calls**, **Features**, and **IW Jacks** tabs, see the section *Common Service Tabs* in this appendix.

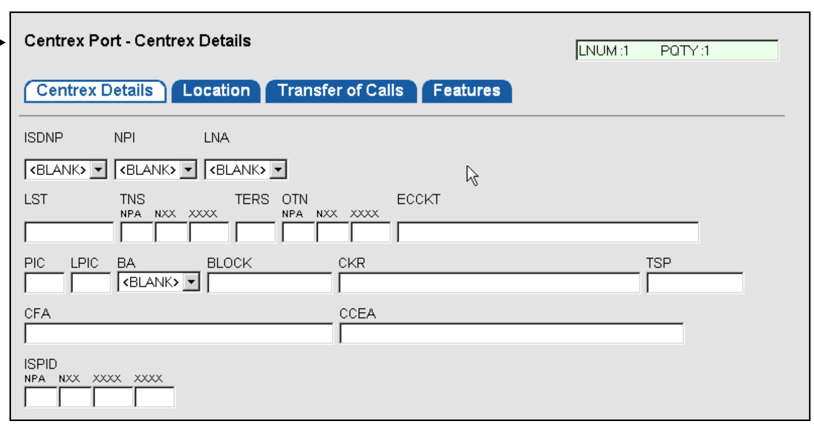
Centrex Port form

The **Centrex Port** form allows you to enter information particular to this type of service. Centrex line-side ports provide access to functionality within the End Office switch, as well as to the various line-side features of the switch. Unbundled Local Switching (ULS) can also provide access to a trunk side port connection, by which a variety of trunk port types may be accessed. The **Centrex Port** form is made up of two sections: **Common Block** and **Centrex Details**.

- To add a station number to a common block, click the **Add** button in the **Common Block** section. Then, complete the needed information.
- To delete a station number, mark the **Delete** check box next to each line you want to delete. Then, click the **Delete** button.



The **Centrex Details** section includes four tabs: Centrex Details, Location, Transfer of Calls, and Features.

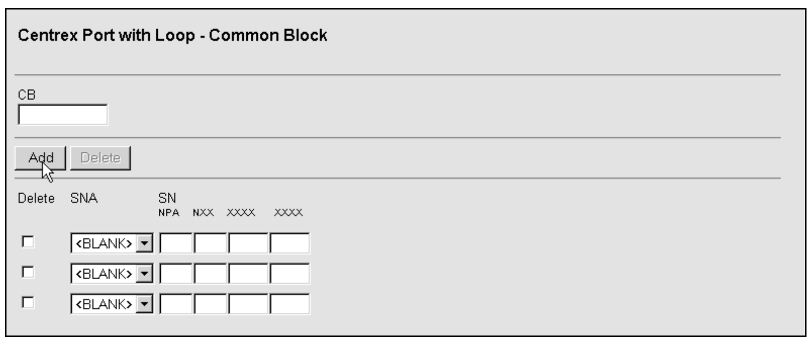


For more information about the **Location**, **Transfer of Calls**, and **Features** tabs, see the section *Common Service Tabs* in this appendix.

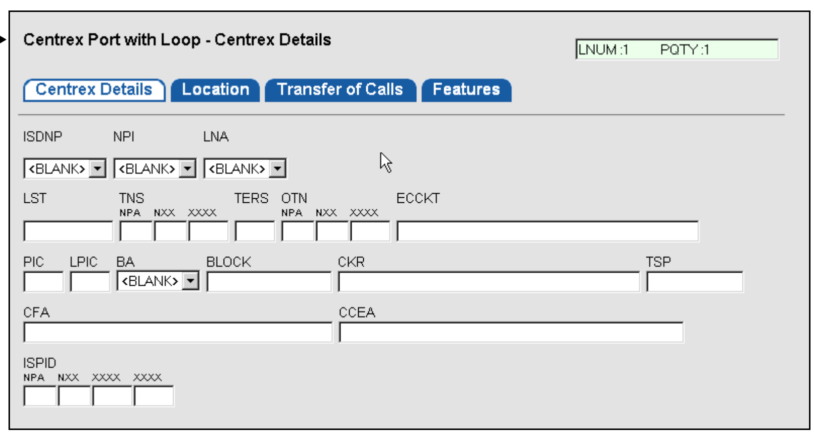
Centrex Port with Loop form

The **Centrex Port with Loop** form allows you to enter information particular to this type of service. Centrex Port with Loop will provide the telecommunications carrier with the existing combination of Network Elements used to provide the end user with service that provides for the transmission and switching of digital and analog signals for the Centrex service. The **Centrex Port with Loop** form is made up of two sections: **Common Block** and **Centrex Details**.

- To add a station number to a common block, click the **Add** button in the **Common Block** section. Then, complete the needed information.
- To delete a station number, mark the **Delete** check box next to each line you want to delete. Then, click the **Delete** button.



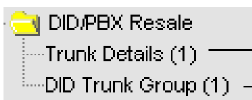
The **Centrex Details** section includes four tabs: Centrex Details, Location, Transfer of Calls, and Features.

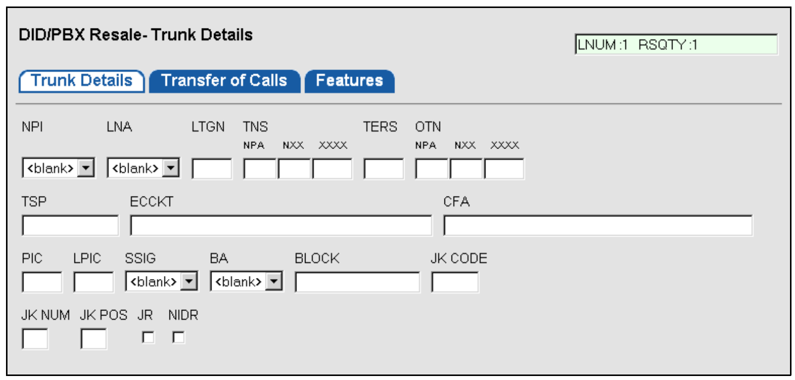


For more information about the **Location**, **Transfer of Calls**, and **Features** tabs, see the section *Common Service Tabs* in this appendix.

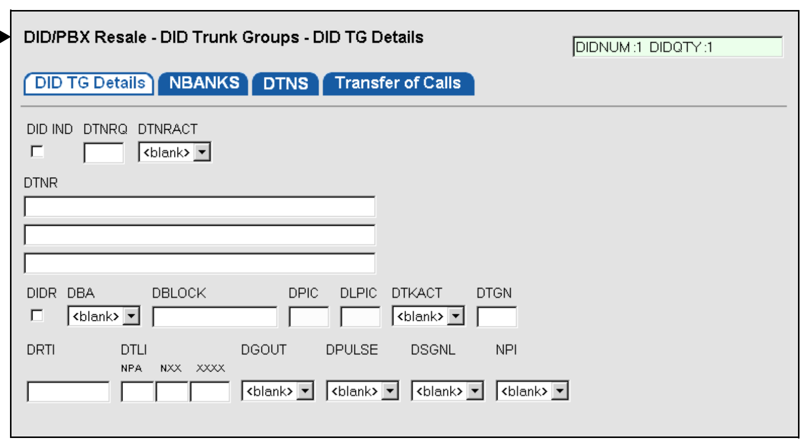
DID/PBX Resale form

The **DID/PBX Resale** form allows you to enter information particular to this type of service. Direct Inward Dialing (DID) trunks allow calls from the exchange network to bypass a PBX attendant and ring directly to a specific station. DID allows many telephone numbers to be associated with a few trunks. PBX Trunks are central office lines used to connect customer premises equipment (CPE), such as switchboards or consoles with the switched network. The **DID/PBX Resale** form is made up of two sections: **Trunk Details** and **DID Trunk Group**.





The **Trunk Details** section includes three tabs: Trunk Details, Transfer of Calls, and Features.



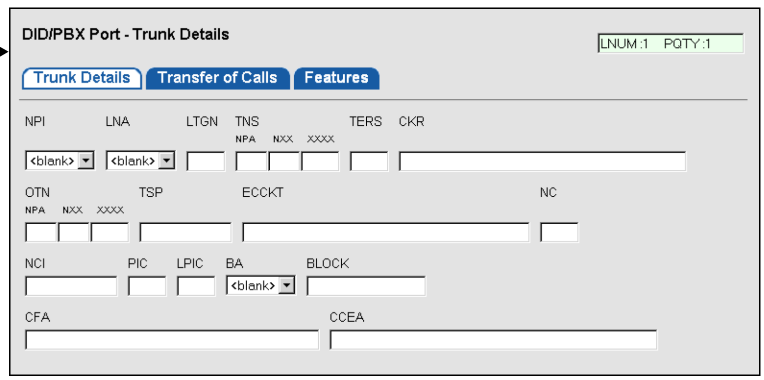
The **DID Trunk Group** section includes four tabs: DID TG Details, NBANKS, DTNS, and Transfer of Calls.

For more information about the **Transfer of Calls**, **Features**, **NBANKS** and **DTNS** tabs, see the section *Common Service Tabs* in this appendix.

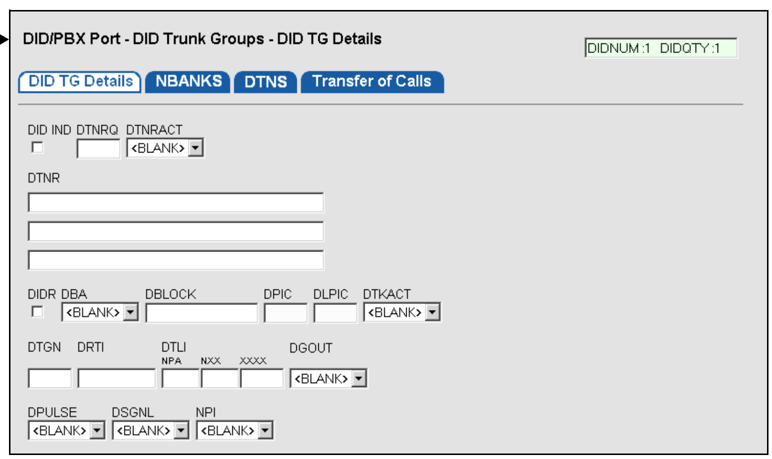
DID/PBX Port form

The **DID/PBX Port** form allows you to enter information particular to this type of service. Unbundled Local Switching offers a loop start line-side facility which includes PBX service. DID Trunk Port permits calls dialed from the public network to reach a specific number served by end user premises equipment without the assistance of an attendant or otherwise provides for unique identification of the call based on digits sent to the end user premises equipment by the central office. The **DID/PBX Port** form is made up of two sections: **Trunk Details** and **DID Trunk Group**.

The **Trunk Details** section includes three tabs: Trunk Details, Transfer of Calls, and Features.



The **DID Trunk Group** section includes four tabs: DID TG Details, NBANKS, DTNS, and Transfer of Calls.

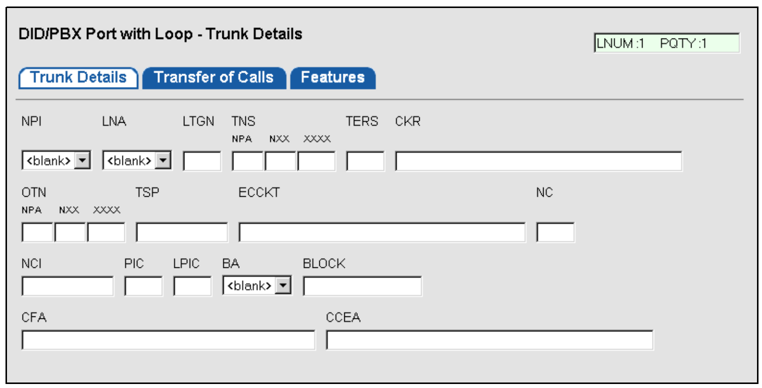


For more information about the **Transfer of Calls**, **Features**, **NBANKS** and **DTNS** tabs, see the section *Common Service Tabs* in this appendix.

DID/PBX Port with Loop form

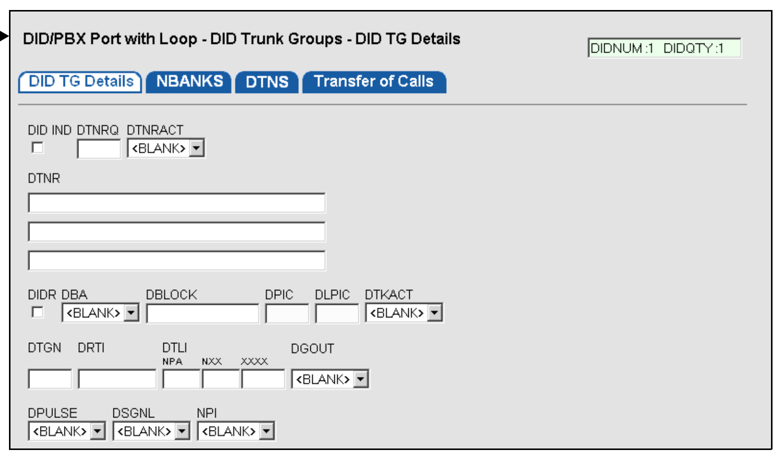
The **DID/PBX Port with Loop** form allows you to enter information particular to this type of service. Port with Loop provides the telecommunications carrier with the existing combination of Network Elements used to provide the end user with DID trunks. It also allows calls from the exchange network to bypass a PBX attendant and ring directly to a specific station or PBX trunks that are used to connect CPE with the switched network.

The **DID/PBX Port with Loop** form is made up of two sections: **Trunk Details** and **DID Trunk Group**.



The **Trunk Details** section includes three tabs: Trunk Details, Transfer of Calls, and Features.

The **DID Trunk Group** section includes four tabs: DID TG Details, NBANKS, DTNS, and Transfer of Calls.

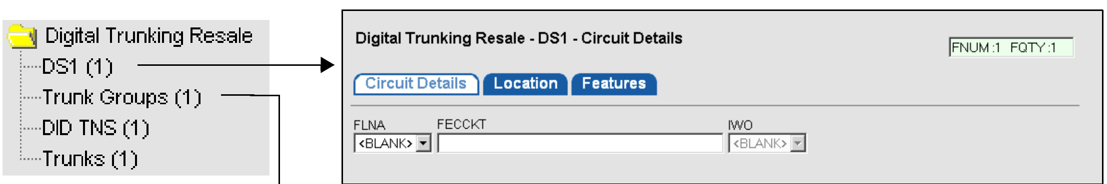


For more information about the **Transfer of Calls**, **Features**, **NBANKS** and **DTNS** tabs, see the section *Common Service Tabs* in this appendix.

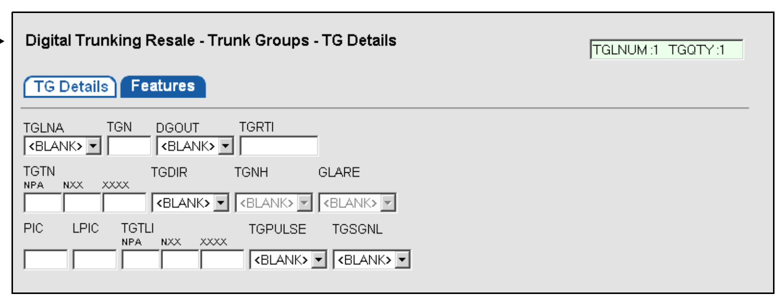
Digital Trunking Resale form

The **Digital Trunking Resale** form allows you to enter information particular to this type of service. Digital Trunking provides for digital trunk access via a DS1 (1.544Mbps) circuit. This arrangement gives the equivalent of 24 network access lines between an end user's premises and a wire center where facilities are available for use as PBX, DID or WATS service. ADTS-E provides digital (DS1) connectivity of AT&T services from the central office switch to the telecommunications carrier's end user location. The **Digital Trunking Resale** form is made up of four sections: **DS1**, **Trunk Groups**, **DID TNS**, and **Trunks**.

DID TNS and **Trunks** examples are provided on the next page.

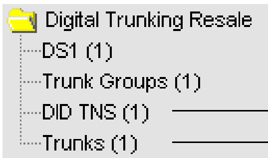


The **DS1** section includes three tabs: Circuit Details, Location, and Features.

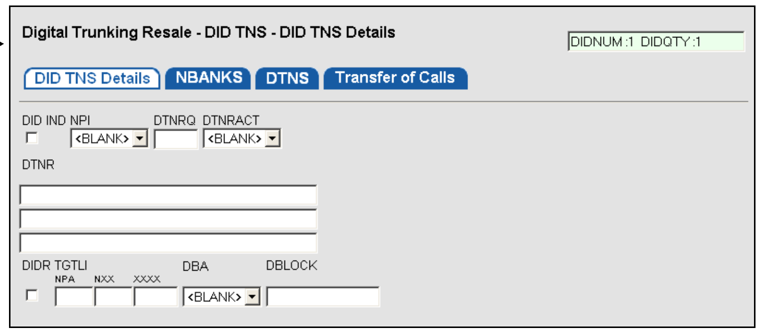


The **Trunk Groups** section includes two tabs: TG Details and Features.

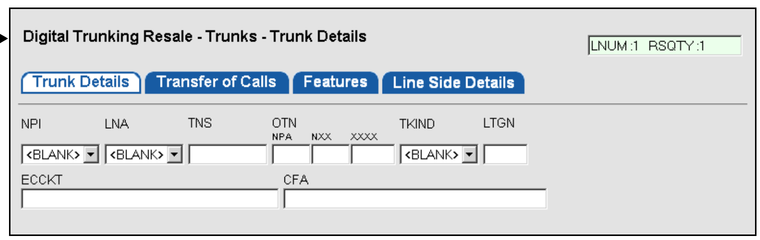
For more information about the **Location** and **Features** tabs, see the section *Common Service Tabs* in this appendix.



The **DID TNS** section includes four tabs: DID TNS Details, NBANKS, DTNS, and Transfer of Calls.



The **Trunks** section includes four tabs: Trunk Details, Transfer of Calls, Features, and Line Side Details.

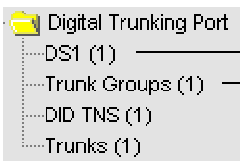


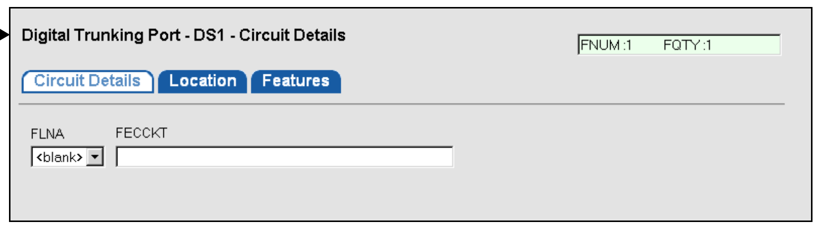
For more information about the **NBANKS**, **DTNS**, **Transfer of Calls**, **Features**, and **Line Side Details** tabs, see the section *Common Service Tabs* in this appendix.

Digital Trunking Port form

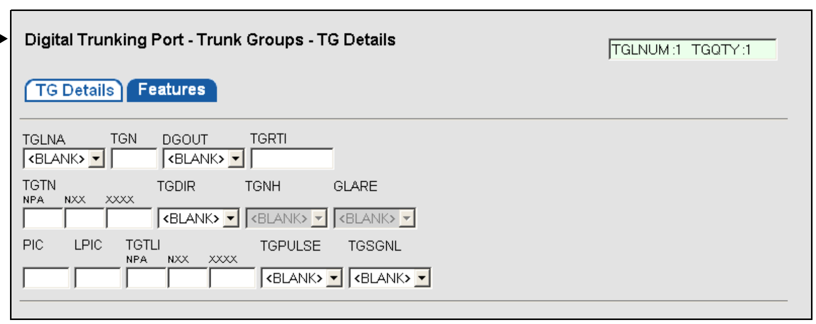
The **Digital Trunking Port** form contains information related to the ADTS/ Digital Trunk Port service. This service provides integrated digital trunk access via a 1.544 Mbps central office termination. This arrangement furnishes the equivalent of 24 terminations and is offered in a base capacity of 24. The **Digital Trunking Port** form is made up of four sections: **DS1**, **Trunk Groups**, **DID TNS**, and **Trunks**.

DID TNS and **Trunks** examples are provided on the next page.



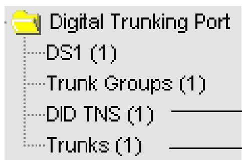


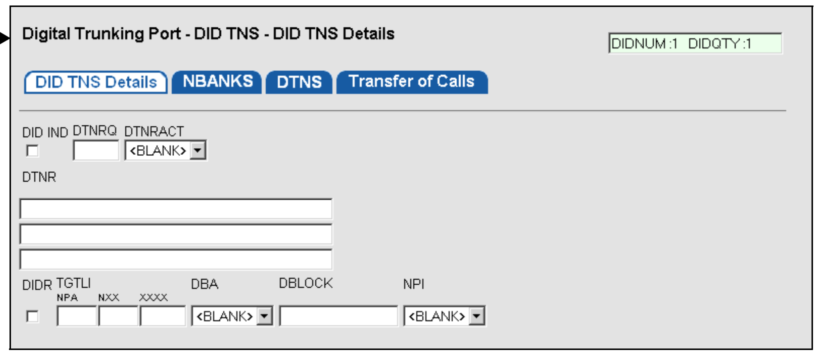
The **DS1** section includes three tabs: Circuit Details, Location, and Features.



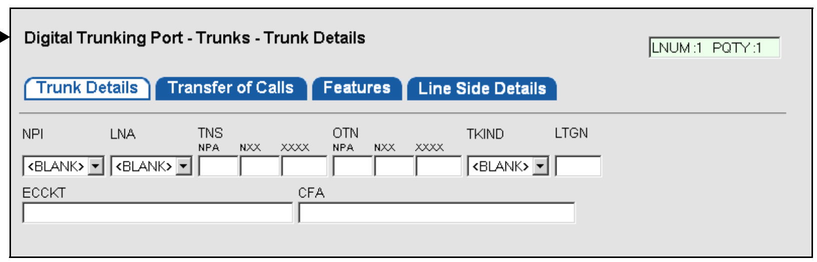
The **Trunk Groups** section includes two tabs: TG Details and Features.

For more information about the **Location** and **Features** tabs, see the section *Common Service Tabs* in this appendix.





The **DID TNS** section includes four tabs: DID TNS Details, NBANKS, DTNS, and Transfer of Calls.



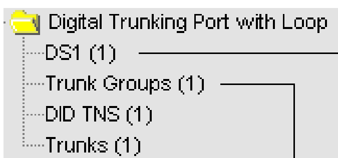
The **Trunks** section includes four tabs: Trunk Details, Transfer of Calls, Features, and Line Side Details.

For more information about the **NBANKS**, **DTNS**, **Transfer of Calls**, **Features**, and **Line Side Details** tabs, see the section *Common Service Tabs* in this appendix.

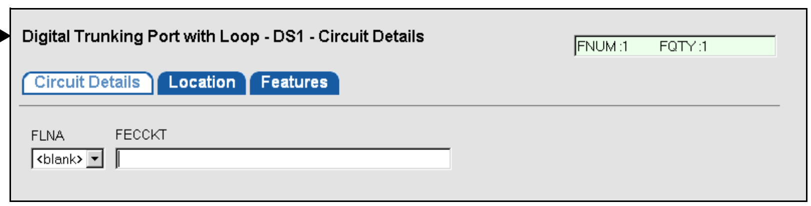
Digital Trunking Port with Loop form

The **Digital Trunking Port with Loop** form is used to provide AT&T with the existing combination of Network Elements that provide the end user with digital trunking between an end user's premises and a wire center where facilities are provided for PBX, DID, or WATS services. The **Digital Trunking Port with Loop** form is made up of four sections: **DS1**, **Trunk Groups**, **DID TNS**, and **Trunks**.

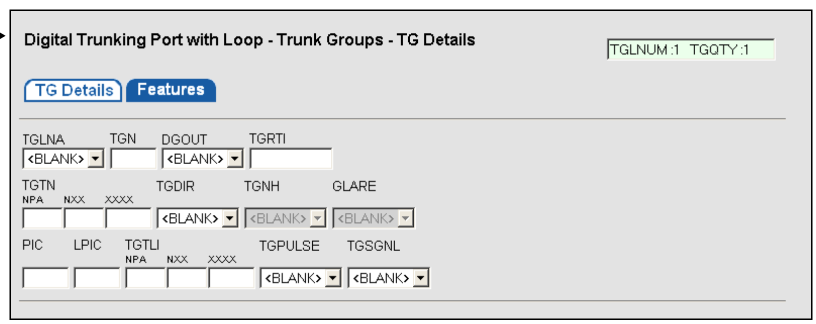
DID TNS and **Trunks** examples are provided on the next page.



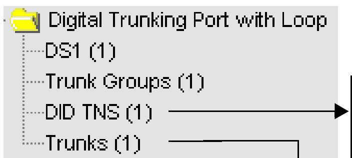
The **DS1** section includes three tabs: Circuit Details, Location, and Features.

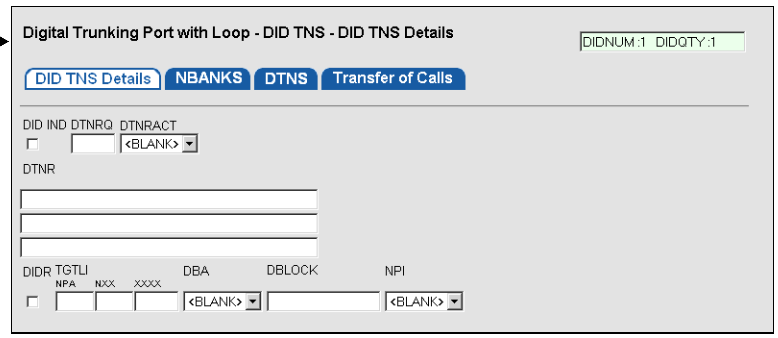


The **Trunk Groups** section includes two tabs: TG Details and Features.

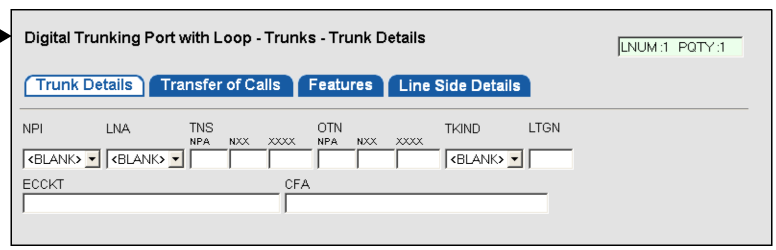


For more information about the **Location** and **Features** tabs, see the section *Common Service Tabs* in this appendix.





The **DID TNS** section includes four tabs: DID TNS Details, NBANKS, DTNS, and Transfer of Calls.



The **Trunks** section includes four tabs: Trunk Details, Transfer of Calls, Features, and Line Side Details.

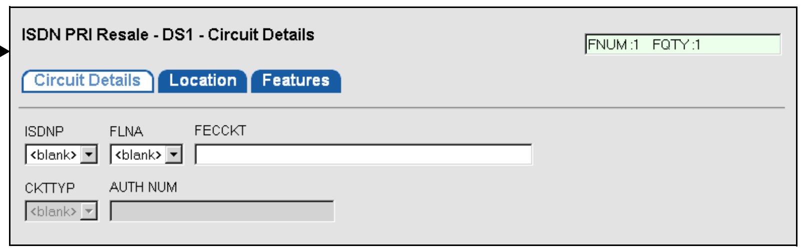
For more information about the **NBANKS**, **DTNS**, **Transfer of Calls**, **Features**, and **Line Side Details** tabs, see the section *Common Service Tabs* in this appendix.

ISDN PRI Resale form

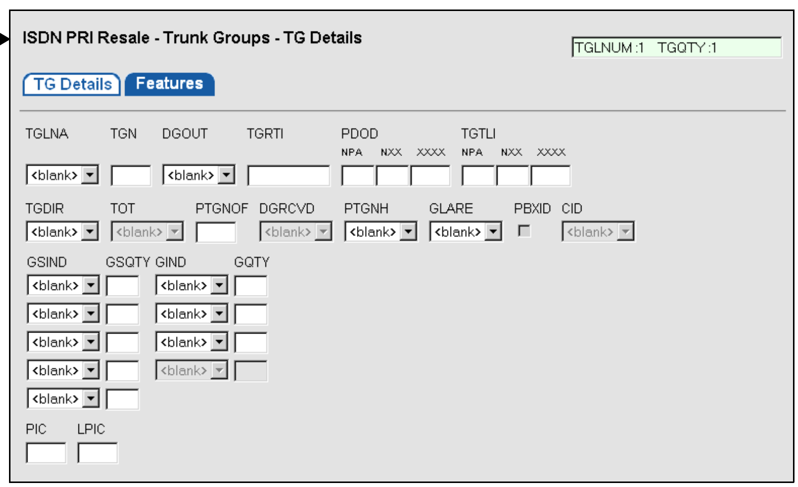
The **ISDN PRI Resale** form allows you to order ISDN Prime service. This digital business service provides customer premises equipment (PRI-equipped), such as PBX, and computer access to a variety of services. ISDN Prime provides access to local voice calling, OutWATS, customer 800 service, packet switched data and circuit switched data via a single central office location. The **ISDN PRI Resale** form is made up of four sections: **DS1**, **Trunk Groups**, **B&D Channels**, and **PRI TNS**.

B&D Channels and **PRI TNS** examples are provided on the next page.

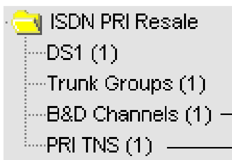
The **DS1** section includes three tabs: Circuit Details, Location, and Features.

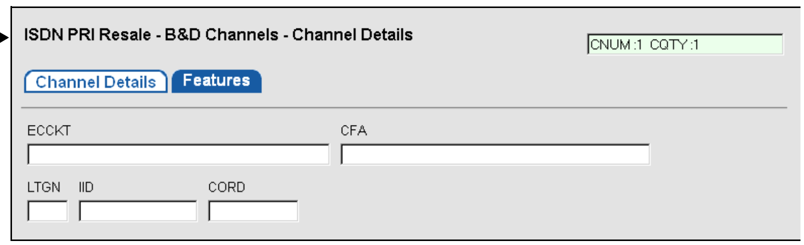


The **Trunk Groups** section includes two tabs: TG Details and Features.

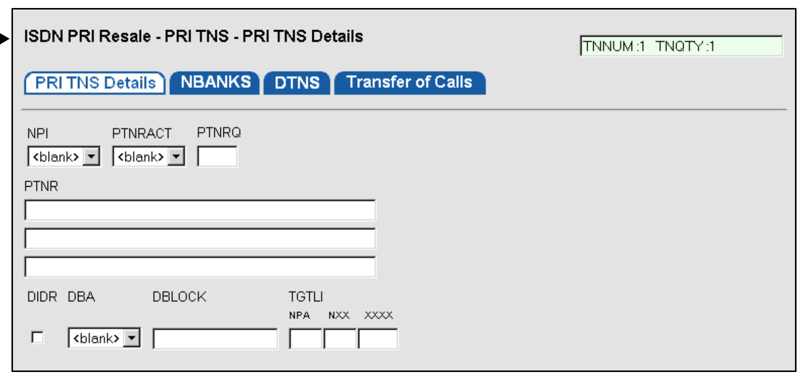


For more information about the **Location** and **Features** tabs, see the section *Common Service Tabs* in this appendix.





The **B&D Channels** section includes two tabs: Channel Details and Features.



The **PRI TNS** section includes four tabs: PRI TNS Details tab, NBANKS, DTNS, and Transfer of Calls.

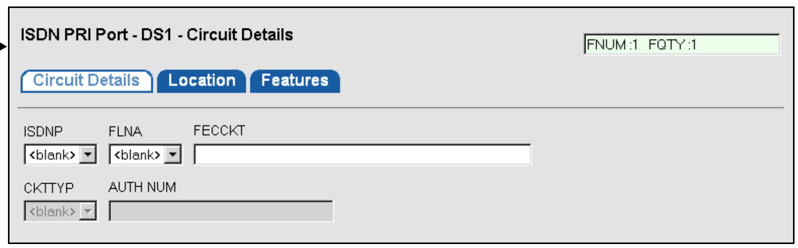
For more information about the **Features**, **NBANKS**, **DTNS**, and **Transfer of Calls** tabs, see the section *Common Service Tabs* in this appendix.

ISDN PRI Port form

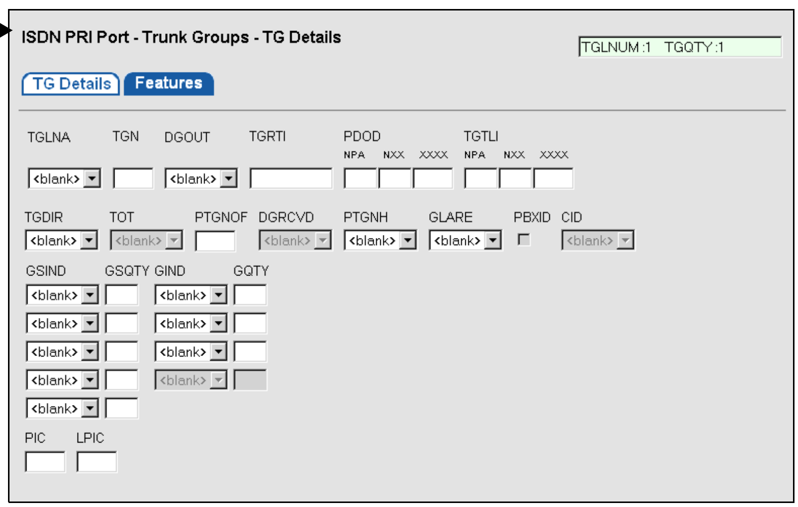
The **ISDN PRI Port** form allows you to enter information relevant to the ISDN Prime service. This service provides digital telecommunication that allows CPE PBX and Host Computer access to a wide variety of switched services, including local voice calling, WATS, 800 Service and Circuit Switched Data. The **ISDN PRI Port** form is made up of four sections: **DS1**, **Trunk Groups**, **B&D Channels**, and **PRI TNS**.

B&D Channels and **PRI TNS** examples are provided on the next page.

The **DS1** section includes three tabs: Circuit Details, Location, and Features.

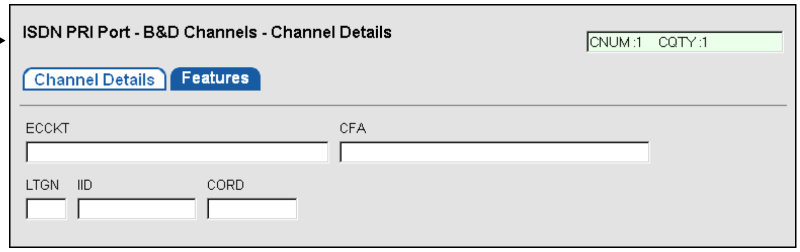


The **Trunk Groups** section includes two tabs: TG Details and Features.

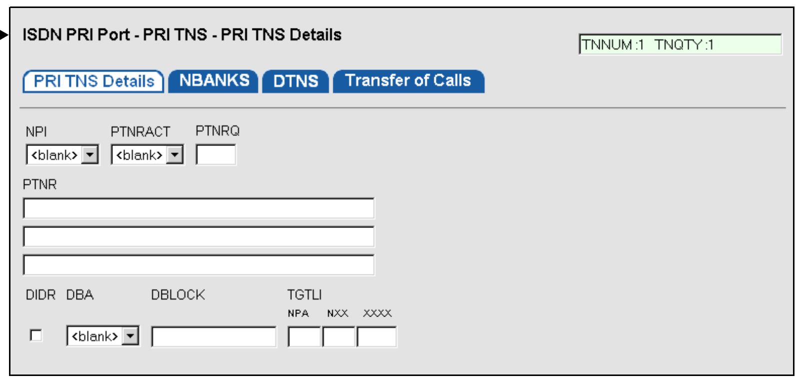


For more information about the **Location** and **Features** tabs, see the section *Common Service Tabs* in this appendix.

The **B&D Channels** section includes two tabs: Channel Details and Features.



The **PRI TNS** section includes four tabs: PRI TNS Details, NBANKS, DTNS, and Transfer of Calls.



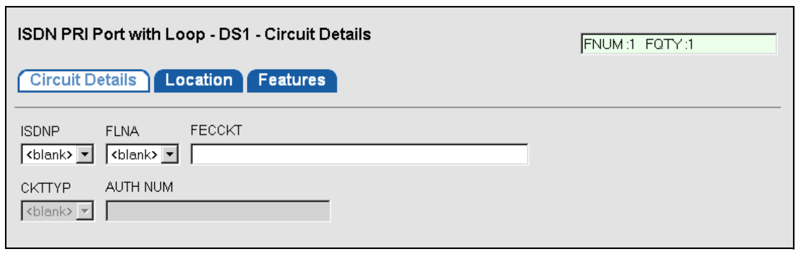
For more information about the **Features**, **NBANKS**, **DTNS**, and **Transfer of Calls** tabs, see the section *Common Service Tabs* in this appendix.

ISDN PRI Port with Loop form

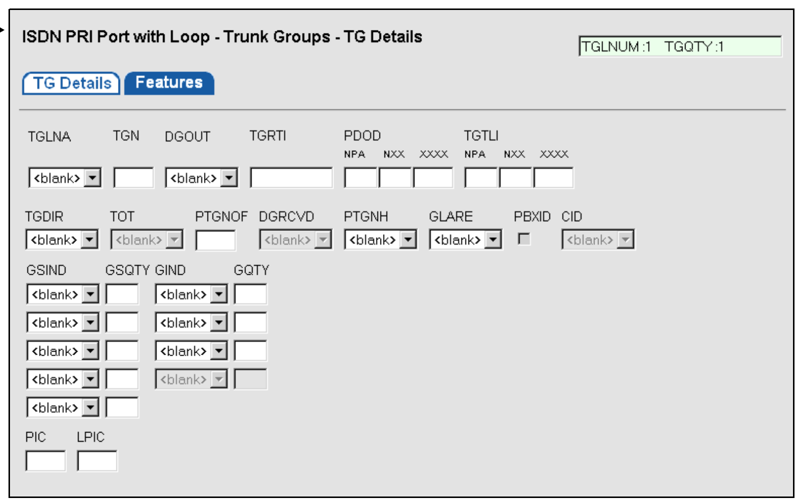
The **ISDN PRI Port with Loop** form is used to define the existing combination of Network Elements that you currently use to provide service to the end user. The **ISDN PRI Port with Loop** form is made up of four sections: **DS1**, **Trunk Groups**, **B&D Channels**, and **PRI TNS**.

B&D Channels and **PRI TNS** examples are provided on the next page.

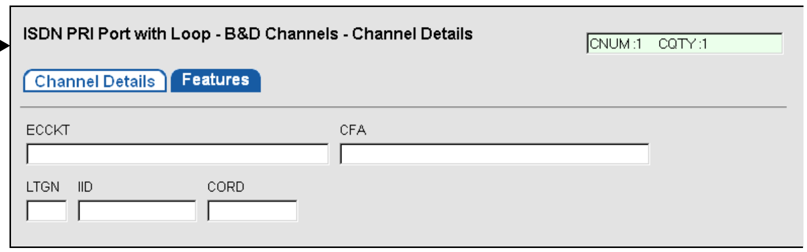
The **DS1** section includes three tabs: Circuit Details, Location, and Features.



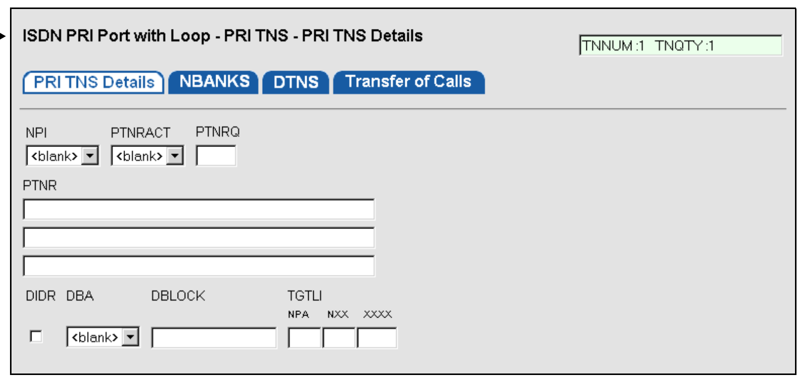
The **Trunk Groups** section includes two tabs: TG Details and Features.



For more information about the **Location** and **Features** tabs, see the section *Common Service Tabs* in this appendix.



The **B&D Channels** section includes two tabs: Channel Details and Features.



The **PRI TNS** section includes four tabs: PRI TNS Details, NBANKS, DTNS, and Transfer of Calls.

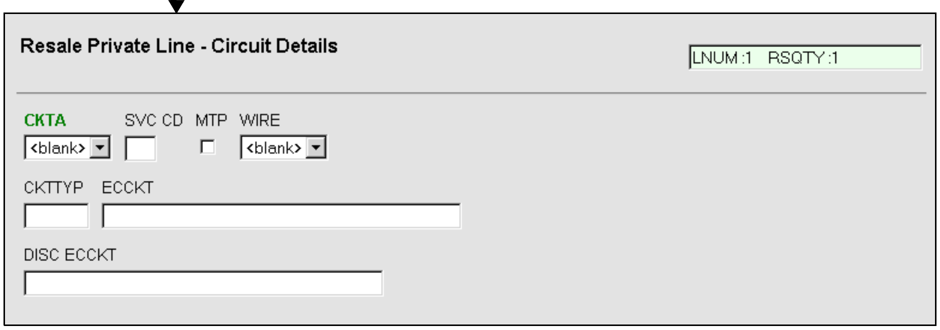
For more information about the **Features**, **NBANKS**, **DTNS**, and **Transfer of Calls** tabs, see the section *Common Service Tabs* in this appendix.

Resale Private Line form

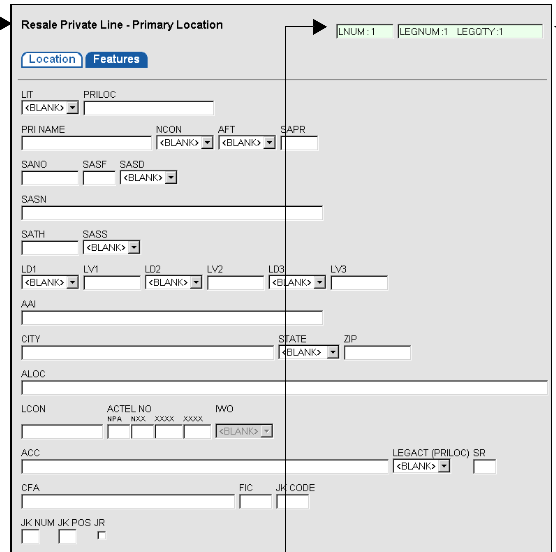
The **Resale Private Line** form allows you to order Series 1000, 2000, and 3000 services. These services represent a category of analog services, primarily to address a variety of voice, data, and signal communication needs. These services are on dedicated facilities and can be two-point or multi-point. Digital services (e.g., DS1, DS3, and Fractional) are also ordered using this form. The **Resale Private Line** form is made up of three sections: **Circuit Details**, **Primary Location**, and **Secondary Location**. Access Circuit Details by clicking the form's folder.

Examples of the **Primary Location** and **Secondary Location** sections are pictured on the next page.

Click the **Resale Private Line** folder to view the form's **Circuit Details** section.

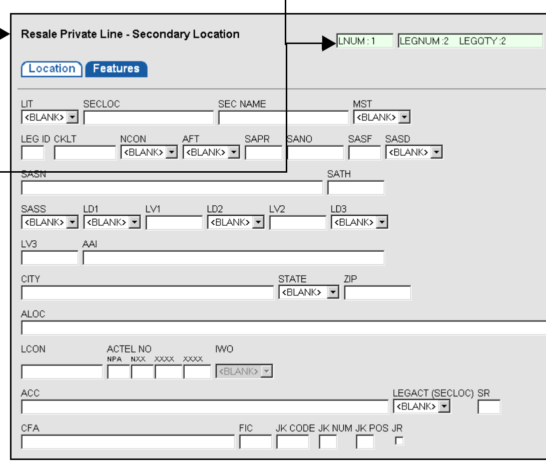


Open the **Resale Private Line** folder and click **Primary Location** or **Secondary Location** to view each section.



LEGNUM indicator

The **Primary Location** section includes two tabs: Location and Features, which are illustrated in the section *Common Service Tabs* of this appendix.



LEGNUM indicator

The **Secondary Location** section also includes the tabs Location and Features.

The LNUM indicator in both the **Primary** and **Secondary Location** sections indicates the LNUM with which the displayed LEGNUM is associated. The LNUM shown is the same as the LNUM shown in the Circuit Details section, as you must select a line number before you can view its leg numbers.

The second indicator box (LEGNUM indicator) shows the leg number of the displayed LNUM and the total quantity of leg numbers belonging to the LNUM.

Common Service Tabs

As you work with service forms in LEX, you'll notice that many forms and form sections have tabs in common. Included in these common tabs are the tabs **DTNS**, **Features**, **IW Jacks**, **Line Side Details**, **Location**, **NBANKS**, and **Transfer of Calls**. They appear on various forms throughout the system where the same types of information are needed to process LSRs. For example, the **Features** tab is located on many different service forms because nearly all service requests require feature information. Similarly, different sections within a form often have common tabs.

Tabs that are common to multiple forms and sections have the same purpose for each service type. For this reason, they generally have similar structures and contain similar fields. However, you will find slight variations. Some field labels vary, as fields are named in accordance with the form or section to which they belong. Another difference is that some common tabs contain an extra field or two that aren't available on other forms.

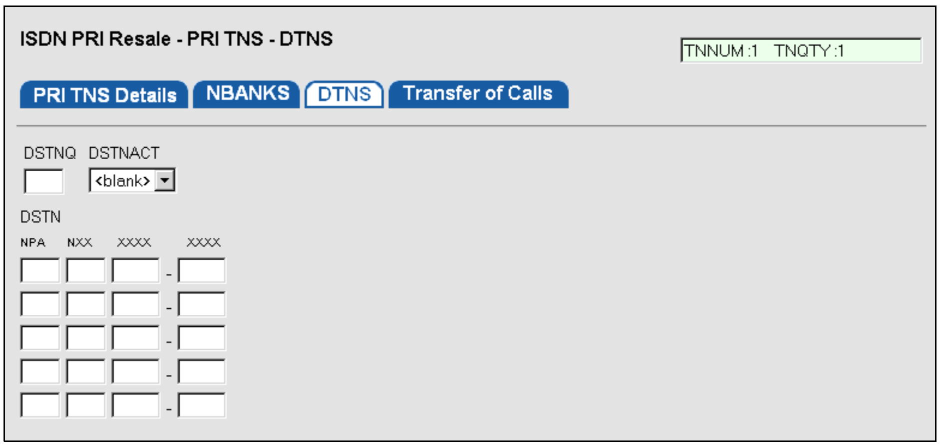
The following chart shows the common tabs and the service forms with which each tab is typically affiliated. Following the table, an example of each tab is pictured. With each example, you'll find a description of how the tab is used.

Services	DTNS	Features	IW Jacks	Line Side Details	Location	NBANKS	Transfer of Calls
Loop							X
Loop with NP							X
NP							
Port		X					X
Port with Loop		X					X
Resale		X	X				X
Centrex							
Port		X			X		X
Port with Loop		X			X		X
Resale		X	X		X		X
DID/PBX							
Port	X	X				X	X
Port with Loop	X	X				X	X
Resale	X	X				X	X
Digital Trunking							
Port	X	X		X	X	X	X
Port with Loop	X	X		X	X	X	X
Resale	X	X		X	X	X	X
ISDN PRI							
Port	X	X			X	X	X
Port with Loop	X	X			X	X	X
Resale	X	X			X	X	X
Resale Private Line		X					

Common Tabs and Their Service Forms

DTNS

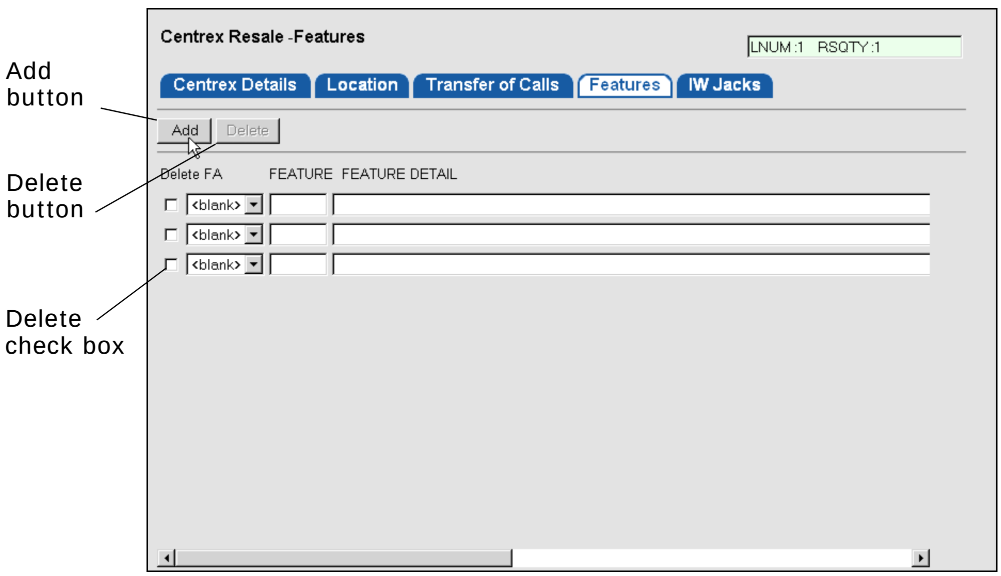
The **DTNS** tab is used to order disassociated telephone numbers with number banks, which are ordered using the **NBANKS** tab. The **DTNS** tab contains fields you use to identify the disassociated telephone numbers, including a list of the telephone numbers, the total quantity, and the type of activity associated with each number.



Features

The **Features** tab allows you to designate all the features needed in a service request. It contains fields you use to identify the type of feature associated with a line, indicate the activity type for the feature, and provide additional information about the type of feature.

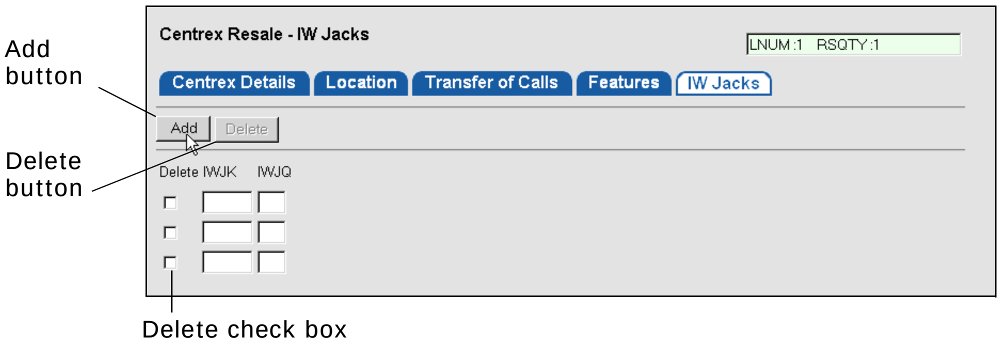
- To add new features, click the **Add** button one time for each feature you want to add. Each time you click **Add** a new line of fields are added to the tab. Then, complete the needed information for each feature.
- To delete features, mark the **Delete** check box next to each feature you want to delete. When all the correct items are marked, click the **Delete** button.



IW Jacks

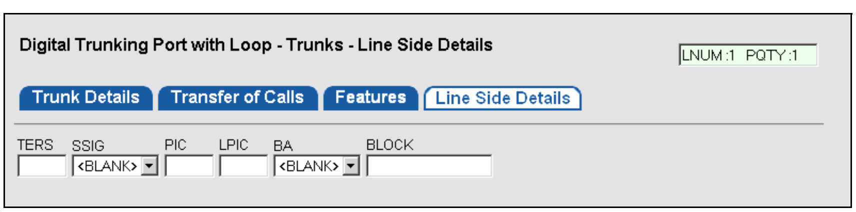
Provide inside wiring specifications using the **IW Jacks** tab. Specify the types of jacks requested and the number of jacks requested.

- To add jacks, click the **Add** button one time for each jack to be added. Each time you click **Add** a new line of fields are added to the tab. Then, complete the needed information for each jack.
- To delete jacks, mark the **Delete** check box next to each jack you want to delete. When all the correct jacks are marked, click the **Delete** button.



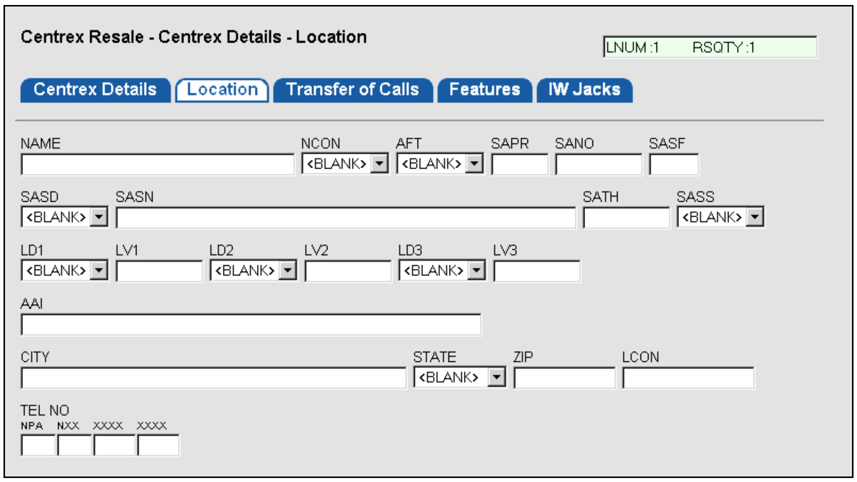
Line Side Details

The **Line Side Details** tab is used to provide details about a line in a multi-line hunt group or DID trunk. It contains fields you use to specify start signaling, pre-subscription codes, call blocking, and other line-related information. Refer to the AT&T LSOR for more specific details regarding these fields.



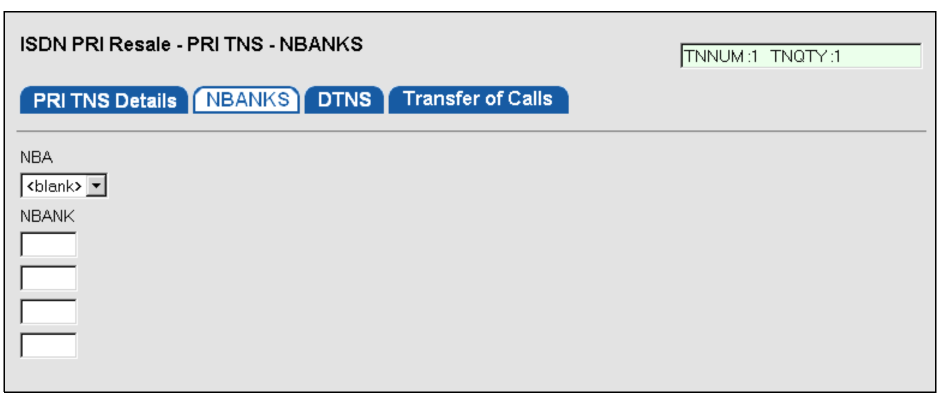
Location

The **Location** tab provides information about the end user site where a circuit originates or terminates.



NBANKS

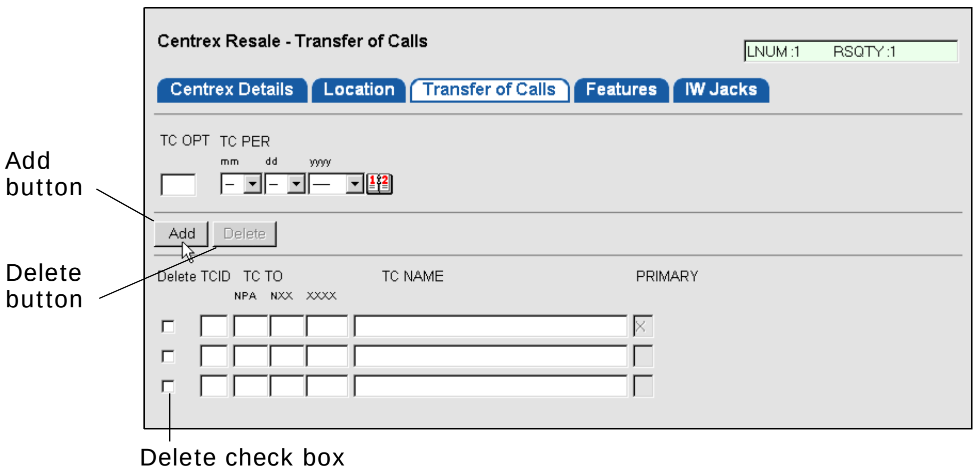
The **NBANKS** tab is used to provide information for the ordering of blocks of telephone numbers, usually referred to as DID number blocks or number banks. It contains fields you use to identify the type of activity associated with a number bank and the quantity of telephone numbers to be ordered.



Transfer of Calls

The **Transfer of Calls** tab is used to identify the type of transfer-of-call option the end user has requested. Using this tab, you also specify the date the option will end and the telephone number and name to which calls are to be referred. For split transfer of calls, you can also indicate the desired telephone number sequence that will be used for rotating sequences other than the normal sequence.

- To add a transfer-of-call telephone number, click the **Add** button. Then, complete the needed information.
- To delete a transfer-of-call, mark the **Delete** check box next to each telephone number you want to delete. When all the correct numbers are marked, click the **Delete** button.



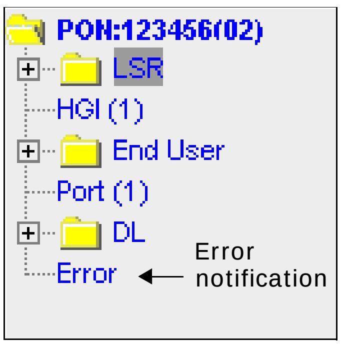
Note:

*The **Add** button is disabled when you reach the maximum number of detail lines allowed by a tab.*

Notifications

Notifications are messages that LEX receives from downstream OSSs. When a notification is received, LEX adds a new branch to the LSR Tree. Several types of notifications are available. These include Error, FOC, SOC, Jeopardy, and Post to Bill notifications. The following pages describe each notification type in detail.

Error notification



If the AT&T downstream systems encounter errors on an issued LSR, they return errors to LEX. You must process and correct these errors prior to re-issuing the LSR.

When LEX receives errors on an LSR, an **Error** notification branch is added to the LSR Tree. Click **Error** to see a list of errors in the LSR Workspace, as pictured in the following illustration.

Error

CC	D/T SENT(CENTRAL TIME)	LSR NO	RT	EC VER
9533	02-24-2002 07:23 PM	20011115L00100-05	E	AFE

Total number of errors on LSR : 8 PON : 654321

Error Code	NUM NAME / NBR	Error Message	Field In Error	Form In Error
LS4048	---	DL-DDASN prohibited when DACT is not populated	-	DELIVERY
LS4174	---	DL-LV3 required when LD3 provided, otherwise prohibited	-	DELIVERY
LS4016	DLNUM 1	DL-ADI prohibited when LASN or LALOC is provided	ADI	DIRECTORY LISTINGS
LS4028	DLNUM 1	DL-BRO prohibited unless TOA is RP or BP	BRO	DIRECTORY LISTINGS
LS6309	DLNUM 1	DL-LASN prohibited when ADI is populated	LASN	DIRECTORY LISTINGS
LS4096	DLNUM 1	DL-LAST prohibited unless LACT provided and ADI is blank	LAST	DIRECTORY LISTINGS
LS0471	DLNUM 1	DL-LAZC data invalid; valid entry is 5 numeric characters	LAZC	DIRECTORY LISTINGS
LS4185	DLNUM 1	DL-OMSD valid entry is 1-83 alpha/numeric/special characters (,)	OMSD	DIRECTORY LISTINGS

For each error, LEX lists the following information:

- Error code
- The corresponding error message text

In addition, when identified by the downstream OSS, LEX provides the following details about each error message:

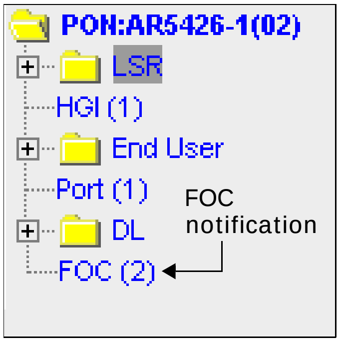
- **NUM NAME / NBR** (Line Number Name / Line Number), if applicable
- **SUB NUM NAME / NBR** (Subordinate Line Number Name / Subordinate Line Number), if applicable
- Name of the field in error
- Name of the form in error

If NUM details do not apply to the listed errors, the **NUM NAME / NBR** and **SUB NUM NAME / NBR** columns will be hidden.

Above the list of errors, you'll find information about the LSR, including the number of the LSR, its company code, response type, and exchange carrier version as well as the date and time the LSR was sent.

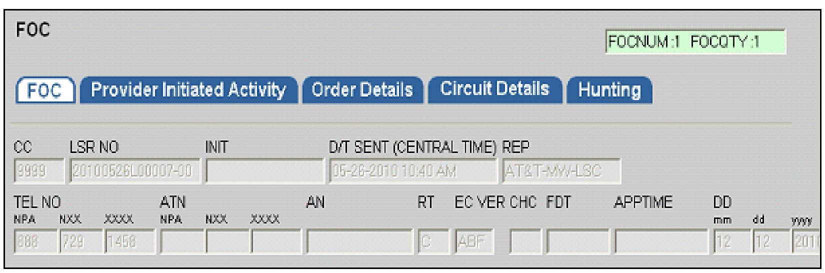
If you choose to process errors, LEX will create a new version of your LSR with the version number incremented by one. Any fields that were found in error are highlighted on this new version, providing the OSS supplies LEX with the necessary information. You may correct the errors and resubmit the LSR.

FOC notification



When an issued LSR has passed edits, been distributed to the ordering system, and a due date has been assigned, LEX receives a status of Firm Order Confirmation (FOC). FOC notifications can be received on prior LSR versions so that the version for which the FOC is received may not be the most recent version.

When LEX receives a FOC, a **FOC** notification is added to the LSR Tree as a new tree branch. It remains on the tree throughout the existence of the LSR. Click **FOC** to see the FOC notification data. The **FOC** notification opens in the LSR Workspace with the **FOC** tab displayed, as pictured below. The displayed data may be viewed only. You cannot make any changes.



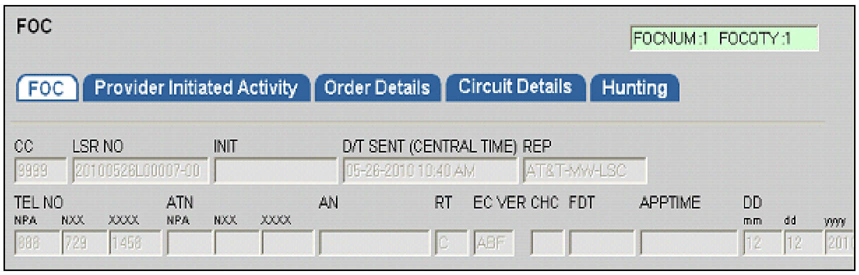
While an LSR version is in FOC status, you can continue to receive additional FOC notifications from the OSS. When a notification is received, the FOC line number (**FOCNUM**) and the quantity (**FOCQTY**) are incremented. The line number and quantity display in the indicator at the top of the LSR Workspace.

You can also find the quantity in the LSR Tree after **FOC** in parentheses. For example, if an LSR were in FOC status and a new FOC notification were returned, you would see **FOC (2)** in the LSR Tree, as pictured above. This display notifies you that a new notification is available.

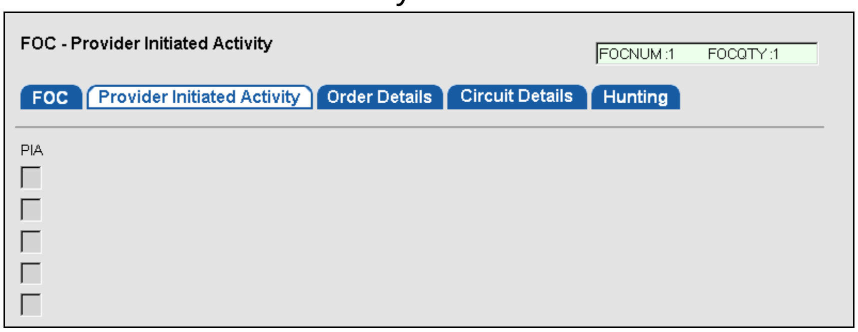
For more information about line numbers in the LSR Workspace, see *Line number navigation* in *Chapter* 3, *Getting Started*. Step-by-step instructions are provided in that section under *Viewing line numbers*.

The **FOC** notification is comprised of five tabs: **FOC**, **Provider Initiated Activity**, **Order Details**, **Circuit Details**, and **Hunting**. Each tab is illustrated on the pages that follow, beginning with the **FOC** tab pictured below.

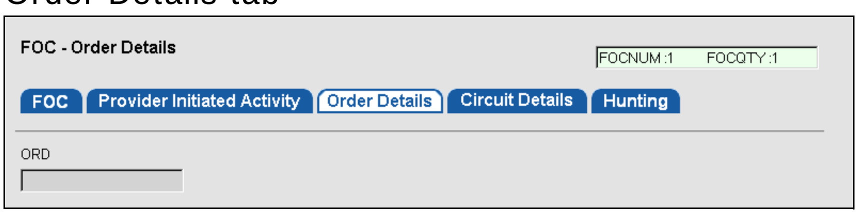
FOC tab



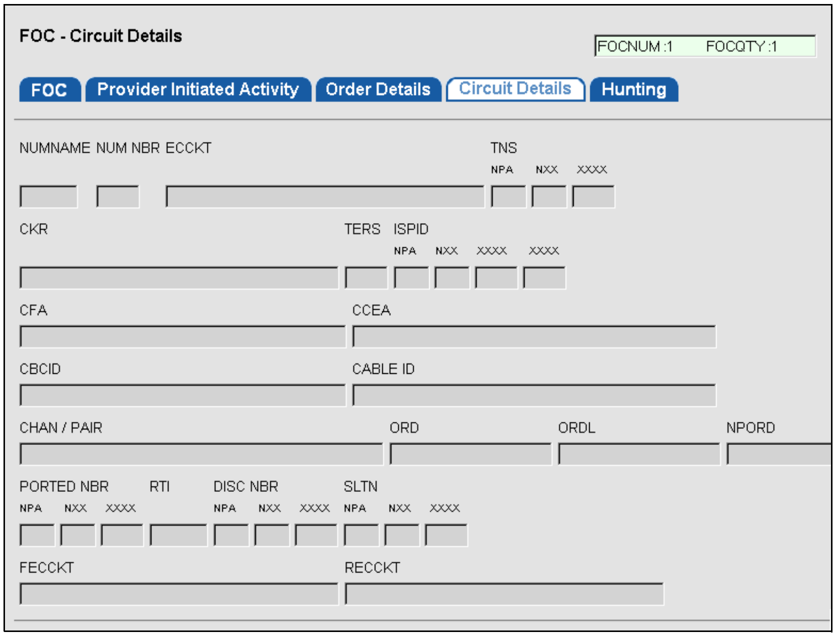
Provider Initiated Activity tab



Order Details tab



Circuit Details tab



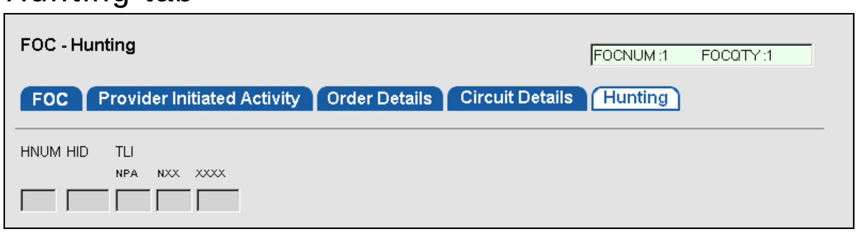
FOC - Circuit Details

FOCNUM :1 FOCQTY :1

FOC | Provider Initiated Activity | Order Details | Circuit Details | Hunting

NUMNAME NUM NBR ECCKT
TNS
NPA NXX XXXX
CKR
TERS ISPID
NPA NXX XXXX XXXX
CFA
CCEA
CBCID
CABLE ID
CHAN / PAIR
ORD
ORDL
NPORD
PORTED NBR
NPA NXX XXXX
RTI
DISC NBR
NPA NXX XXXX
SLTN
NPA NXX XXXX
FECCKT
RECCKT

Hunting tab



FOC - Hunting

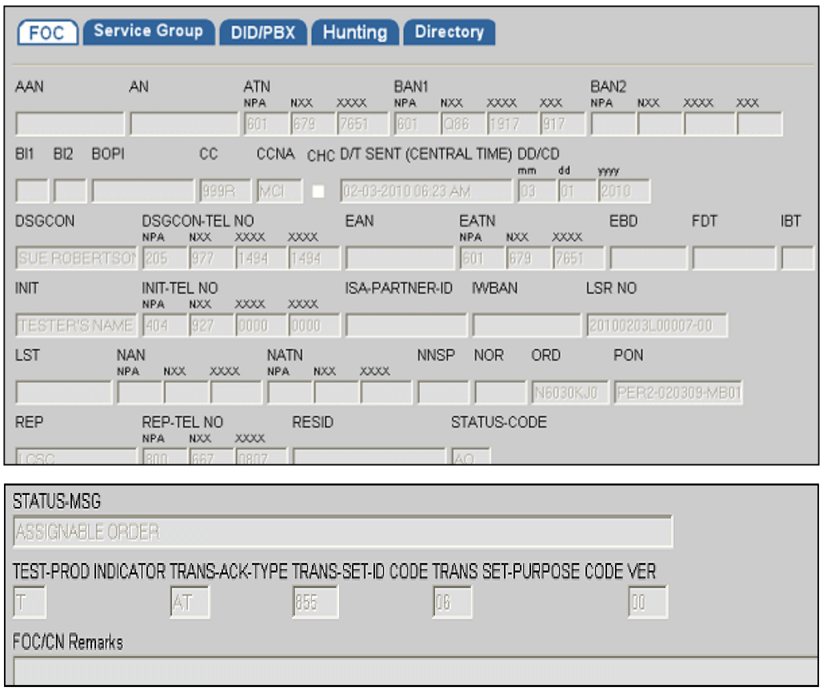
FOCNUM :1 FOCQTY :1

FOC | Provider Initiated Activity | Order Details | Circuit Details | Hunting

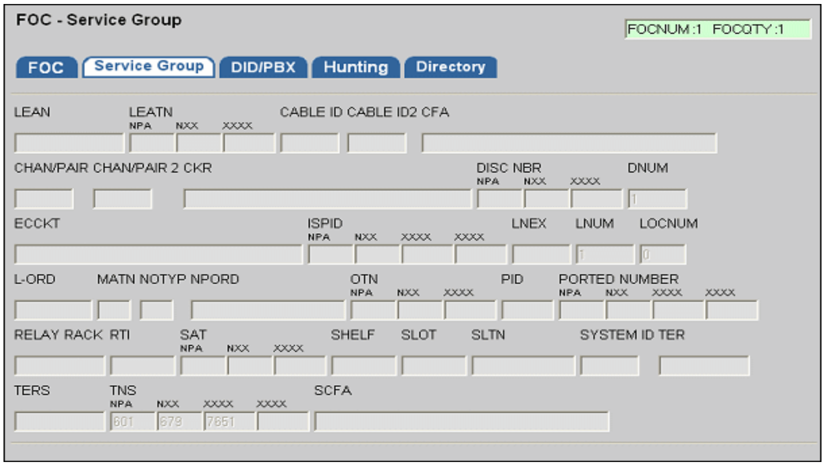
HNUM HID
TLI
NPA NXX XXXX

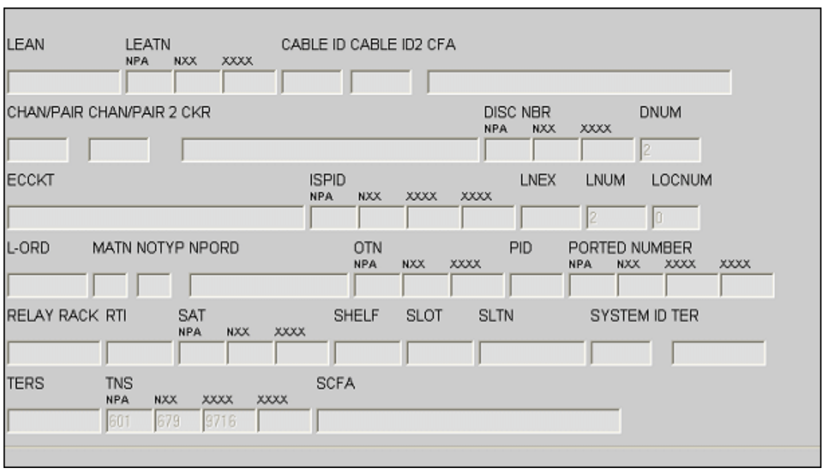
FOC notification - AT&T Southeast Region

FOC tab

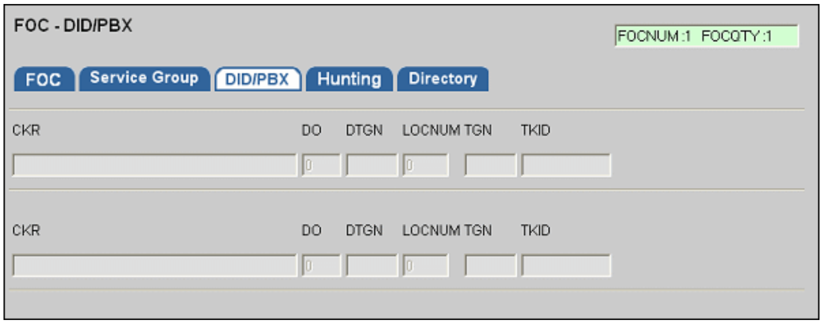


Service Group tab

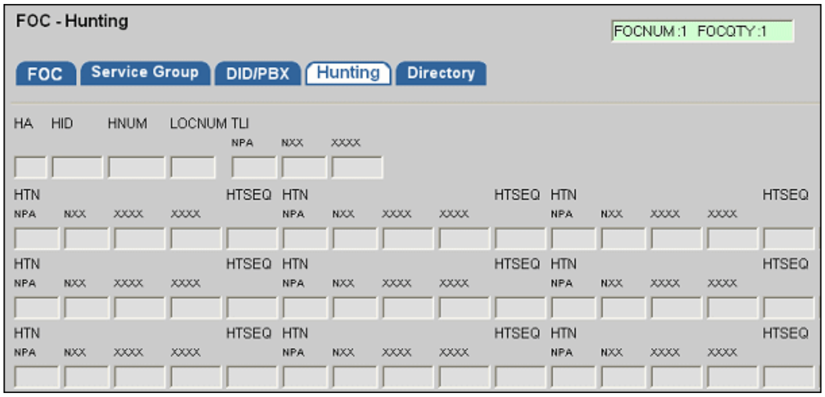




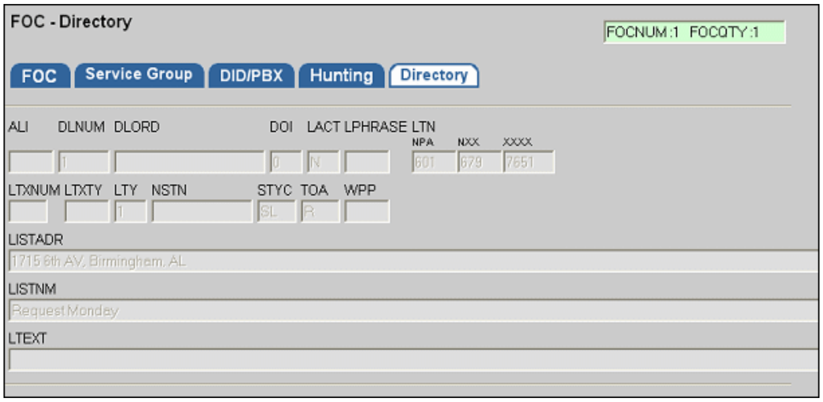
DID/PBX tab



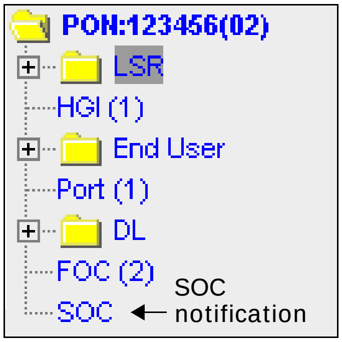
Hunting tab



Directory tab



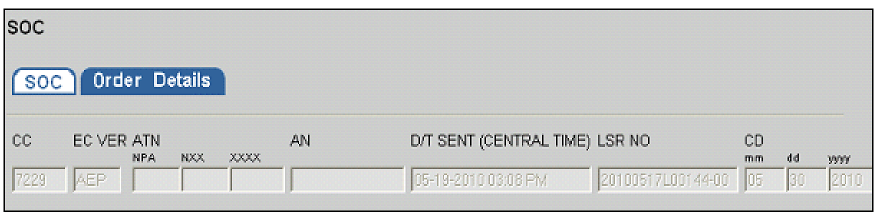
SOC notification



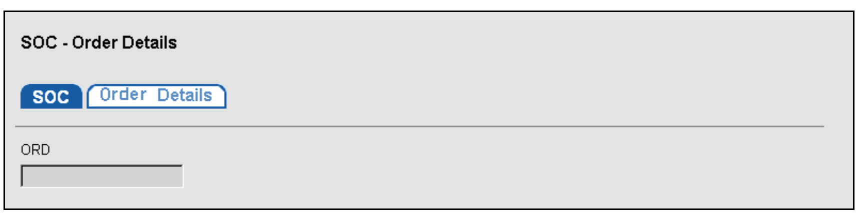
When the work associated with an LSR is complete, LEX receives a status of Complete (SOC). When a SOC is received, a **SOC** notification is added to the LSR Tree, as pictured to the left. Click **SOC** to see the SOC notification data in the LSR Workspace. The displayed data may be viewed only. You cannot make any changes.

The **SOC** notification is comprised of two tabs: **SOC** and **Order Details**. Each is pictured below.

SOC tab

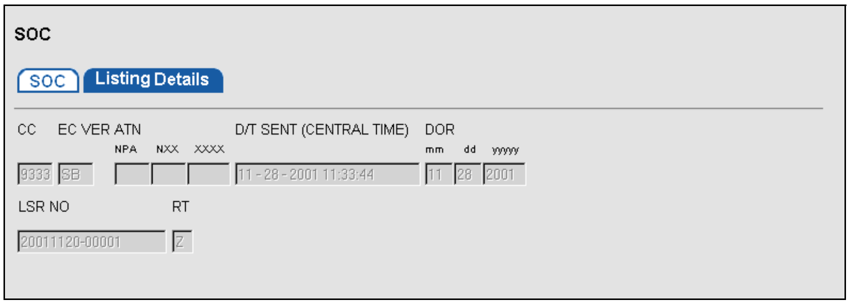


Order Details tab



SOC notifications are also received for Directory Service Requests (Requisition Type J LSRs). The fields displayed on the **SOC** notification for these requests differ, however. The **Order Details** tab is replaced by the **Listing Details** tab, also. Examples of the tabs are provided below.

Reqtyp J SOC tab


SOC

SOC | Listing Details

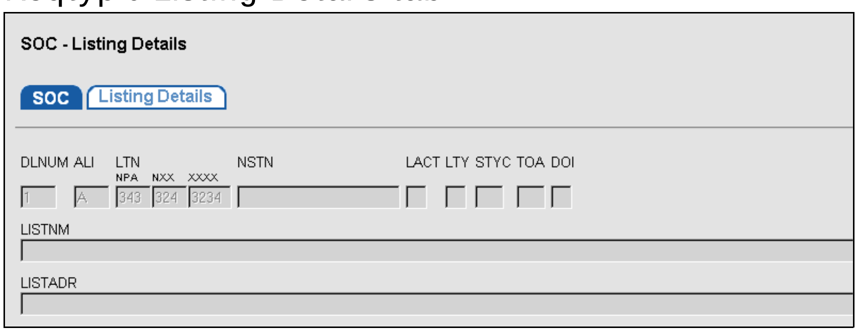
CC | EC VER | ATN (NPA NXX XXXX) | D/T SENT (CENTRAL TIME) | DOR (mm dd yyyy)

9333 | SB | | 11 - 28 - 2001 11:33:44 | 11 28 2001

LSR NO | RT

20011120-00001 | Z

Reqtyp J Listing Details tab


SOC - Listing Details

SOC | Listing Details

DLNUM | ALI | LTN (NPA NXX XXXX) | NSTN | LACT | LTY | STYC | TOA | DOI

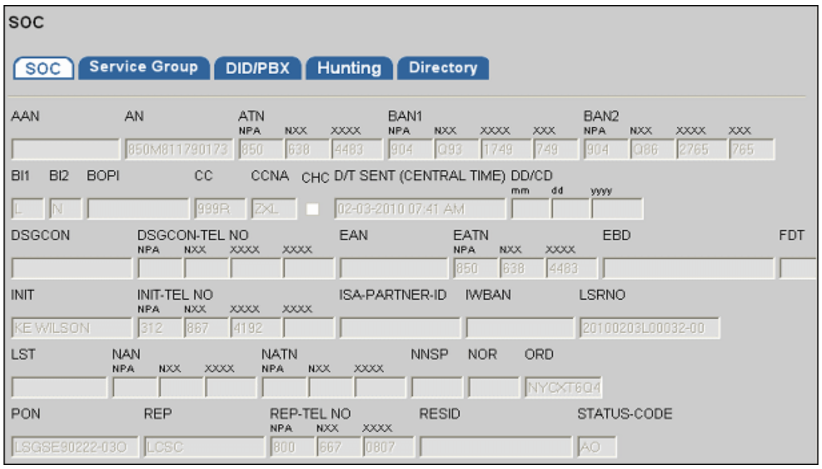
1 | A | 343 324 3234

LISTNM

LISTADR

SOC notification - AT&T Southeast Region

SOC tab

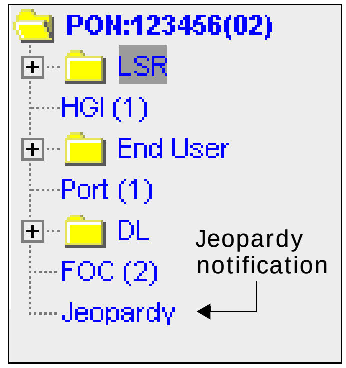


Note:

The SOC mirrors the same tabs and fields as on the FOC Notification form and only the SOC tab is shown in this section.

Jeopardy notification

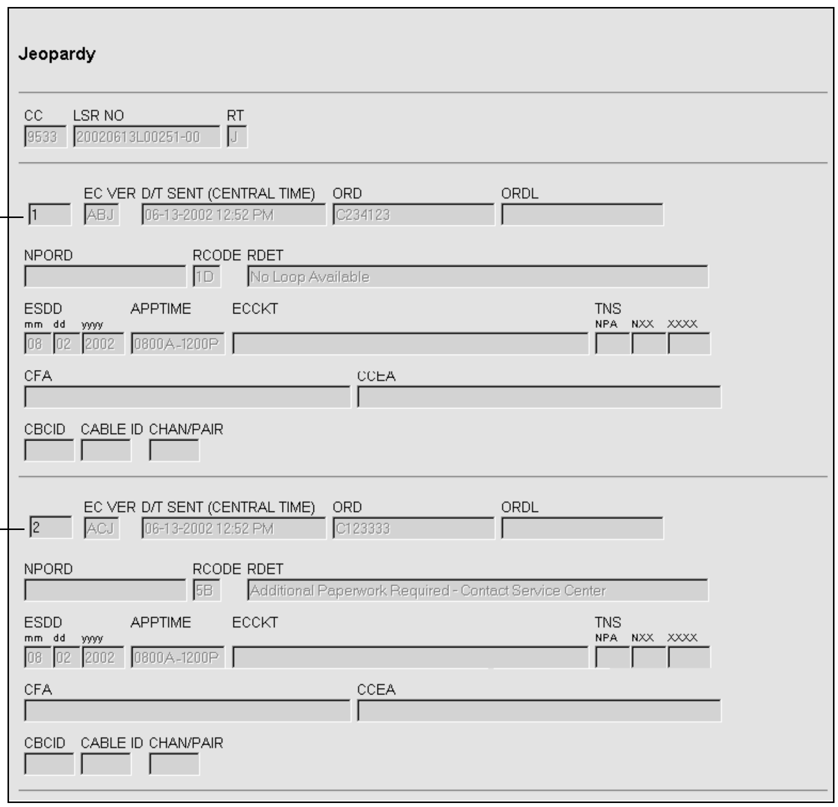
When the service appointment of an LSR that had a Firm Order Confirmation (FOC) is jeopardized due to facility problems or other miscellaneous reasons, the downstream OSS will send LEX a Jeopardy notification. When LEX receives a Jeopardy, **Jeopardy** is added to the LSR Tree, as pictured to the left. Click **Jeopardy** to see the Jeopardy notification data in the LSR Workspace as in the illustration below. The displayed data may be viewed only. You cannot change it.



An LSR may have multiple jeopardies. In the LSR Workspace, you'll see each Jeopardy numbered. For example, in the illustration below two jeopardies have been received for the LSR.

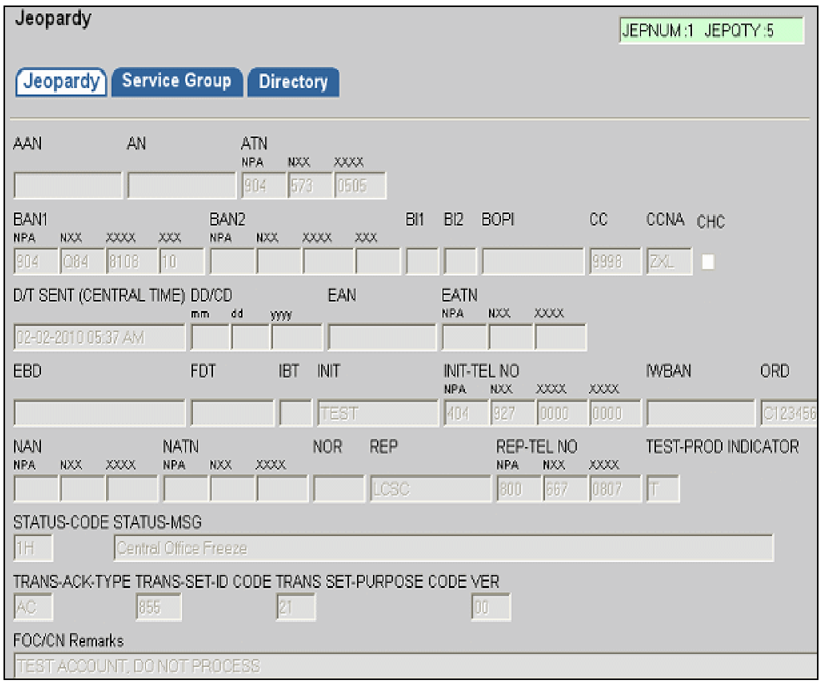
The first jeopardy received is numbered 1.

Each subsequent jeopardy is sequentially numbered.

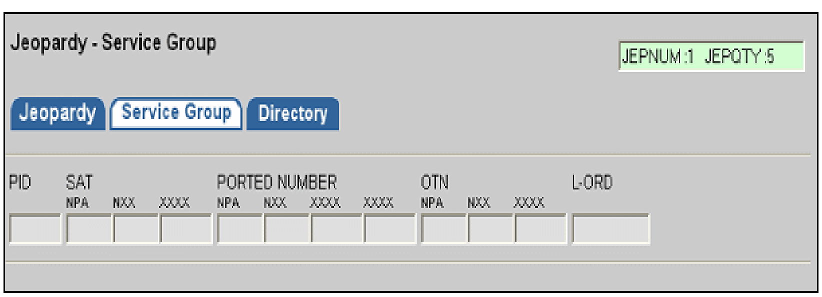


Jeopardy notification - AT&T Southeast Region

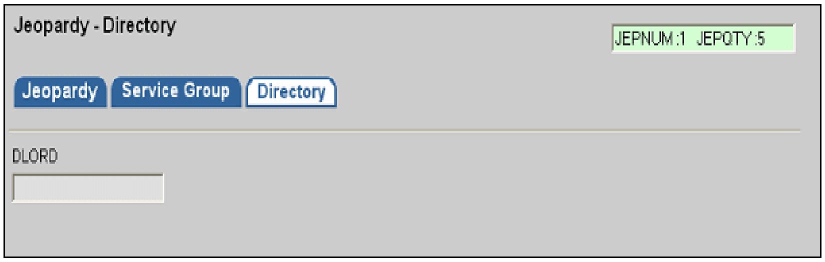
Jeopardy tab



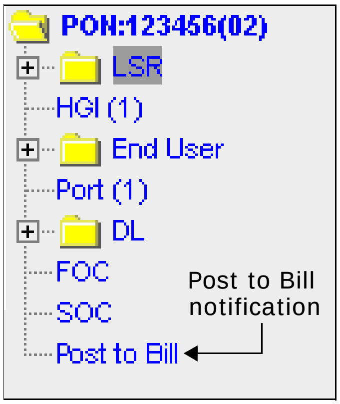
Service Group tab



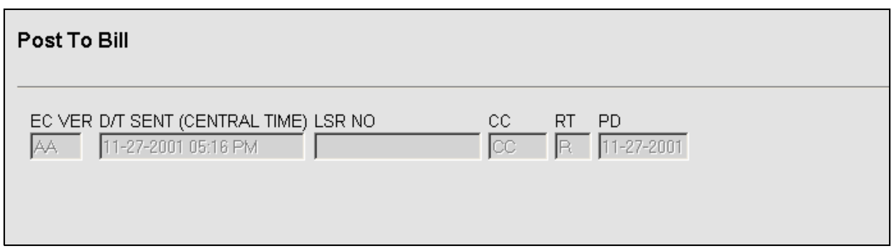
Directory tab



Post to Bill notification



When all the service order numbers of an LSR have been posted to the billing system, the downstream OSS will send LEX a Post to Bill notification. When LEX receives a Post to Bill, **Post to Bill** is added to the LSR Tree, as pictured to the left. Click **Post to Bill** to see the notification data in the LSR Workspace as in the illustration below. The displayed data may be viewed only. You cannot change it.



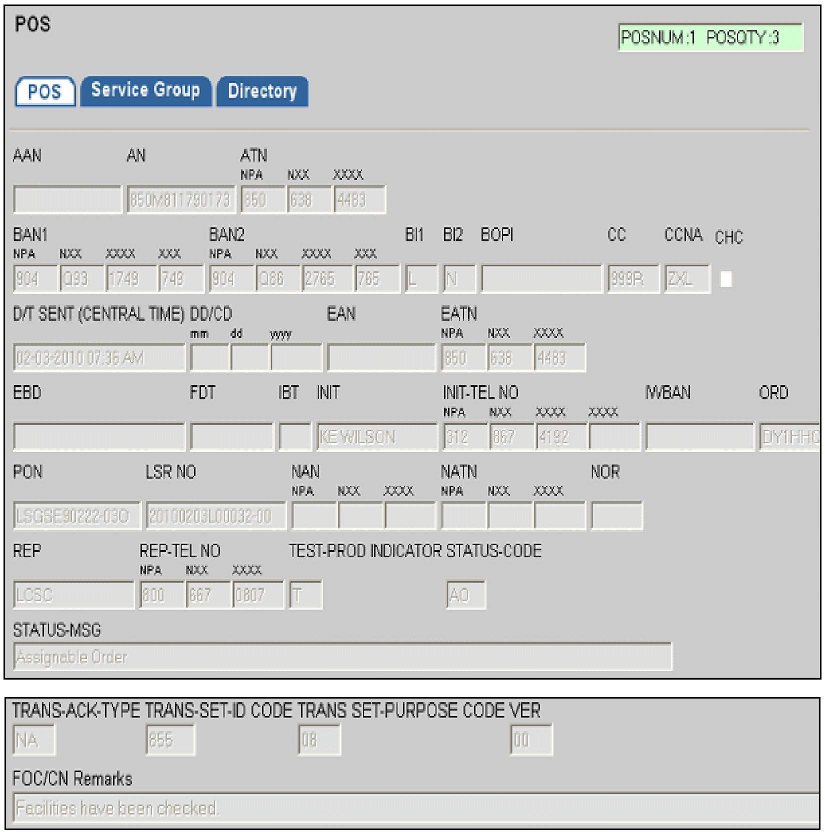
Provider notification

When an end user changes Local Service Providers, a notification is typically sent to the original provider. This is referred to as a *provider notification*. In the case of line sharing, provider notifications are also sent when retail TN disconnect or move orders are initiated that result in a line-share loss or when line-share telephone numbers are changed. AT&T will also send a provider notification when a previous line-share provider notification needs to be canceled.

Unlike other notifications, provider notifications are not displayed on the LSR Tree. Instead, you select the **Provider Notifications** option from the **View** menu to locate provider notifications. For more information on viewing provider notifications, see *Managing Provider Notifications (AT&T 12-State Only)* in *Chapter* 5, *Processing Local Service Requests*.

POS notification - AT&T Southeast Region

POS tab


POS
POSNUM:1 POSQTY:3
POS | Service Group | Directory

AAN | AN | ATN (NPA NXX XXXX)
 | 850M811790173 | 850 638 4483

BAN1 (NPA NXX XXXX XXX) | BAN2 (NPA NXX XXXX XXX) | BI1 | BI2 | BOPI | CC | CCNA | CHC
904 Q83 1749 749 | 904 Q86 2765 765 | L | N | | 899R | ZXL |

D/T SENT (CENTRAL TIME) | DD/CD (mm dd yyyy) | EAN | EATN (NPA NXX XXXX)
02-03-2010 07:36 AM | | | 850 638 4483

EBD | FDT | IBT | INIT | INIT-TEL NO (NPA NXX XXXX XXXX) | IWBAN | ORD
 | | | KE WILSON | 312 867 4192 | | DY1HHC

PON | LSR NO | NAN (NPA NXX XXXX) | NATN (NPA NXX XXXX) | NOR
LSGSE90222-030 | 20100203L00032-00 | | |

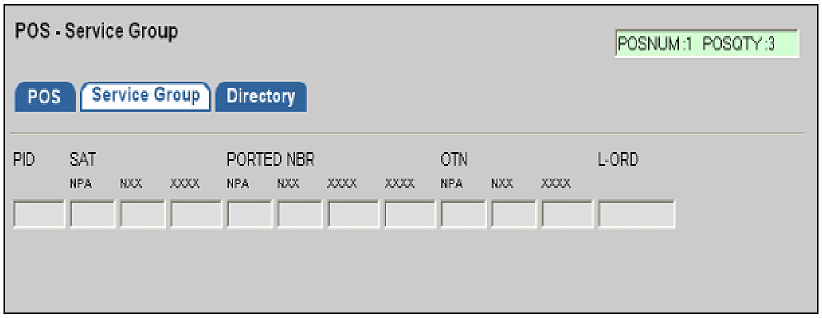
REP | REP-TEL NO (NPA NXX XXXX) | TEST-PROD INDICATOR | STATUS-CODE
LCSC | 800 667 0807 | T | AO

STATUS-MSG
Assignable Order

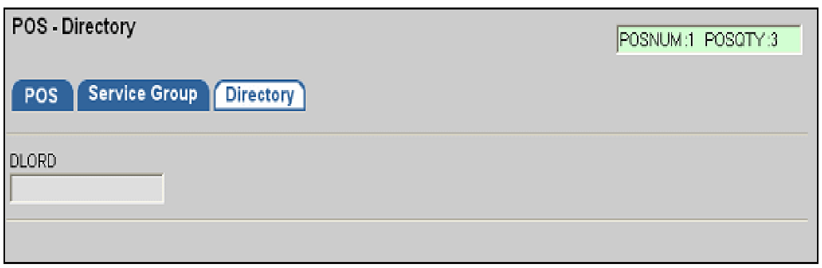
TRANS-ACK-TYPE | TRANS-SET-ID CODE | TRANS SET-PURPOSE CODE | VER
NA | 855 | 08 | 00

FOC/CN Remarks
Facilities have been checked.

Service Group tab

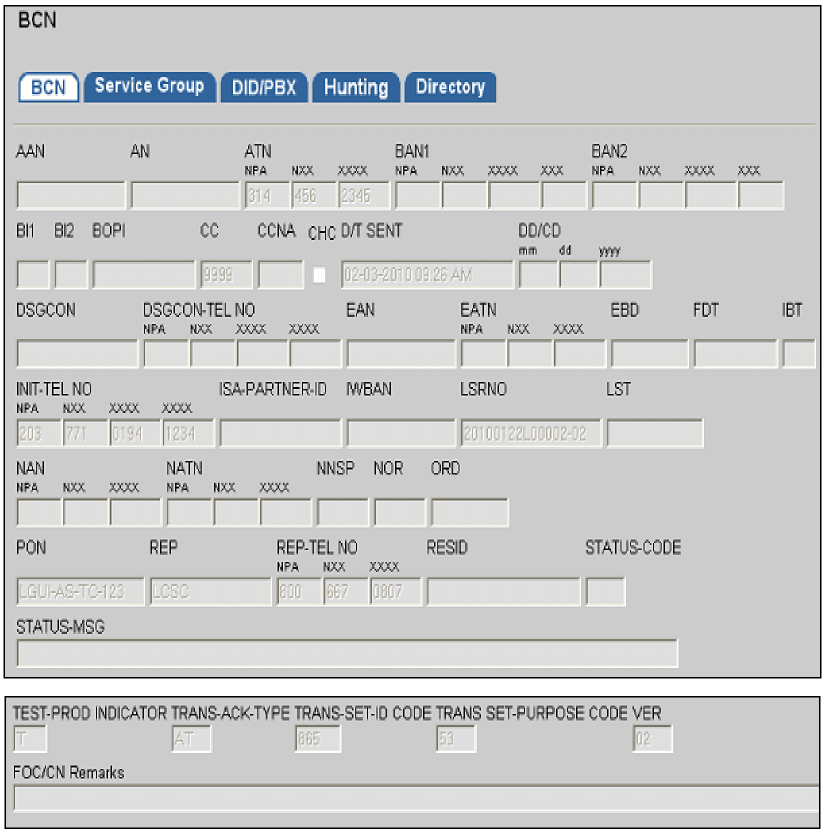


Directory tab



BCN notification - AT&T Southeast Region

BCN tab


BCN

BCN | Service Group | DID/PBX | Hunting | Directory

AAN | AN | ATN (NPA NXX XXXX) | BAN1 (NPA NXX XXXX XXX) | BAN2 (NPA NXX XXXX XXX)

ATN: 314 456 2345

BI1 | BI2 | BOPI | CC | CCNA | CHC | D/T SENT | DD/CD (mm dd yyyy)

CC: 9999; D/T SENT: 02-03-2010 09:26 AM

DSGCON | DSGCON-TEL NO (NPA NXX XXXX XXXX) | EAN | EATN (NPA NXX XXXX) | EBD | FDT | IBT

INIT-TEL NO (NPA NXX XXXX XXXX) | ISA-PARTNER-ID | IWBAN | LSRNO | LST

INIT-TEL NO: 203 771 0194 1234; LSRNO: 20100122L00002-02

NAN (NPA NXX XXXX) | NATN (NPA NXX XXXX) | NNSP | NOR | ORD

PON | REP | REP-TEL NO (NPA NXX XXXX) | RESID | STATUS-CODE

PON: LGUI-AS-TC-123; REP: LCSC; REP-TEL NO: 800 667 0807

STATUS-MSG

TEST-PROD INDICATOR | TRANS-ACK-TYPE | TRANS-SET-ID CODE | TRANS SET-PURPOSE CODE | VER

T | AT | 865 | 53 | 02

FOC/CN Remarks

Note:

The BCN mirrors the same tabs as on the FOC Notification form and only the BCN tab is shown in this section.

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